

Do we have  
telemedicine  
doctors?

What's our  
remote work  
policy?

How do I  
access the  
VPN?

How do submit a  
purchase order?

# MeBeBot

The Intelligent Assistant to Elevate  
the Employee Experience using AI

# MeBeBot is like the “Alexa” for the Workplace

*With MeBeBot’s One-Stop Bot, instant answers are provided to employees’ IT, HR, and Ops questions, so that valuable time is spent on customers and strategic work, while cutting costs and saving money*

## Instant Gratification

Accessible 24/7 from both mobile/computer device, with no tickets or waiting



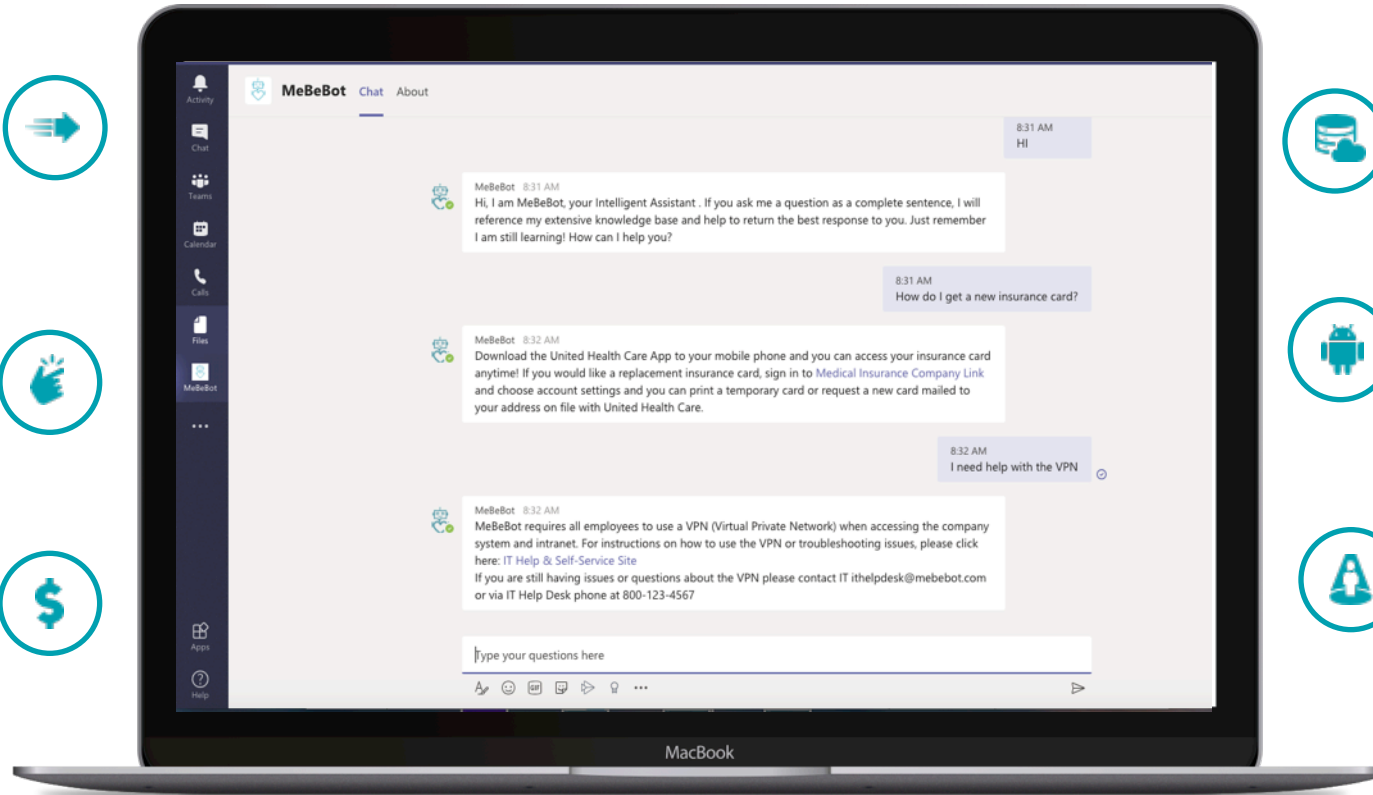
## Easy to Implement

Configurable in weeks, without development



## Time to Value

Reduce operational costs by 33% and increase remote productivity



## Data Analytics

Dashboard with real time data and insights



## Accurate Answers

Pre-trained FAQ library to ensure 85% accuracy of answers at launch



## Employee Experience

Available in Teams, Slack or Web Portals, in the flow of work collaboration tools

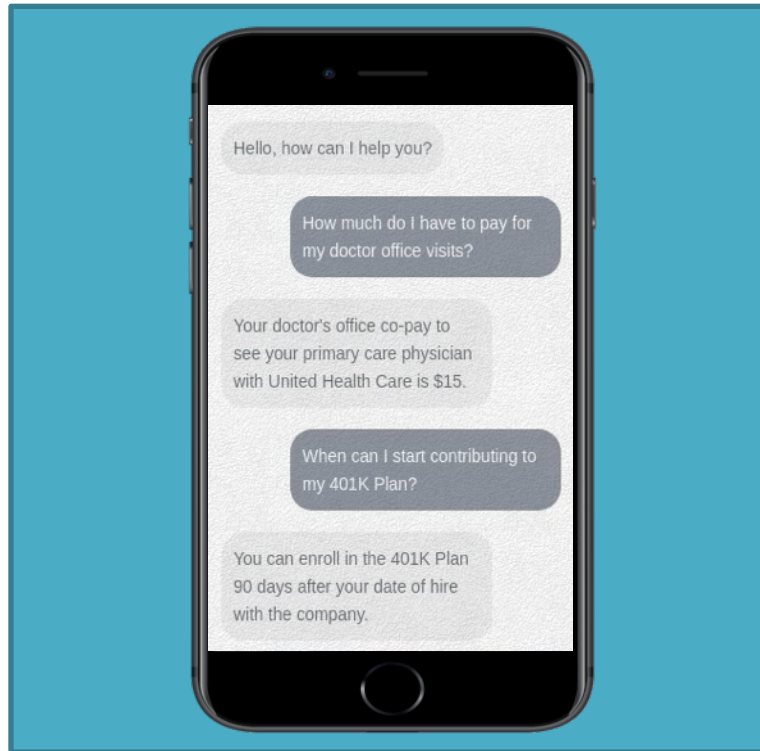
*We provide a **cost-effective** solution for global/remote employee support to **maximize productivity** in weeks*

# Here's How MeBeBot Works

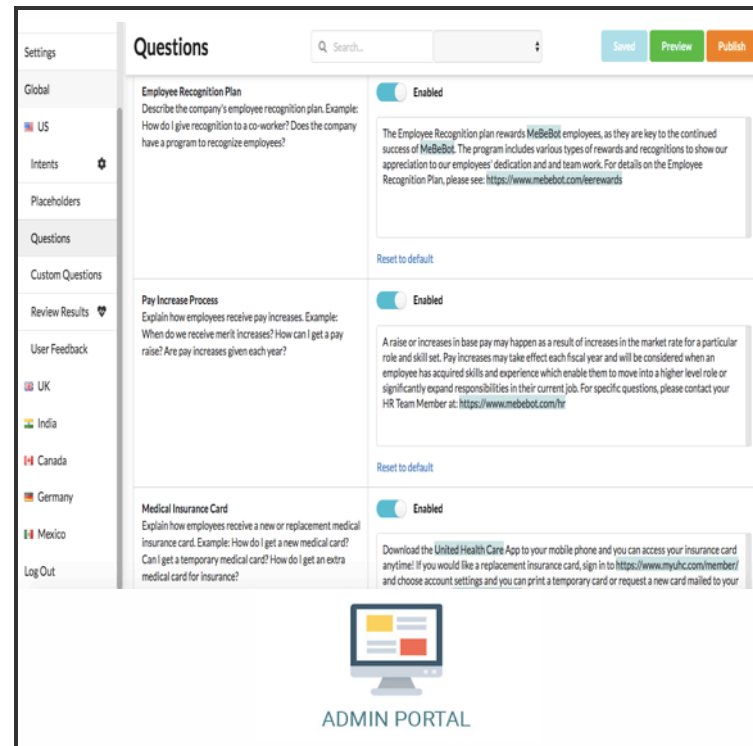
Employees receive instant answers to their HR, IT, or Ops Questions, from mobile or computer devices

Business users edit questions and answers, add custom questions, and publish changes in real-time

Using Natural Language Processing and human and machine training, algorithms become smarter



The Intelligent Assistant App seamlessly integrates to Slack, Microsoft Teams or Web Chat



Customer Portal with curated knowledge base of global HR, IT and Ops FAQs for non-technical admins



Dashboard provides data and analytics for usage, accuracy, and insights to employees' behavior and needs

# Customer Success Story

**MeBeBot was implemented in weeks to 4,400+ remote employees in 30 countries**

**\*Over 850 questions were answered from employees in the first week, automating manual processes.**



**FOR GREAT  
EMPLOYERS**

**Epicor was awarded the 2020 Stevie® Award for “Most Innovative Use of HR Technology” during the pandemic, crediting MeBeBot as a critical part of their overall solution.**

# EPICOR®



“

*Unlike costly call centers, which can create response delays for employees, MeBeBot’s Intelligent Assistant provides answers instantly. This improves productivity and saves time so we can stay focused on helping our customers. Even better, it’s easy to use, and the HR and IT teams can update answers in real time using the Customer Portal.*

**DEBRA INGRAM,  
SR. DIRECTOR HR**

”



*Our IT Helpdesk supports over 2,300 employees globally, yet our support team cannot work around the clock. With MeBeBot's Intelligent Assistant, our employees can get their IT questions answered from Teams or a web chat in SharePoint, 24/7, from mobile or laptop.*

**-VLAD TEMNOV,  
AVP OF IT AT E2OPEN**



## Customer Success Story

- **Tripled in size in 3 years, by acquiring employees in over 10 countries**
- **MeBeBot launched in August of 2018, reducing the volume of questions to HR by 75% in the first 3 months**
- **MeBeBot answers IT help desk questions, equivalent to the tickets answered by two IT help desk agents**

# Our Value Proposition is in our Product Vision:

AI Platform powers the “consumer-like tools” for a better employee experience, to improve efficiencies, productivity, drive retention and cut operational costs.

**1** Intelligent Assistants for Automating FAQs or “one-stop bot”

**Results:** Cost savings, creating scalable efficiencies, centralized HR, IT and Ops (and Field Sales Ops) support for all employees

**2** Conversational AI for Work Flow Automation for common business processes

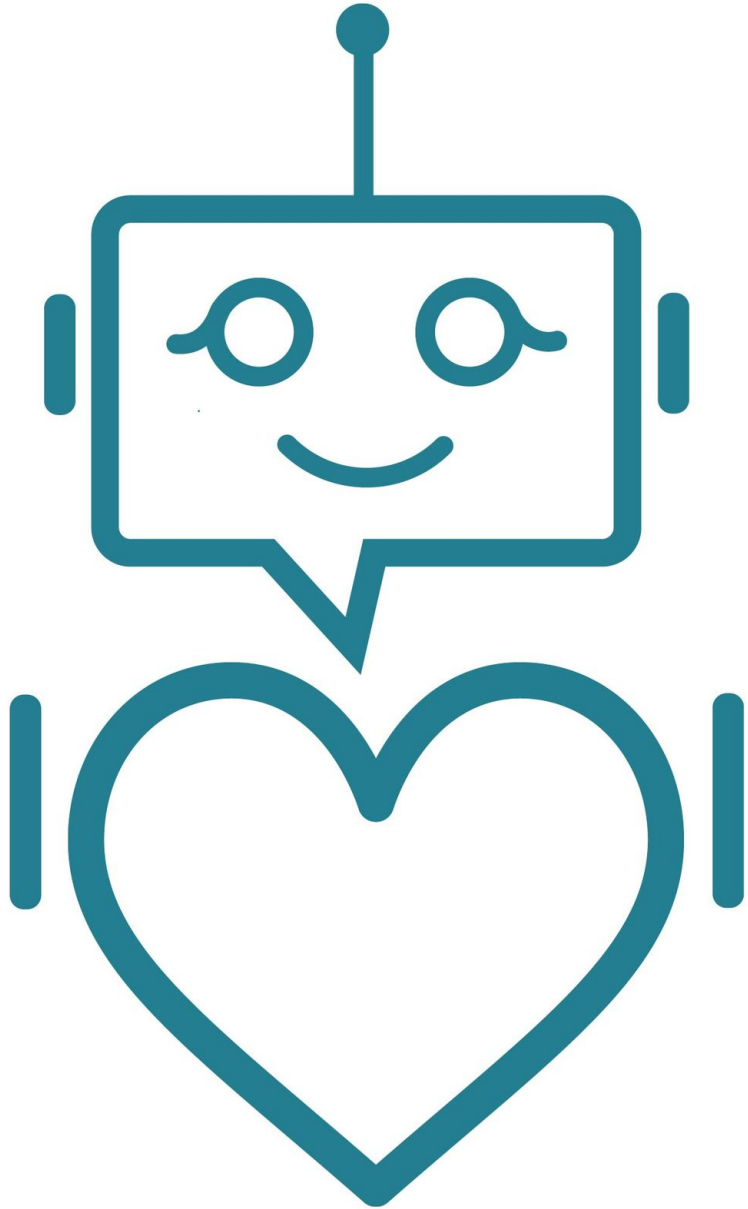
**Results:** Improved employee experience by making processes easier and efficient

**3** Personalization of Employee Experience with API Integrations to systems of record for HR, IT, and Sales Operations

**Results:** Single source of information for each employee





**4** Predictive Data and Insights to Measure Employee Sentiment and Engagement with Customer Dashboards and integrations to Business Intelligence Tools

**Results:** Health of the Organization



# MeBeBot

Your Intelligent Assistant

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-  @HRTalkBot
-  <https://www.facebook.com/mebebot.chatbots>