

A city skyline at night, featuring several tall skyscrapers. The right side of the image is overlaid with a red grid pattern. The text 'GBM' is in the top left, 'OUR SOLUTIONS' is in the middle left, and 'LEADING WITH INNOVATION' is in the bottom right.

GBM

OUR SOLUTIONS

LEADING WITH INNOVATION

Our Solutions

Hybrid IT & Cloud Services

Accelerating your journey to the cloud – from data center services to integrated private and cloud services, we work with customers to transform their existing legacy environments into an agile infrastructure.



Technical Support & Maintenance

Hardware and software warranty and maintenance of solutions that improve your return on investment by maintaining a healthy and reliable infrastructure.



Managed Services

A diverse portfolio of services to support your transformation needs – from total outsourcing of assets and human resources, to on-site and remote services.



Digital Business Solutions

Harness the power of digital transformation by implementing the latest technologies - Digital automation, Blockchain, IoT, Cognitive, Analytics, AI, Robotics process automation and customer engagement solutions coupled with industry experience such as Banking and finance, Healthcare, Oil & gas, Transportation and Government.



Digital Infrastructure Solutions

The building blocks for your digital transformation framework - Servers, Storage, Next Generation Datacenters, Cloud Infrastructure, Wireless & Networking and AV & Conferencing.



Security Solutions

A holistic approach to protecting your organization from internal and external threats covering; People, Data, Applications, Network and End-Point Security.



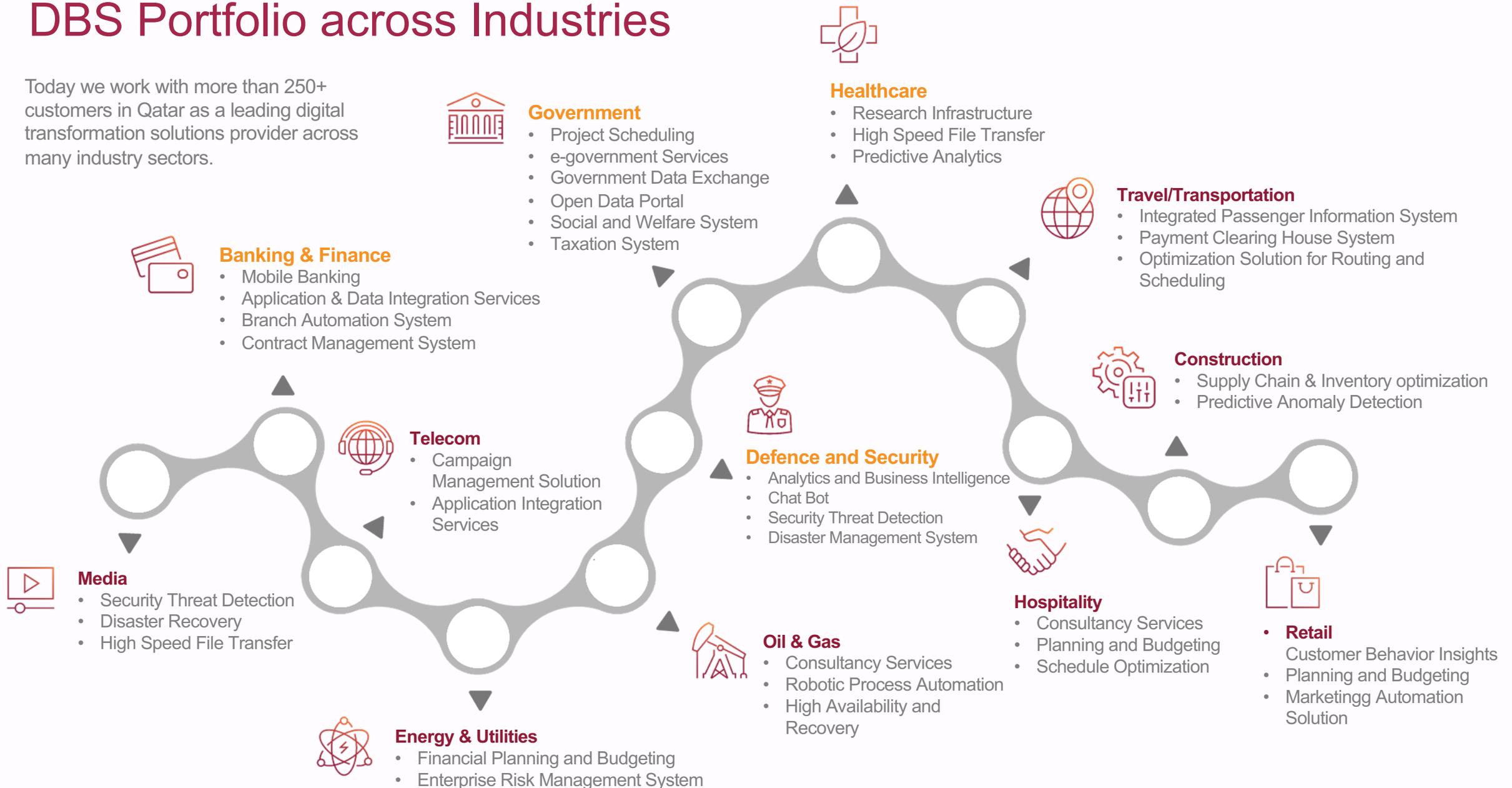
GBM



Digital Business Solutions

DBS Portfolio across Industries

Today we work with more than 250+ customers in Qatar as a leading digital transformation solutions provider across many industry sectors.



GBM Project Team

Project Manager

will lead the overall project and ensure that all activities are completed.



Business Analyst

Will lead the project on a day – day basis during business requirement gathering time period. To ensure that all activities are mapped as per Customer requirement's



Architects

Will provide the Technical and Subject Matter expertise



Developers

will ensure that the detailed requirements are addressed by the solution.



Admins

Will establish the staging and production environments.



QA/Test Teams

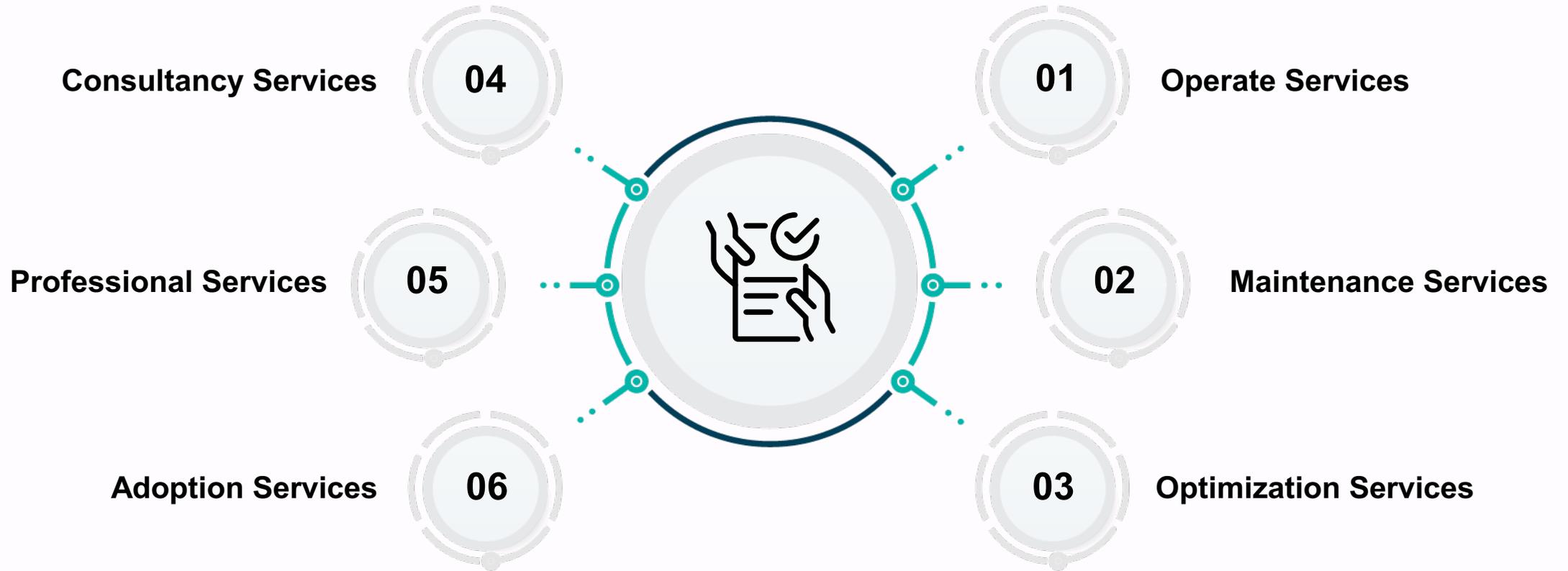
will prepare application test cases and test environments





Digital Infrastructure Solutions

DIS Portfolio – Customer Success



DIS Portfolio



SDDC & Cloud

- Compute HW, Storage HW and POS
- Compute and Storage Virtualization
- Hyperconverged Infrastructure
- Private Cloud Automation & Orchestration
- Hybrid Cloud & Multi Cloud Infrastructure
- Business Continuity & Disaster Recovery
- Backup and Data Protection
- Desktop and App Virtualization



Facility Infrastructure

- Data Center
- Audio Visual
- Physical Security
- Structured Cabling



Cybersecurity

- IAM Security
- Data Security
- Application Security
- Network Security
- Security Analytics & Protection
- Cloud Security
- Security Consulting Services



Networking

- Data Center Software Defined Networking
- Software Defined Access
- Software Defined WAN
- Enterprise Switching
- Enterprise and SP Routing
- Enterprise Wireless
- RTLS, RFID and Guest Engagement
- Industrial & IoT Networking
- Unified Communication and Collaboration

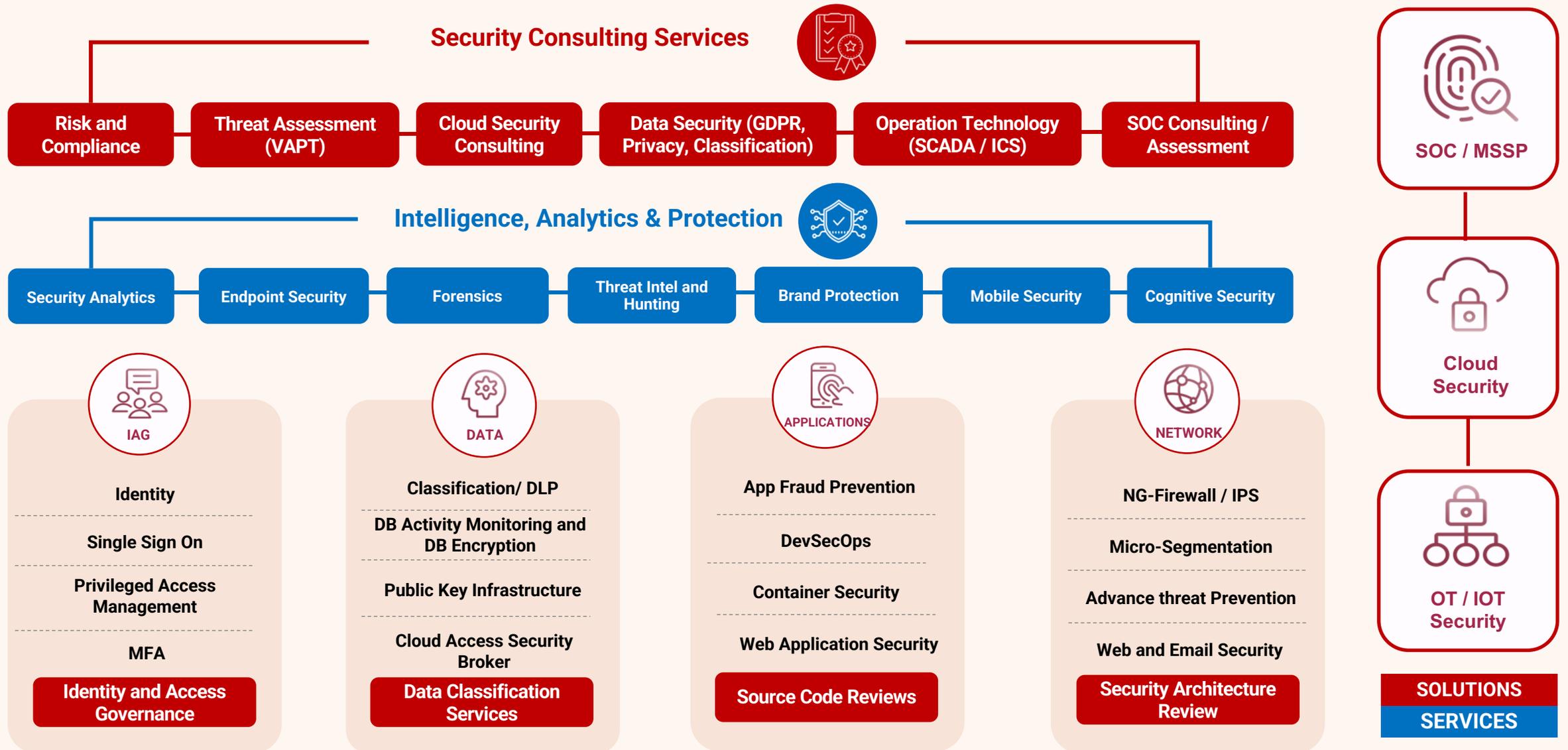
DIS Portfolio - IT Operations and Security Management





Security Solutions

GBM Security Framework V.8





Hybrid IT & Cloud Services

Cloud Services



Cloud Migration Services

Migrating critical workloads to cloud, or from legacy systems such as UNIX to modern environments, can help you increase business agility, reduce costs, scale more easily and adopt new innovations faster.



Backup As A Service

GBM's backup as a service (BaaS) backs up your servers to the cloud or a local appliance, so you can reinstate systems to a restore point quickly and prevent costly downtime.



DR AS A Service

Cost-effective DRaaS solution that can take place within the private cloud, to the public cloud and within the public cloud. DR as OpEx, not CapEx, Multi-Site Replication, Automated Reverse Replication and Failback.



DevOps

GBM DevOps relies on integrated set of solutions which delivers successful DevOps implementations.



Application Modernization

Migrate traditional apps away from virtual machines and into native containers. Innovate without constraints using most scalable and reliable managed service.



Multi-Cloud Management

Gain service management and delivery efficiency. Faster deployment of services to market. Save on cloud costs, Leverage a declarative approach to managing policies across environment.



Managed Services

GBM Managed Services Portfolio



ServiceDesk & End Users Support



Managed Infrastructure Services



Managed Cloud Services

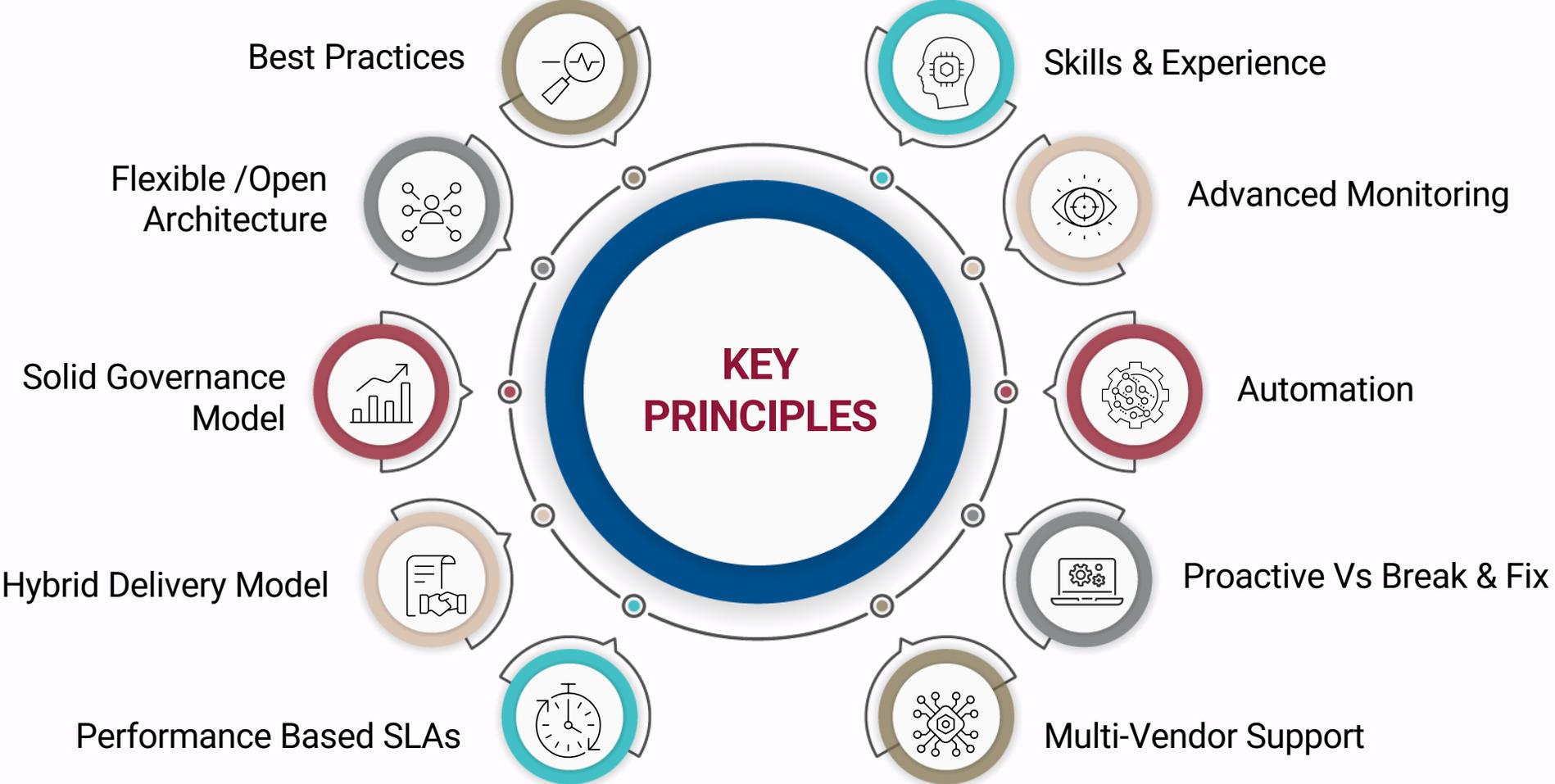


Managed Backup and DR Services

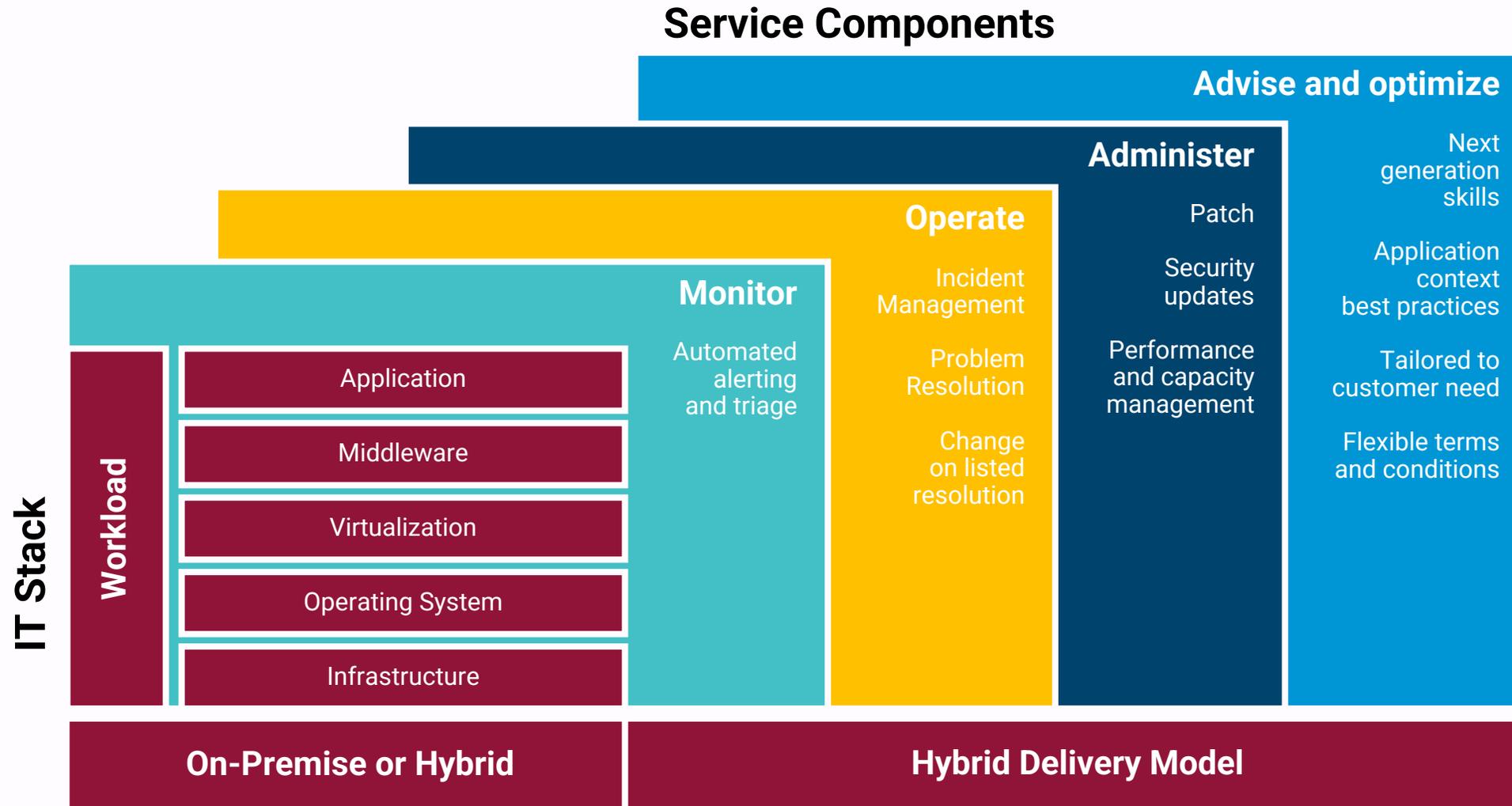


Managed Security Services

GBM Managed Services Principles



GBM Managed Services Pillars



Why GBM Managed Services





Technical Support & Maintenance

Technical Support & Maintenance



Technical Support & Maintenance



Hardware Maintenance

- **IBM products, Lenovo, Dell & HP, NetApp**
- **Multi-vendor network maintenance** - Cisco, F5, Juniper, Palo Alto Networks and Security Systems.
- **Improve data center reliability** – UPS, Cooling System, Fire Fighting System, IMS System, Generator etc.
- **Physical security** - Best-of-breed CCTV surveillance and access control systems

Through Relationship with Leading Vendors and OEMs, and in-house expertise;

- **Meet every maintenance need with one call**, by providing you with a single point of contact to access support for all your hardware
- **Achieve Service Level Agreements** including high availability, faster issue resolution, fewer outages and reduced support costs across your multi-vendor environment.

Technical Support & Maintenance



Assessment / Health Check Services

This is an optional offering in addition to the Hardware and Software Remedial Maintenance. The frequency of Health checks can be chosen by customer preference, such as a monthly/quarterly basis.

- Identify and address issues, from infrastructure weaknesses to failing hardware and storage errors, to mitigate the risk of critical issues
- Optimize performance by identifying and resolving bottlenecks and assessing and improving configurations
- Plan the next step of your digital transformation with data-supported recommendations on how to evolve your IT to meet coming challenges.

Technical Support & Maintenance



Software Supportline Services

- Simplify support for your whole stack, with a single solution for software from IBM, RedHat, Ubuntu, SUSE, CITRIX, MIMIX, VEEAM, Nutanix, VMware and Microsoft;
- Maintain 24/7 availability with round-the-clock support.
- Get better software support experience from expert engineers



Monitoring Services

- Increase IT availability by detecting problems early so they can be remediated before they lead to downtime.
- Improve productivity by maintaining the optimal health of your infrastructure and software stack.
- Relocation Services, Supply of IT Accessories



GBM Service Desk – 24x7

- GBM is equipped with a centralized contact center, managing 24x7 day to day service requests through telephone.

Technical Support & Maintenance



GBM Escalation

- GBM designed the Escalation method to use as an alert to the appropriate GBM team when a critical situation has occurred and requires urgent attention.



Relocation Services, Supply of IT Accessories



GBM



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