



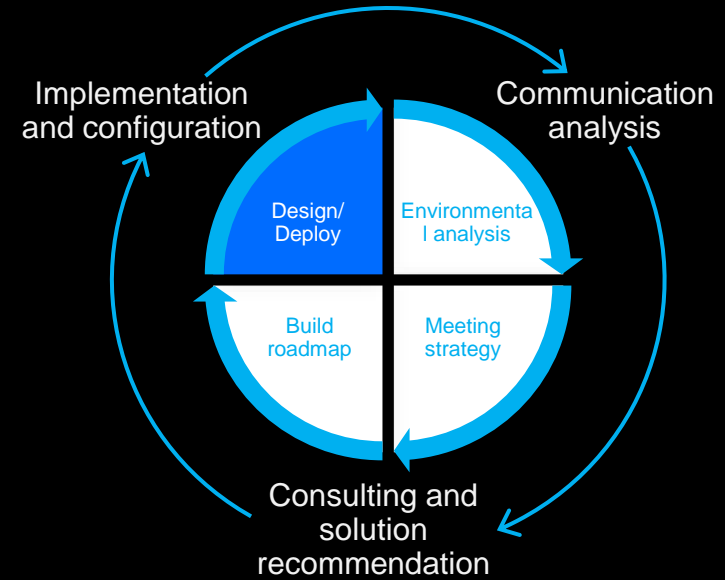
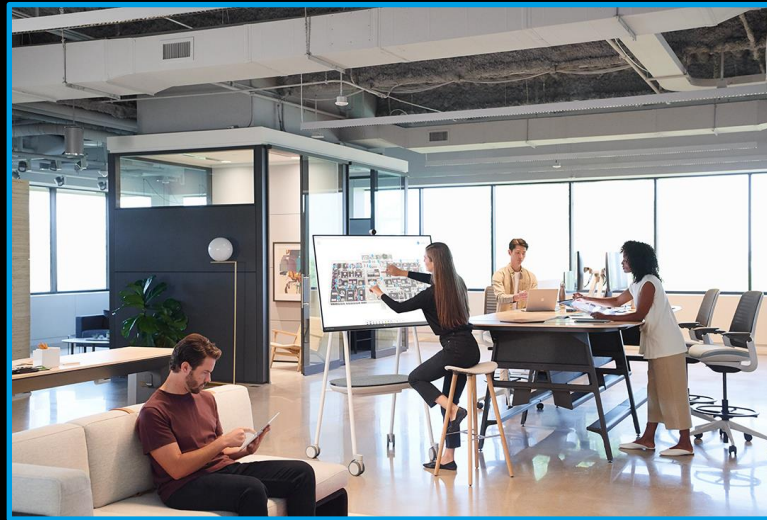
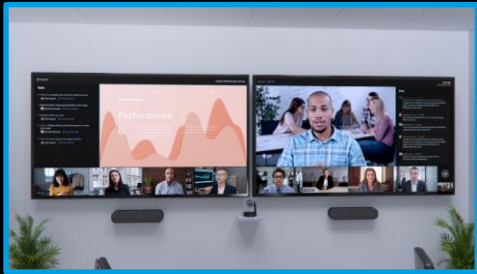
# SCC

COLLABORATION

**SCC Teams Collaboration  
and Adoption Services**



# Teams Collaboration Services



We help you explore, develop, plan, and deploy intelligent collaboration solutions at every step of your journey to achieve the business outcomes you require.

 Environmental & Network Assessment	 Spaces Assessment & Design	 Persona Mapping & Journey	 Use Case & Scenario Discovery	 Collaboration workflow Service Layers	 Solution Design & Templates	 Cloud Video Interop	 Environmental & Network Remediation	 Account & Licensing Provisioning	 Third Party Applications	 Application, Script & RPA customisation	 Cloud Voice Strategy & Integration	 Cloud Call Centre & Omni Channel	 Proof of Concept	 Migration Planning	 Transition Services	 Sourcing & Procurement
 Legacy Buy-Back	 Legacy Removal & Recycle	 Prestaging & Logistics	 Deployment & Installation	 Configuration & Testing	 Training & Adoption	 Culture Change Management	 Modern Collaboration	 White Gloved Services	 Optimized Operations	 Customer Experience	 Monitoring & Reporting	 Usage Analytics & Insights	 Tiered Managed Services	 Value Realisation & TEIA	 Rooms as a Service	 24 x 7 Remote Support

# Teams Adoption Services



Map technology to Use Case specific scenarios



Understand a 'day in the life' of Persona based user journeys and provide customized services (if necessary), to enable specific outcomes.



Rollout user 'best practices' across the organization



Add workflow layer optimisation solutions for Onboarding, Training, Virtual Advisors, Agile DevOps, Town Halls, Sales & Marketing, and many more

### Microsoft Teams Hybrid Meetings Workshop

Partner-led engagement to help customers understand and experience the vision for hybrid meetings. The goal is to understand your customer business priorities and the scenarios that drive their hybrid meetings transformation.

### Art of the Possible delivers business and IT alignment

In a subscription service, customers' business goals need to be met with the purchase

Business decision makers (BDMs) are involved in IT decision making to drive business change

While competitors compete on price or product features, Microsoft 365 focuses on value because the sum is greater than its parts

# SCC Microsoft Specialisations & Capabilities



FastTrack ready partner



Microsoft Modern Work Specialisations for

- Adoption and Change Management
- Meetings and Meeting Rooms for Microsoft Teams
- Teamwork Deployment



1000's of rooms and devices deployed and supported



Trusted to provide value added services to drive adoption & ROI

