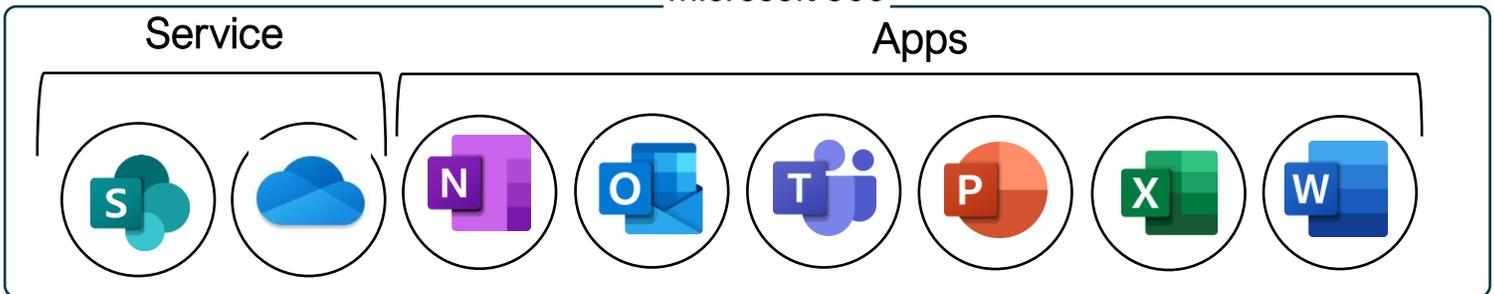**The nature of work has fundamentally changed.** Employees expect to work securely from anywhere, on any device. When their productivity tools enhance the quality and effectiveness of their work experience - companies empower their workforce – all while protecting IT assets.

Crayon's experts have more than 100 years of combined telecommunication technologies experience – from plan, design, configuration to maintenance and troubleshooting. Crayon will support your integrated communications solutions: PSTN connectivity through Direct Routing, Operator Connect, and Microsoft Teams Calling Plans and analog technologies to Microsoft Teams.

## Benefits of Microsoft 365

- Integrated portfolio of solutions
- Familiar and easy to use
- Built-in security
- Differentiated value

## Microsoft 365

| Service | Apps |
| --- | --- |

Your Journey

Workshop ▶ **Assessment** ▶ PoC ▶ Implementation

# Our Process

Our experts will guide you through a detailed, five-phased approach – from identifying your business goals to implementing specific action items, we've got you covered.

Minimize implementation risk and costs by designing a tailored and purpose-driven for you.

**(1)** ## 1 Hour Conversation

Get a customized Benefit & Cost Analysis including all aspects of your current IT estate

**(2)** ## 2 Day Workshop

Request a Modern Work Services Cloud Workshop to discuss your priorities and learn how Crayon can help

**(3)** ## 1-Month Modern Work Optimization Assessment

Analysis of your IT estate (deployed hardware and productivity software) to evaluate your security position and help prioritize cloud migration work

**(4)** ## 1-Month PoC

Test a subset of users following the (below **(5)** steps)

**(5)** ## 3-Month Implementation

- Optimize your network for Hybrid work
- Connect your on-premises identity systems to the cloud
- Allow Azure AD to be your single control plane to secure and access all apps
- Roll out policies to secure access and content (define Conditional Access for managed and unmanaged devices)
- Enroll devices to stay current with Windows 10 and Microsoft 365 app updates
- Deploy Office productivity apps on company or employee devices (we recommend OneDrive to backup all devices)
- Migrate your mailboxes to the cloud (with migration assistance from on-premises exchange servers or other IMAP-enabled systems)
- Spin up Microsoft Teams for Chats, teams, and channels first, then deploy Meetings and conferencing capabilities and offer guest access for extended collaboration

**Crayon**

**Microsoft Partner**
Azure Expert MSP
Microsoft

We help clients optimize and innovate with software, cloud, data and AI. Our team has deep expertise, with over 100 data scientists, each averaging 10 years of experience. Our services can help with a cloud migration, innovate through Azure, and improve the user experience with Modern Work and Teams solutions, all while keeping your data secure.

**Microsoft Solutions Partner**
Modern Work

Specialist
Adoption and Change Management
Calling for Microsoft Teams
Modernize Endpoints

**Microsoft Solutions Partner**
Security

Specialist
Cloud Security
Identity and Access Management
Threat Protection