

AZURE ARC WHAT IS IT ABOUT?

Azure Arc brings the power of cloud-native resource management to your on-premises data centers and edge while also unifying all multi and hybrid cloud resources into a single pane of glass. It delivers many of the robust and innovative Azure Cloud Management Services to any location and enables a step-up in both secure and reliable operations as well as providing your application teams with the speed and flexibility they need.



Accelerate your hybrid cloud journey

Digital & Cloud Services offers a 3-day Azure Arc Jump Start workshop to accelerate your hybrid cloud journey. We will walk you through the Azure Arc capabilities, match them to your requirements and deliver a documented architecture vision, solution outline and advisory on next steps by the end of day 3. Digital & Cloud Services has developed leading expertise in both multi-cloud and on-premises datacenters and edge. This enables us to advise you about Azure Arc in unique ways as elaborated on the following pages. Here's what you can expect from us:

Workshop Agenda:

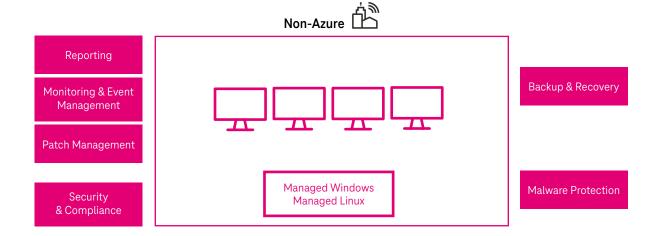
DISCOVERY

- Introduction and expectations
- Clarifying the objective
- Scope definition

Service Request

Management

- Requirements gathering
- Digital estate inventory



Incident, Problem

& Change Management

Maintenance

DAY 2: EXPLORATION

- Azure Arc overview
- Implementing Azure Arc
- Leveraging the power of cloud automation
- Gaining deep Insight with log analytics
- Exercising Governance with Azure Policies
- Securing Workloads with Security Center and Microsoft Antimalware

- Protecting your data with Azure Backup
- Leverage Cloud-Native Management with Azure
- Resource Manager
- Connecting your multi-cloud, on-premises and edge

DAY 3: SOLUTION

- Objective, scope and requirements validation
- Azure Arc solution overview
- Implementation guidance
- Next steps
- Deliverable: fully documented architecture vision, solution outline and advisory on next steps

IMPLEMENTING **AZURE ARC**

In order to get started with Azure Arc, your hybrid machines need to be on-boarded to Azure Arc by deploying the Azure Arc Connected Machine Agent. With our extensive experience in working with many of the largest enterprises as well as small businesses in both transition and transformation projects, Digital & Cloud Services can accelerate your Azure Arc implementation by:

Creating runbooks to ensure the quality of the onboarding process and non-disruptive mass deployment of agents in a fully-automated fashion

Working with customer-specific requirements and processes in order to meet the needs of your service management and security team's standards

Using agile sprints for on-boarding your hybrid machines into Azure Arc to allow for both rapid execution and a gradual roll-out when your business requires it





Gaining deep insight with Log Analytics

Log Analytics provides you with a single pane of glass for reporting and alerting on your machine's data, like event logs and performance data. Machines outside of Azure are easily connected to Log Analytics by using Azure Arc. Digital & Cloud Services has developed unique knowledge and best practices in setting up the right alerts, thresholds, and event management in order to get positives, to right away when needed, while also minimizing false positives, to get you a jump start.

We can help you set up the right alerts and thresholds to ensure secure and reliable operation of your environment and share our knowledge on implementing a fully-automated event management solution to prevent duplicate events and false positives. Furthermore, Digital & Cloud Services can automate incident execution, as well as a gradual roll-out, and, when your business requires it, registration through your service management software's API.



Leveraging the power of cloud automation

With Azure Arc, the power of cloud automation is now available everywhere. The Custom Script Extension enables large scale script execution, thus allowing the automation of many standard tasks. Digital & Cloud Services has vast experience in using this technology in our Managed Cloud Services for Azure, and can consult you in automating tasks like joining machines to your Active Directory domain, installing and configuring 3rd party agents, etc.

The Azure Update Management solution provides a framework for fully automating software update deployments as well as monitoring and reporting on your update compliance state. Azure Arc extends this capability to all your locations outside of Azure. Digital & Cloud Services has a standardized framework to leverage this solution and ensure that it meets your business needs. We advise you in configuring the Update Management solution and defining your update schedules, based on Azure Tags and Policies, which ensures both update schedule enforcement and self-service control by the application owners.



Exercising governance with Azure Policies

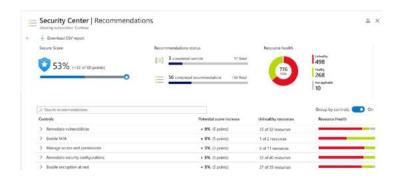
Azure Policies allows you not only to monitor the compliance of your hybrid machines (through Azure Arc) against various compliance baselines, but also to auto-remediate any non-compliant machines. Several compliance baselines are already available in Azure; however writing your own policies to ensure compliance with the standards applicable to your business can be challenging. Digital & Cloud Services can speed up this process by using several policy baselines that we've already written as a starting point, and then adapting them to the needs of your business. Furthermore, Digital & Cloud Services has developed a unique compliance framework, using the Azure Policies and Event Grid for our own Managed Cloud Service for Azure, based on which we can create advanced advanced, fully-automated compliance remediation.





Securing your workloads

Azure Security Center is also available through Azure Arc; it provides a solution to enhance your security posture by assessing your environment and makes recommendations based on security best practices. Microsoft Antimalware is also supported with Azure Arc and provides robust protection against cyber attacks with Advanced Threat Protection. Digital & Cloud Services can help you get the most out of these cloud-native security services ensuring automated onboarding of your workloads in Azure's security services, and advising you in establishing SecOps teams with our vast experience in running security operations centers for even the most business-critical environments.





Leverage cloud native management

With your hybrid machines integrated into the Azure Resource Manager through Azure Arc, new possibilities open up for managing your resources in a cloud native way. Having worked with many customers over the years, both large and small, we've developed a model that allows extensive freedom for developers while at the same time ensuring governance and control over security and compliance. Digital & Cloud Services can help you setup a combination of Azure Resource Groups, Policies and Role Based Access Control based on our best practices. This allows your application teams to work with their Azure Arc hybrid machines directly through the Azure Portal and API, while still maintaining precise control over what teams are allowed to to do, thereby minimizing operational and security risks. This setup also ensures a scalable organizational structure and inventory of your Azure Arc hybrid machines with clear ownership and enforced tagging, thus supporting both your business and technical needs.



Protecting your data with Azure Backup

Data protection is a vital part of managing any environment, including your remote servers managed through Azure Arc.

While there is no direct integration with Azure Backup, Digital & Cloud Services can help you setup a stream lined Azure Backup based solution for data protection. Through our experience, we can advise a robust Azure Backup architecture and cloud conne-ctivity that meets your business requirements in terms of RPO and RTO.



Connecting your multi-cloud, on-premises and edge

Every hybrid cloud requires a solid network foundation to interconnect the various clouds and datacenters. This is especially true for an Azure Arc based setup, as your remote infrastructure management relies on connectivity to Azure. As part of Deutsche Telekom, Digital & Cloud Services is your end-to-end service provider for all required network services, seamlessly integrated with our cloud offerings. Digital & Cloud Services can support you with Azure network design and implementation (VNets, NSGs, Firewalls, Gateways, etc.) and ExpressRoute connectivity provider, and can even deliver on-premises network services.

WHY DIGITAL & CLOUD SERVICES



MARKET LEADER

Recognized as a Market Leader in both public cloud and hybrid cloud by several independent technology research and advisory firms like Gartner and ISG.



CLOUD & CONNECTIVITY

End-to-end service provider for public cloud, hybrid cloud and connectivity as Digital & Cloud Services is part of Deutsche Telekom.



EUROPEAN TRUSTEE

Your data is only handled by personnel located in the European Union or even solely Germany if desired as an add-on and is governed under European and German law, when your business regulations require this level of data sovereignty.



Estimated time based on full customer engagement: **8 working days**



Find out more: www.digitalandcloudservices.com