

Driving Digital Transformation for the Housing Sector

Changes in housing policies, mergers and acquisitions, commercialisation, reductions in capital subsidies and welfare reform have challenged housing associations to change the way they operate. Achieving a cohesive and efficient way of working, while still improving customer satisfaction, presents unique challenges. Therefore, digitally transforming organisations to enable and manage this change require meticulous planning and effective delivery. PowerObjects have positively disrupted the sector by implementing Cloud-first, technology solutions that enable a truly connected, more modernised sector.

Business Transformation

- Capability Modeling
- Target Operating Model
- Define & Measure Outcomes
- Business Strategy
- Business Case
- Benefits Case
- Benefits Realisation
- Business Readiness
- User Adoption & Training



Front Office Solutions

- Customer Self-Service Portal
- Community Portal
- Knowledge Management & FAQ
- Customer Management
- Online Payments
- Property Sales
- Case Management
- Workflow Management
- Unified Contact Platform
- Contractor Portal

Middle Office Solutions

- Tenancy Management
- Repairs & Maintenance
- Workforce Scheduling
- Social Care
- Grants & Funding
- Safety Checks & Compliance
- Fleet Management
- Stock Planning & Scheduling

Back Office Solutions

- Housing Management
- Service Charges
- Management Rent Setting
- Facility Management
- Procurement
- People Management
- Payroll Compliance
- Void Management
- Risk Project Management
- Construction & Project Management

A Partnership with PowerObjects

PowerObjects have delivered end-to-end business transformation programmes and strategic application design and builds throughout the sector. PowerObjects works together with our clients to deliver successful solutions to business problems by leveraging our strong experience with enabling self-service, integrating with legacy housing management systems and building custom web and mobile apps.

What We Offer

PowerObjects provides end-to-end professional consulting services for Microsoft Business Applications. We support the realisation of business benefits by building specified solutions, providing technical support for Dynamics 365, and supporting end users with custom training. Wherever you are on your transformation journey, we are here to help!

Solution Components and Benefits



A single source of data across front, middle and back-office for more accurate reporting that can lead to better informed and quicker decisions.



Improved customer experience and satisfaction levels due to enriched data that's supported across multiple channels.



Automated business processes that can improve staff productivity levels such as field service scheduling or case management.



An integrated platform that can easily be maintained and lower the cost of IT ownership via Microsoft Cloud services.



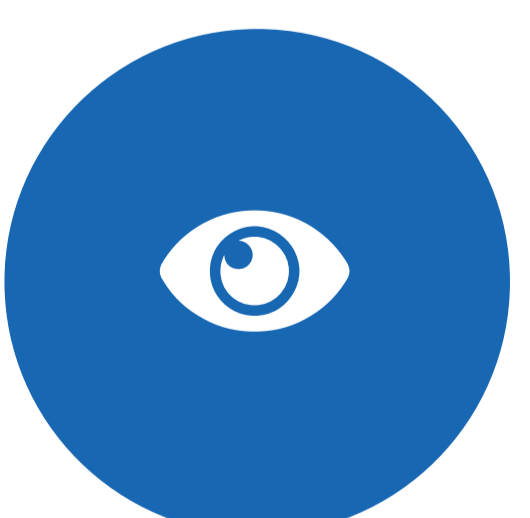
Flexibility to adapt to new processes and external changes in the sector.



A more digitally responsive and mobile workforce.



Remove barriers between different departments within an organisation that will lead to a more cohesive workforce.



Predictive and personalised approach to tenancy and asset management.