



SUCCESS STORY/ RETAIL

# Leading e-commerce platform achieves cloud migration of the largest database in Latin America

Softtek executed the first implementation of Large Instances in LATAM





## About the client

Leading e-commerce platform in LATAM with 19 purchases per second and 464 visits per second.



Operations in  
more than  
**20 countries.**



More of **4M**  
annual  
transactions



More of **70M**  
users



**Softtek**

RETAIL | Microsoft Evolution Services



# Customer challenges

The client had one of the largest databases in the region, the company was faced with the need to update its environment and determine the best infrastructure platform for its SAP ERP landscape.

1

Availability of productive SAP ERP systems.

2

Availability of Large Instances on project timelines

3

Integration of Large Instances with Virtual Machine scenarios.

4

Ensure competitiveness and quality of service

**Softtek**

RETAIL | Microsoft Evolution Services



# Softtek solution

It was defined to go to a Microsoft Azure Architecture based on Virtual Machines and Large instances. Within this context, Microsoft was called together with its partner Softtek to determine its governance model, in order to define and implement its migration strategy through its Managed Platform model, Softtek assumed the administration service of the SAP platform including Cloud Solution Architect services for Azure management.

The service, which began in February 2018, was established under a single client-focused methodology integrating our resources, Microsoft Azure, Microsoft Premier services and services from Softtek's Managed Platform model.



**Softtek**

RETAIL | Microsoft Evolution Services



# Business impact



The migration service was the first implementation of Large Instances in LATAM and it was carried out in a timely manner as expected.

Continuity of daily operations as before, but in the cloud.

The outsourced administration of its SAP platform allowed it to have specialized support both in SAP and in Azure infrastructure to streamline processes and response times, thus freeing up customer time to focus on generating value.

## THE CUSTOMER'S VOICE

“Although the project had a complexity due to the size of the DB and the limited windows that we had to carry it out, it could be executed in the initially established times. I highlight the professional quality and the way in which the teams involved could be integrated to join our project, the great sense of responsibility and a high commitment to meet the needs”.

Head of Financial & People Systems.

**Softtek**

RETAIL | Microsoft Evolution Services



## ABOUT SOFTEK

Founded in 1982, Softtek is a global company and the largest IT services company with origin in Latin America. With a wide portfolio of products and solutions that transform the business, Softtek helps Global 2000 companies evolve in a fluid and constant way from the ideation and construction to the execution of digital strategies.

[info@softtek.com](mailto:info@softtek.com)  
[softtek.com](https://softtek.com)