

# Reach Frontline Workers

## What's it about?

Reaching vital frontline workers with important and timely communications is often a challenge across many industries. A rigidly inflexible, generic, one-size-fits-all solution may not deliver value for frontline workers because it doesn't cater to the specific needs of their role or your industry.

Microsoft Viva Connections is your gateway to a modern employee experience – get ready to inform, engage and empower your organisation and frontline workers. Designed as a three-part engagement, this workshop showcases the art of the possible with Microsoft Viva Connections. We'll share insights on how you harness the power of SharePoint Online and Viva Connections to transform and engage your frontline employees in a frictionless, curated experience.

Together we'll unpack the challenges and pain points you're facing today, identify opportunities and prioritise use cases to support a more connected and engaged workforce. After assessing your needs, we'll design an actionable roadmap that's tailored to the unique needs of your business and people.



### Prepare

- Review your current intranet
- Understand Viva Connections, SharePoint Online, Teams and Yammer opportunities
- Share organisational information
- Identify executive sponsors and business stakeholders



### Envision

- Envisioning the 'Art of the Possible'
- Experience solutions first-hand
- Identify frontline employee challenges and pain points



### Build your plan

- Deep dive on employee challenges
- Develop a strategy and prioritised action plan
- Get a tailored roadmap based on your scenarios

***"Working with Engage Squared as our partner, we've really felt like they're our trusted advisors – and I don't think we would have got to that level of adoption, and training, and support without Engage Squared being there on that journey with us, especially during Covid-19"***

*Dee Eldridge, Digital Workplace Manager, Bupa*

[Read the case study](#)

## Expected outcomes

- A better understanding of challenges facing your frontline workers
- An understanding of how your organisation can leverage Microsoft 365 technologies to support improved communications and considered employee experiences (including Viva Connections - an exciting new employee experience platform, SharePoint Online, Teams and Yammer)
- An implementation strategy including prioritised, actionable plan and roadmap based on your specific use cases and desired business outcome



**Investment**  
~\$5,000 AUD



**Timeframe**  
1 week



### Suitable for

Any organisation seeking to explore and implement modern communications and employee experiences

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## About Engage Squared

Engage Squared is an Australian-based Microsoft Gold Partner. We're Modern Work Specialists and have been named as the 2021 Partner of the Year for Australia. We specialise in creating **<people> friendly technology.**

We've implemented hundreds of intranets and integrated digital solutions, which means we have both the experience and the knowledge to design innovative solutions with real business value. We start by understanding your business, your pain points, your goal, and your vision. We translate these pieces into strategies and solutions with adoption and training integral to implementing your solution.

### Contact us

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