

Microsoft
Partner



Gold Cloud Platform
Gold Data Analytics
Gold Data Platform
Gold DevOps
Gold Datacenter



Database Administrator (DBA) as a Service

The peace of mind of a modern DBA service operated by specialists

The Adatis DBA as a Service provides a comprehensive administration service for on-premise and cloud databases including Microsoft SQL Server, Azure SQL and Azure Synapse and for the breadth of critical transactional and analytical workloads.

Core to the service is the proactive operation and improvement of your estate to ensure it remains in a constant state of good health. Our proactive monitoring, including deploying marketing leading tooling, focuses on reducing:

- incidents
- costly disruptions of service
- operational costs including Azure consumption.

- Remove the need to focus on the operation of your Microsoft database estate and ancillary tools whether hosted on-premises or in Azure
- Available on a monthly subscription model

Whether you have a handful of critical operational databases or an entire enterprise estate, Adatis can operate as a complementary specialist service to an existing in-house capability or provide a full outsourced operation. The service can also be extended to cover ancillary areas such as data processing (ETL), analytics and reporting.

Knowledge of your environment is key. Adatis establish a core team who will work directly with you day to day, with the option to scale to 24/7. We can also support with database and data processing development capability, either on-going or just when you need to increase your capacity for short periods of time.

Adatis DBA as a Service Outline Options

The service fully supports your existing in house capability without the need to provide an in-house specialist team. You also have the ability to scale up the service and scale out to provide ad-hoc development capability and other auxiliary services.

Service Plans	ESSENTIAL	ESTABLISHED	ENTERPRISE
Reactive Support – 3 rd Line Incident Escalation & Resolution	▪	▪	▪
Monitoring including availability, performance, timeouts, deadlocks, blocking, CPU, I/O Latency, backups, file growth etc.	Call-Off	▪	▪
Maintenance activities including security, patching, capacity planning, recovery etc	Call-Off	▪	▪
Performance analysis and tuning	Call-Off	▪	▪
Virtual “Ask an Adatis Database Expert”	Call-Off	▪	▪
On-demand capacity to scale out of your development capacity	Call-Off	Call-Off	Call-Off
Design and architecture advice and support for the wider SQL Server and Azure Data Platform		Call-Off	▪
24 / 7 Service			o
Cloud Solution Provider Catalogue			
Full service and licence provisioning including environment configuration & licence management	o	o	o

- Included with fair usage
- Call-Off Included based on procured capacity via Call-Off Units
- o A cost option

Adatis offer professional services specialising in data analytics, from data management strategy and consultancy through to world class delivery and managed services.

With offices In London, Farnham and Sofia they have been delivering innovative and successful solutions for clients since 2006.



Data Science



Data as a Service



Modern Data Warehouse



Data Architecture



Data Analytics



Data Strategy

We love helping people unlock the power and value of their data.

If you are interested in finding out more please contact us on **+44 (0)1252 267 777** or via email at **enquiries@adatis.co.uk**

You can also check out our website at **www.adatis.co.uk** or come and see us at numerous global conferences and speaking events.