



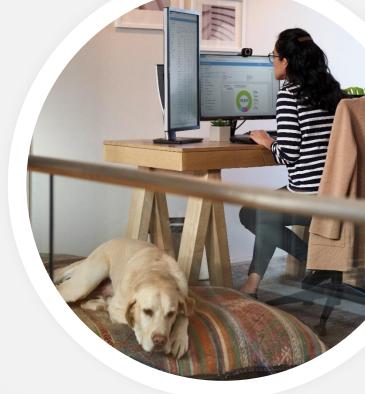
Empower people and teams to be their best

David J. Rosenthal VP & General Manager, Digital Business February 17, 2021 Microsoft MTC Global Webinar





## Resilience







## The driving force for any business is its people.



Organizations with highly engaged employees have

**21%** greater profitability.<sup>4</sup>



of top-performing companies reported that digital training programs boosted employee engagement and performance.<sup>2</sup>

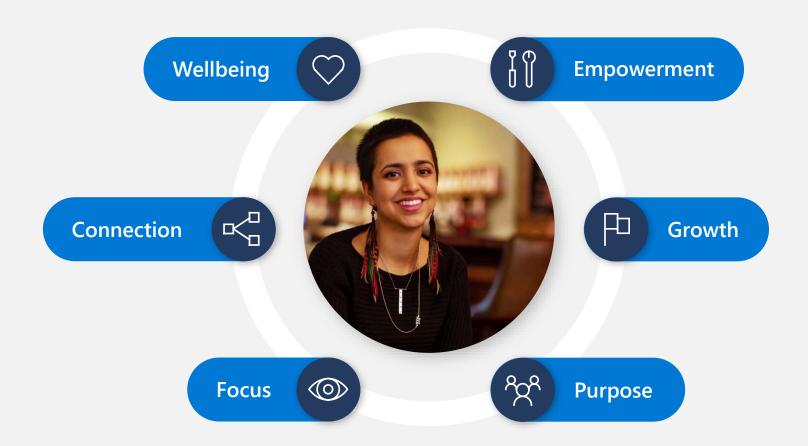


of employees say they would stay at a company longer if it invested in their learning and development.<sup>3</sup> Highly engaged employees are

12x less likely to leave their company than those who are not engaged.<sup>1</sup>



## Six key elements of a great employee experience



## What is an Employee Experience Platform (EXP)

A system of experiences that help organizations create a thriving culture with engaged employees and inspiring leaders

窗

#### **Communications**

Announcements, News, Events

#### **Growth & Development**

Learning & Coaching Recruiting, On-boarding & Career Talent & Performance Development

#### Wellbeing

Physical, Mental, Emotional, Financial



# **Employee**

#### **Company Resources**

**Employee Portals and Apps** Workplace Services (pay, benefits, IT, legal, compliance)

#### Insights

Analytics, Nudges, Surveys Feedback, Sentiment

#### **Communities**

**Diversity & Inclusion** Interest groups Team cohesion





#### Knowledge

People & Experts **Documents & Content Projects** 



Empower people and teams to be their best

Culture & communications
Productivity & wellbeing
Knowledge & expertise
Skilling & growth



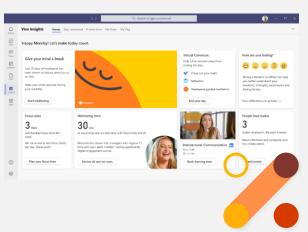


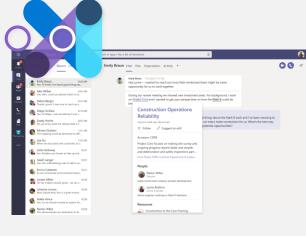




#### Empower people and teams to be their best









**Connections** 

Culture and communications

**Insights** 

Productivity and wellbeing

**Topics** 

Knowledge and expertise

Learning

Skilling and growth





What makes it unique?

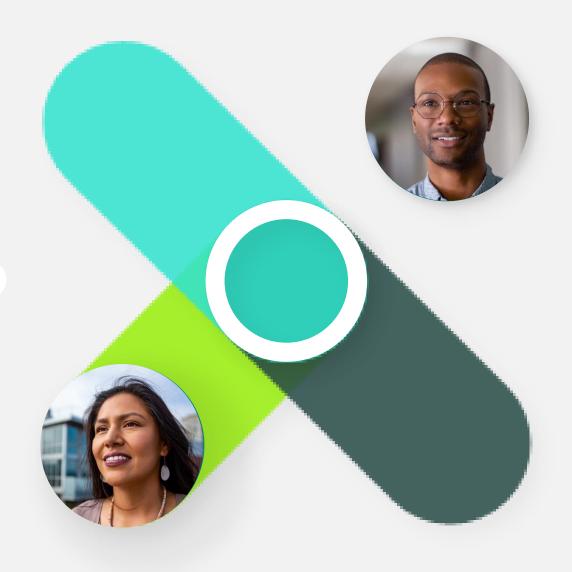
Organization layer for employee experiences through Microsoft Teams

People at the center with skills, resources in the flow of work

Powerful insights that are actionable

Privacy and security that you can trust

Platform and ecosystem with customization and extensibility







## Ecosystem



Linkedin Microsoft Search

Glint

Dynamics 365

**CRM** 

Salesforce

Sharepoint Yammer

& more

#### **Content providers**

Teams

Coursera

edX

LinkedIn Learning

Microsoft Learn

Pluralsight

Skillsoft

#### Communications

Teams

Slack

Outlook

Zoom

Yammer

#### Wellbeing

Glint

Headspace

#### Digital workflows

ServiceNow

#### **HR & Learning**

Cornerstone OnDemand

Dynamics 365

Saba

SAP SuccessFactors
Workday

And many more coming...



Later this year, we intend to make APIs publicly available so our broad ecosystem of customers and partners can also integrate with Microsoft Viva



## Microsoft Viva Product Experiences Overview









Connections

Culture and
communications

Insights
Productivity and wellbeing

People and expertise

Skilling and growth



## Nearly 60%

of people say they feel less connected to their team after shifting to remote work.

Microsoft Work Trend Index, 2020





#### **Viva Connections**

### Communications and culture

#### Keep everyone connected

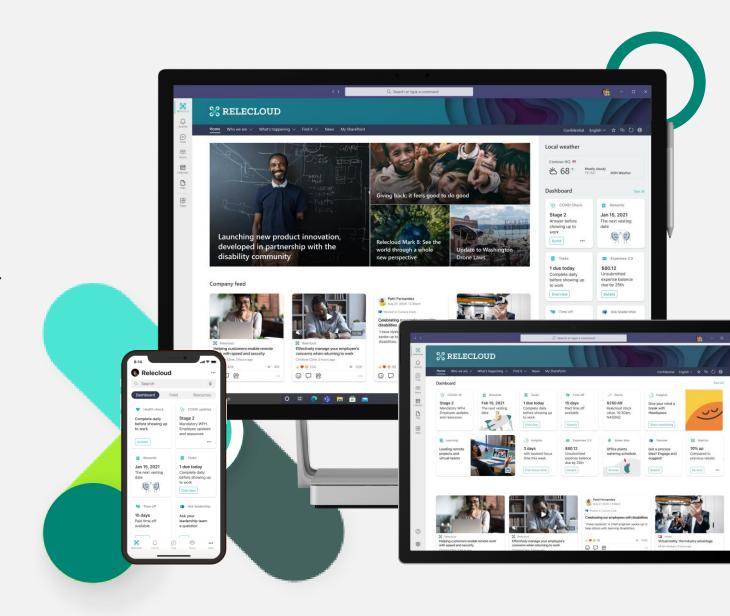
Encourage meaningful connections across the organization by enabling employees to easily discover relevant communications and communities.

#### Make it easy for people to contribute

Foster a culture of inclusion by empowering every employee to contribute ideas and share feedback.

#### Unite and inspire your organization

Align the entire organization around your vision, mission, and strategic priorities

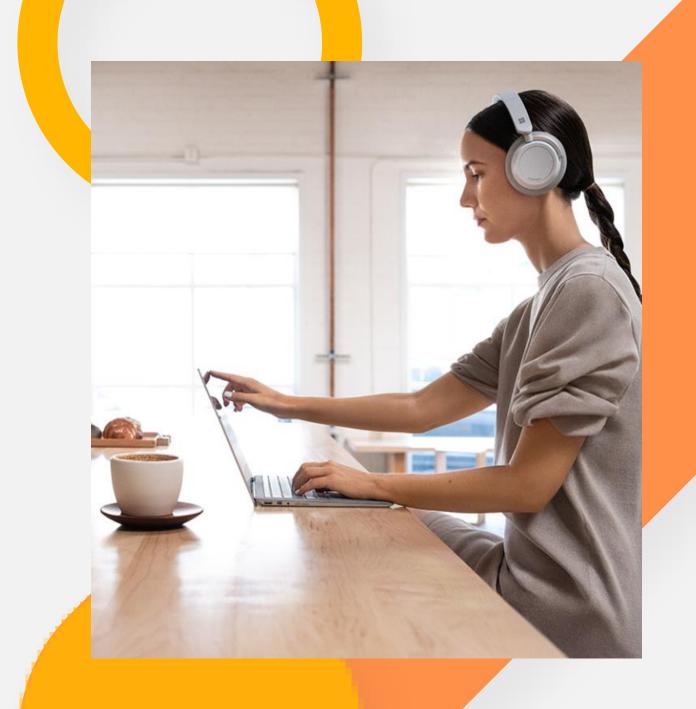




## 70% of employees

reported higher stress levels and 40% are experiencing decreased mental health

The Other COVID-19 Crisis: Mental Health, Qualtrics, 2020





#### **Viva Insights**

## Productivity and wellbeing

#### Deliver personalized and actionable insights

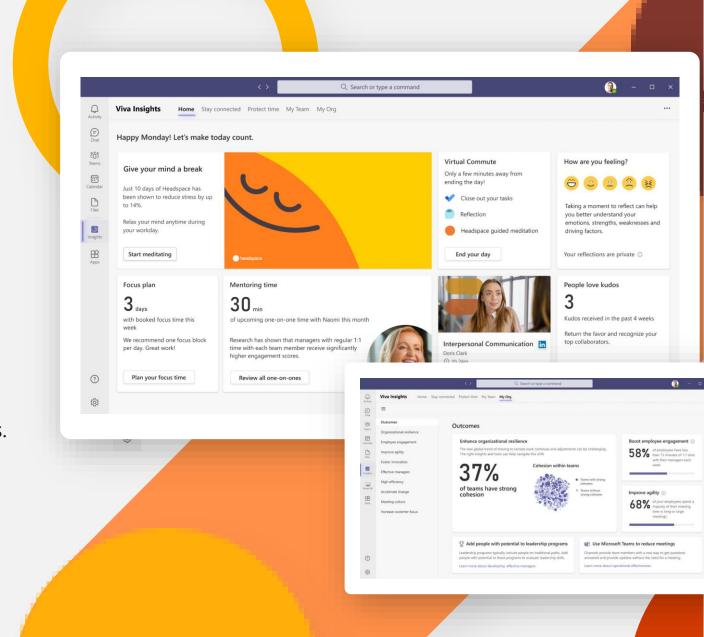
Empower individuals, teams, and orgs to achieve balance, build better work habits, and improve business outcomes with personalized insights and recommended actions.

#### Quantify the impact of work on people and business

Gain data-driven, privacy-protected visibility into how work patterns affect wellbeing, productivity, and results.

#### Address complex business challenges

Use advanced tools and additional data sources to perform deeper analysis, address challenges important to your business, and respond quickly to change.

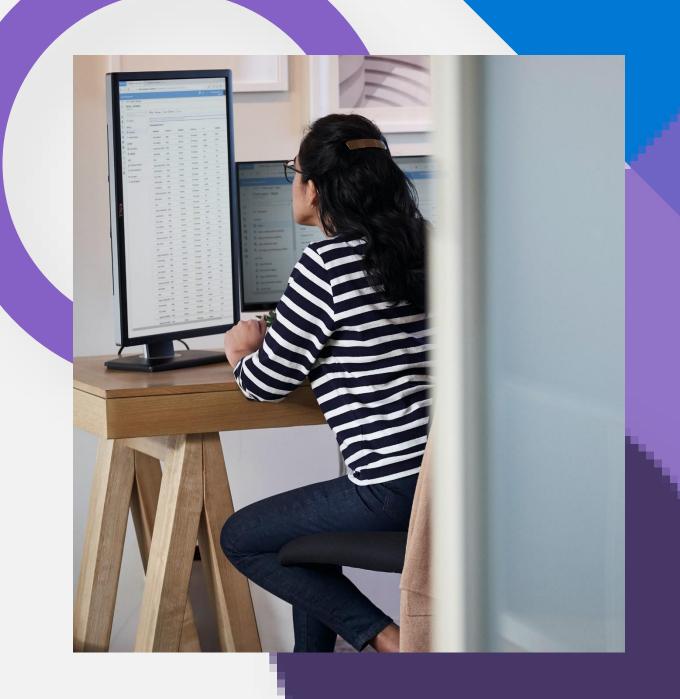




## People spend about an hour

a day – or up to seven weeks a year – searching for or recreating information

Spiceworks/Ziff Davis survey commissioned by Microsoft, 2021



#### **Viva Topics**

## Knowledge and expertise

#### Turn content into usable knowledge

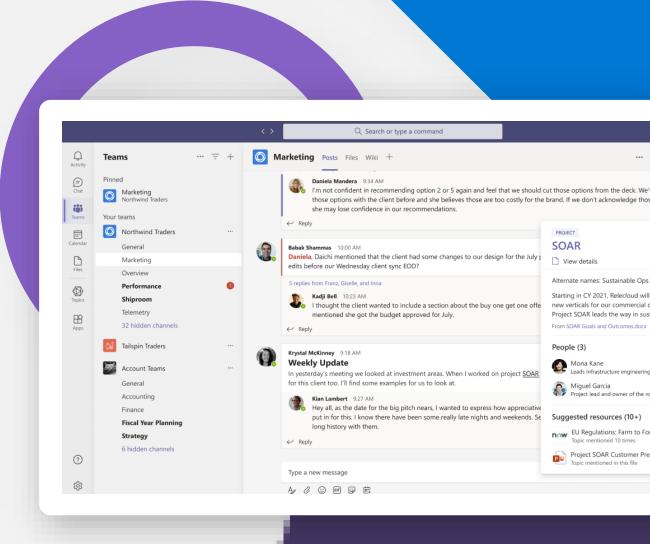
Use AI to reason over your organization's content and automatically identify, process, and organize it into easily accessible knowledge

#### Organize knowledge into topic pages

Enable your organization's experts to share and refine knowledge through curated topic pages, automatically generated and updated by Al

#### Make knowledge easy to discover and use

Deliver relevant topic cards in the apps people use everyday





## 79% of CEOs worldwide

are concerned that a lack of essential skills in their workforce is a barrier to future growth<sup>1</sup>

Meanwhile, employees only have 1% of their workweek to focus on learning new skills<sup>2</sup>

<sup>1</sup>PwC CEO Survey, 2019

<sup>2</sup>Leading in Learning, Bersin by Deloitte





## Viva Learning Skilling and growth

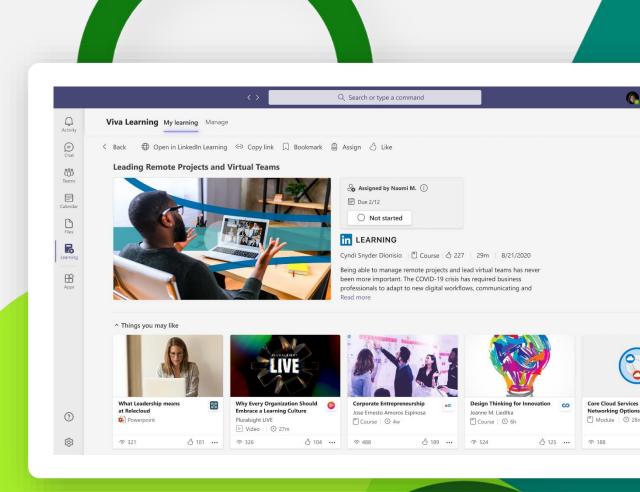
#### Make learning a natural part of your day

Foster a culture of learning by enabling people to easily discover, share, and engage with learning integrated into Microsoft Teams.

Make all your learning content available in one place Simplify the learning experience by bringing together world class content from LinkedIn Learning, 3<sup>rd</sup> parties, Microsoft Learn, and your own content.

#### Drive results that matter

Empower your leaders and employees to curate, assign and track learning aligned with business outcomes.





## What's next

Visit: www.microsoft.com/en-us/microsoft-viva/overview

Schedule a demo for Microsoft Viva solutions
With Razor Technology <a href="https://www.razor-tech.com">www.razor-tech.com</a>





David Rosenthal
VP & General Manager
Digital Business

@DavidJRosenthal Slideshare

Blog: <u>www.razor-tech.com</u>

#### LETS KEEP IN TOUCH

5 Tower Bridge 300 Barr Harbor Dr., Suite 705 West Conshohocken, PA 19428

www.razor-tech.com
<a href="mailto:bavid.Rosenthal@razor-tech.com">David.Rosenthal@razor-tech.com</a>

Office: 866.RZR.DATA









