Integrated Solutions Sp. z o.o.

Microsoft Viva Complex

Revolution in the employee experience

INTEGRATED SOLUTIONS | Digital Solutions Partner

Customer's scenarios

Challenges

- A lot of employees are overloaded with work.
- Lack of possibility of effective time management.
- Poor knowledge about other employees roles.
- No Work Life Balance.
- Hard to find needed information on time.
- No knowledge base in organization.

- No standardization in information flow around particular issue.
- No centralized communication source.
- The need to find right information quick.
- No content targeting service.
- No training management.

Ideal Solution

The **Microsoft Viva Complex** workshop delivers all the employees services need to be successful into one unified solution that enables connectivity, insight, purpose and growth.

The workshop provides an in-depth analysis of high-impact employee experience cycles in the organizations and an understanding of the impact of work patterns on employee productivity and well-being.

The workshop will show how to identify needs and select appropriate services from the wide range of services of the **Microsoft Viva platform** including **Viva Connections**, **Viva Topics**, **Viva Learning** and **Viva Insights**.

The **Microsoft Viva Complex** workshop will demonstrate a centralized and effective knowledge base with a breakdown of resources by category and roles in the organization.

The workshop will show how to use **AI** and **ML** capabilities in daily work to automate the processes of delivering and filtering content and resources.

Desired Outcomes

The **Microsoft Viva Complex** workshop will let you to analyze the current status in the environment, develop appropriate countermeasures to build employee comfort and performance based on the innovative concepts of the Microsoft **Employee Experience Platform**.

Microsoft Viva Complex provides individuals, teams and organizations with the ability to achieve balance, deliver more effective work, and business performance.

The workshop will help you understand and explore **Microsoft Viva** in depth and analyze the various tools and help you select them and integrate them appropriately with each other and the **Microsoft 365** environment.

The workshop will help you to use on the most effective way the **Microsoft 365 platform** in order to maximize efficiency and productivity across the organization.
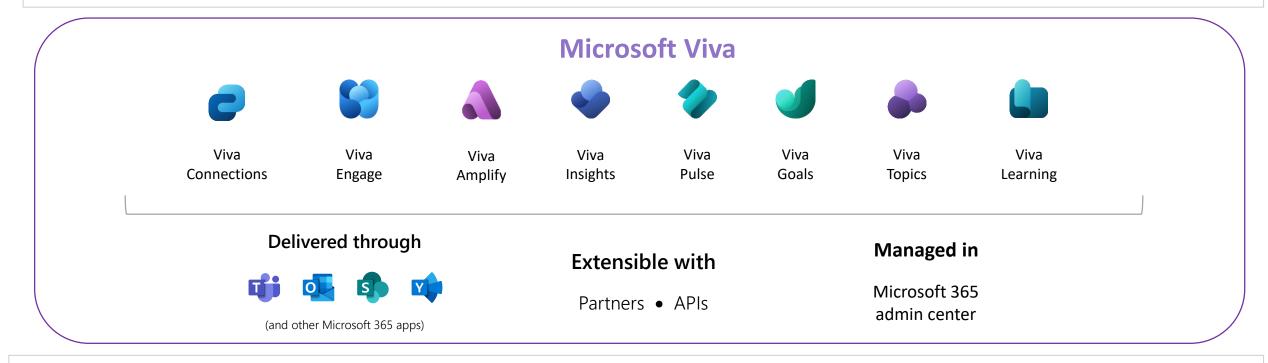
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The **Microsoft Viva Complex** workshop will support in building a comprehensive strategic plan based on the latest recommendations and the most effective Microsoft services in the **Employee Experience Platform** area using advanced **Microsoft Viva platform**.

Microsoft Viva

Viva Connections

Viva Engage

Viva Amplify

Viva Insights

Viva Pulse

Viva Goals

Viva Topics

Viva Learning

Delivered through

(and other Microsoft 365 apps)

Extensible with

Partners • APIs

Managed in

Microsoft 365 admin center

The **Microsoft Viva Complex** workshop is dedicated to all stakeholders interested in issues of supporting organizations in creating the most prosperous work environment with a quality culture with engaged employees and inspiring leaders.

The **Microsoft Viva Complex** workshop content from can be tailored to all organization needs.

Customer Success Story

Win Results

One of the largest financial companies in Poland.

- Delivered Q4 2022

- Financial/Poland

Customer challenge - The customer is a financial sector company with headquarters and branches across the country. The customer, after the Covid-19 outbreak, implemented **Microsoft 365** throughout the organization where **Microsoft Teams** is the main communicator and document flow service. The main custromer's challange was an inefficiency of its employees despite the technically successful implementation of **Microsoft 365**. The issue was a lack of dedicated trainings and usage execution. Employees were not fully familiar with **Microsoft 365** services, did not have access to the knowledge base and information they needed, and often performed tasks manually. It had an impact on the document flow. Excessive workload meant that employees increasingly performed tasks beyond their competence, which often made it impossible for anyone to measure the effectiveness of their actions. Closer contact with superiors was limited only to information obtained at meetings summarizing the work week. The Customer was looking for a strategy to improve the work and environment.

Solution - During the workshop, the Customer received a wide range of practical knowledge supported by scenarios for the use of individual **Microsoft Viva services** based on an earlier analysis of the current status. It was shown how to properly define needs, configure and automate the area of data acquisition and its proper reading. The workshop showed the entire process of preparing and implementing the **VIVA Connections**, **VIVA Topic**, **VIVA Learning**, **VIVA Insights**, **VIVA Engage**, **VIVA Amplify** and **VIVA Pulse** modules. As a last step of the workshop, the report will be prepared as a summary and recommendations for further development strategy.

The workshop based on practical scenarios of the use of dedicated **Microsoft Viva Services** taking into consideration dependencies and connections among organization.

There was an effective demonstration of how to define the needs of the organization and the possibilities that **Microsoft Viva Connections** meets in the area of internal communication, access to corporate resources and corporate communities.

It was shown how to properly read and draw conclusions from **Microsoft Viva Insight** reports and effectively respond to the information obtained.

The workshop highlighted the first concepts for creating a single centralized learning center using the capabilities of **Microsoft Viva Learning**, and demonstrated in practice the tremendous capabilities of **Microsoft Viva Topics** in discovering and retrieving corporate knowledge.

After the workshop, the Customer received a list of recommendations and a **Road Map** based on an in-depth analysis of the current status in the environment.

Internal discussions were started from the pre-sales activities in the area of purchase and deployment of **Microsoft Viva platform**. Integrated Solution delivered the complex offer for the deployment of **Microsoft Viva** and also provided a **POC Test environment**. The Customer declared that it would make a final decision by the end of the second quarter of 2023.