

OneAsia

Data Center  
Transformation  
Services

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亞 洲 脈 絡



# Education Publishing Industry: Shift towards digital publishing



## Challenges

- Can't meet the business requirement
- Agile is not enough for provisioning Cloud Resource
- Poor Ongoing support level for different IT infrastructures (On Premise DC, Rackspace Cloud and Azure Cloud)

- No any integration between each IT infrastructure; workload can't scale up/out cross the platforms.
- Time consumption for migration workload
- Lack of man power to maintenance/ manage the different platforms



## Ideal Solution

- Consolidation, Standardize and Migration all workloads to Azure.
- Proactive monitoring for digital education publishing services

- Define a customer playbook during the project implementation.
- Standardize operating procedures for working with customer monitoring alerts and escalation procedures



## Desired Outcomes

- One Stop Solution: Holistic Planning, Design, Implementation, Migration, Support and Operation
- Cost saving and Simplification of IT Infrastructure and Process

- Delivery of turnkey solution to optimize the speed and availability, experience the built-to-suit cloud solution to meet customer fast expanding business



# OneAsia Data Center Transformation



## Combining technology and automation to deliver ongoing architecture, security and 24x7 operations

### Change Management

Standardized set of procedures that enables OneAsia support team to deliver efficient and prompt handling of all changes in an organized manner to ensure minimum impact on the services

### 24-Hour Monitoring

7x24 NOC monitors all registered infrastructure devices/services 24 hours a day, 7 days a week.

### Incident Management

Managed and assigned severity of the received alarms

OneAsia Tier 2/3 Support can work with the customer to diagnose the problem, root cause analysis and resolution

An incident report will be generated which can be incorporated as part of the monthly report.

### Optional: Value Title

**Use the 4<sup>th</sup> only if it is critical to your story**

- 4<sup>th</sup> is optional

**Full visibility – monitor and control of all managed IT and cloud resources**

# About OneAsia

**OneAsia** is a leading IT services provider in Asia providing Data Center, Connectivity and Cloud-based solutions. OneAsia's top-tier rated data centers are located across Asia to keep our customers connected from anywhere in the world with consistent levels of quality, security and service.

Specialized in:

- Data center hosting services
- Managed cloud services
- Business continuity planning & disaster recovery solutions
- Telecommunication connectivity across Asia

# Multi-Cloud Managed Services

## Public, Private and Traditional IT Infrastructure



Hybrid Cloud Model



Plan → Design → Build → Migrate → Operate



Integrated Cloud Management Portal – IT Automations



Fully visibility for the overall IT infrastructure – monitoring and control of all managed IT and Cloud Resources



7x24 Operational Support



# Service Operations

OneAsia follows industry best practices and standards, and comply with regulations to deliver managed cloud services.

Our managed services have been certified with ISO 9001, 14001, 20000 & 27001.



# What OneAsia provides?



## Hybrid Cloud Management

- ◆ Management Portal integrated with Multiple Cloud Platform
- ◆ One Stop Solution: Planning, Design, Implementation, Migration, Support, and Operation
- ◆ Ongoing Cost and Resources Management
- ◆ Simplification by Self Service Interface
- ◆ Enterprise Self-service Appstore



## Agile Cloud Connection

- ◆ Multi-Cloud Connect Gateway
- ◆ On-demand Bandwidth
- ◆ Reliable Performance
- ◆ Secure Connectivity
- ◆ Resilient Design



## Secure Cloud & Business Continuity Solution

- ◆ Support Different Cloud Platform Backup Options
- ◆ Flexible Recovery Scenarios
- ◆ Various Recovery Models
- ◆ On-demand Subscription Based Model