

AudioCodes Live Essentials on Azure – Direct Routing as a Service

Getting Microsoft Teams Direct Routing on Azure is quick and easy, and in order to make the process swift, you should make sure you have the following before you get started:

1. For each user who needs calling they need a Microsoft Teams license that is voice enabled (They'll need Office 365 Phone System add-on, Business Voice without Calling Plan add-on, E5 license or Common Area Phone license)
2. Details of your SIP Trunk (SIP domain name, proxy address, authentication user name and password)
3. Details of the DID range from your SIP Trunk you will assign to Teams users
4. One unassigned Office 365 full license – e.g. Business Essentials, E3 etc. needed for the set-up period only
5. Access to your DNS control panel
6. List of SIP credentials and phone numbers of users
7. Global access admin credentials for your Office 365 tenant

At the end of the process, you will be able to make and receive calls through your existing SIP trunk contract using the standard configuration parameters of the service. Advanced configuration, additional services such as moves/adds/changes user management, managed devices (business phones, conference and video devices), call recording, analytics and more, are available through customized professional services. Contact AudioCodes for more information on www.audiocodes.com.

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