Microsoft

SCC COLLABORATION

Collaborative Apps Workshop

Overview

Hybrid work is transforming the workplace

Businesses face new challenges to manage distributed workforces, bring their teams together and keep them engaged, and create inclusive cultures

Provide more flexible policies to attract and retain employees

81% **Of leaders are changing their workplace policies to offer greater flexibility[1]**

Businesses need to create policies to support their employees, whether they choose to work in the office, at home, or on the go.

Bring in-person collaboration and culture to a hybrid environment

73% **Of employees want flexible remote work options to continue[2]**

Managers and team leaders require tools and resources to effectively engage with their teams – especially as hybrid workers struggle to stay connected.

Use technology to bridge the collaboration divide

45% **Increase in weekly Microsoft Teams chats per person[2]**

Businesses need to invest in collaboration tools that bring workflows together – instead of requiring their teams to use disparate applications to complete tasks.

1. LinkedIn, Navigating the Great Reshuffle, September 9, 2021. aka.ms/LinkedIn/HybridWork
2. Microsoft, 2021 Work Trend Index: Annual Report, March 22, 2021. aka.ms/2021-WTI

Microsoft Teams is built for collaboration

Overcome the hurdles of the hybrid work model through a unified single-app experience with Microsoft Teams, connecting apps built for virtual collaboration.

Reduce context switching and keep employees in the flow of work by connecting them to the content, resources, tools, and expertise essential for them to collaborate in real-time.

Connect and collaborate anytime and everywhere with collaborative apps in Teams

Communicate your way

Empower every worker to share information instantly in the ways they prefer, such as chats, video calls, and news posts

Collaborate in real-time

Enable employees to stay in the flow of work and easily collaborate on documents, reports, dashboards, and other content

Centralize knowledge distribution

Easily distribute information and keep your teams informed with one-to-many and many-to-one communications

Work from anywhere

Keep hybrid workers connected and engaged from wherever they are and whatever device they use with the Teams app

With collaborative apps

Find and share relevant reports and content from collaborative apps in conversations to keep everyone aligned

Open collaborative apps directly within Teams meetings to make updates as you're discussing them

Manage workflows and dashboards embedded directly within Teams channels and chats

Receive notifications, access tasks, and view content from collaborative apps in the Teams desktop and mobile experiences

Collaborative Apps Workshop goals

Meet the demands of hybrid work and increase workforce productivity by automating repetitive tasks and key business processes

1 **Understand customer's challenges**

Identify customer's business needs and goals

2 **Showcase the capabilities of Teams to fit customer's requirements**

Evaluate brand new or existing 1st/3rd party apps, Power apps and custom LoB solutions

3 **Delve into solution ideation**

Explore personas, understand pain points, choose the best Teams features and capabilities for your solution

4 **Develop a plan**

Recommend a Teams solution design to implement as a valuable POC

SCC COLLABORATION

Collaborative Apps Workshop structure

Assess

- Pre-engagement kick-off
- Pre-engagement questionnaire

Art of the Possible

- Art of the possible kick-off
- Connect and collaborate with apps
- Automate business processes with low code
- Build custom LoB apps

Build the Plan

- Build the plan kick-off
- Scenario analysis and prioritization
- Adoption and change management
- Report and recommendations

Optional modules

Connected Experience

- Approvals and Digital Signing
- Ticket Resolution and Self-Service Support
- Virtual Visits and Bookings

Frontline Experience

- Enhance Workforce Management
- Process Automation
- Connected Frontline

Custom LoB Experience

- Hybrid Workplace

Foundations

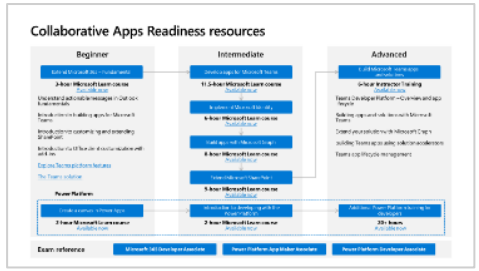
- Identity and Access Management
- App Governance Guide

What's included in the Collaborative Apps Workshop kit

Partner readiness

Delivery Guide

Readiness Resources



Sales and offer

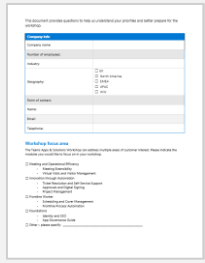
Collaborative Apps Workshop Overview

Customer Flyer

Workshop

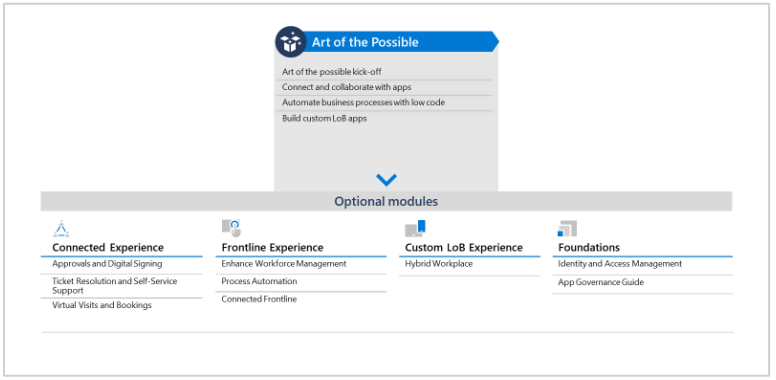
Assess

Pre-Engagement Questionnaire



Pre-Engagement Kick-Off

Art of the Possible



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