

## Viva Engage Enablement Service



Help your organization keep everyone engaged and informed using Microsoft Viva Engage. The Viva Engage Enablement Service includes three days of services designed to help organizations accelerate the planning, implementation, deployment, and adoption of Viva Engage, followed by additional sessions to validate findings and execute on actionable outputs.

### 1 Pilot Design, Planning, & Implementation :

Day one of the program, Alithya helps customers envision and plan on how they can implement Viva Engage into their environment. Then, Alithya helps the customer implement Viva Engage based on the outputs created during the envisioning and planning sessions.

- Define and review business challenges and objectives for improving the employee information destination.
- Evaluate employee experience scenarios enabled through Microsoft Viva Engage capabilities.
- Map business objectives and scenarios to Microsoft Viva Engage capabilities.
- Assist in converting Yammer to Native mode.
- Establish key business results to be targeted with business leaders and define measurement, timeline, and criteria.

#### Outputs

- Viva Engage Implementation Plan
- Pilot group selection for initial implementation and deployment
- Identified communities to build and foster

### 2 Viva Engage Training Academy:

Day two of the program, Alithya will deliver an academy to customers based on best practices for implementation, deployment and operations of Viva Engage to ensure overall success.

- Ensure technical prerequisites are met to utilize Viva Engage to its fullest, including governance.
- Step-by-step deployment guide ensuring best practices are followed for employee experience and usability.
- Training from the ground up for community leaders and moderators to leverage Viva Engage to:
  - Create and moderate thriving communities by curating engaging content
  - Pioneer new features such as Storyline and Stories.

### 3 Enterprise Deployment and Adoption of Viva Engage:

Day three of the program, Alithya helps customers configure Viva Engage for enterprise deployment and guides them through designing and implementing a communications and training plan for increased adoption after the deployment.

- Review pilot feedback and implement desired features based off insights from early adopters.
- Perform the Viva Engage configuration by creating a Teams permission setup policy for app deployment, by defining Viva Engage roles and assigning users to the roles.
- Hands-on walkthrough of the deployment of Viva Engage as an enterprise Teams application.
- Create a communications plan by designing and developing a launch plan, creating adoption assets, and by releasing assets to drive awareness.
- Design and develop training plan, create training materials, and provide customized training for your predefined personas.