



Gold Windows and Devices  
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HCL TeamsWork Premium

## **Modernize and Consolidate your Meeting Room Infrastructure to boost Workplace Productivity and Save Costs**

During COVID times many companies have implemented remote working solutions to enable employees to work from home. Now employees are returning to the office, but the number of remote workers is still high and will stay high. This means we have more hybrid meetings with both remote users and participants that join from physical meeting rooms. And these meetings are not very effective and user friendly, for instance because you don't see the individual faces of the meeting members in the office or because it is difficult to share screens or work collaboratively in these hybrid environments.

In addition, heterogeneous, historically grown collaboration environments are costly and difficult to manage and lead to poor user experiences.

With HCL **TeamsWork Premium** customers can implement

- **A stable, integrated collaboration platform**, based on Microsoft Teams, that reduces the cost and complexity of managing heterogeneous meeting room environments
- **High-quality collaboration experiences** between onsite and remote workers, powered by smart meeting rooms, with AI-based speaker tracking, spatial sound, far-field microphones and seamless collaboration with Surface hub
- **A meeting room environment that is always ready and functional**, thanks to HCL proactive meeting room services
- **Predictable, scalable operations** based on HCL's proven Rendezvous Framework with advanced monitoring and automation capabilities

Our solutions include

- **Meeting Room Consolidation and Modernization Services** for a smooth migration from legacy tools and solutions to a modern intelligent meeting room environment
- **Pro-active Meeting Room Management** to make sure that meeting rooms are always available and fully functional. Our services include onsite inspections and replacement or repair of equipment that is showing signs of wear & tear as well as remote device management including patching and software updates
- **Meeting Room Asset Lifecycle Management** including procurement, provisioning, troubleshooting, repair and replacement of meeting room devices and peripherals
- **End-to-end Service Management and Support** with automated self-service and support options for quick issues resolution

- **Change Management and Adoption Services** to make sure that end-users can make best use of the new platform and features

Our proven **HCL Rendezvous Framework** leverages AI and automation to ensure efficient operation of large scale meeting room environments.

Outcomes

- **Reduced costs and complexity**
- **Optimized user experiences**
- **Improved workplace productivity**
- **Reliable Meeting Room operations**

HCL is a leading global system integrator. The HCL Microsoft Business unit combines HCL's specialized services and global reach with Microsoft's powerful cloud and business technologies, creating strong and unique offerings for clients.