



MC Virtual Care powered by Microsoft Teams

ANYWHERE POINT OF CARE. IT'S THAT EASY.

Increase revenue.

Increase productivity.

Increase patient satisfaction.



THE PROBLEM

- 12 billion per year lost nationwide due to communication errors
- 70% of accidental deaths/serious injuries due to communication failures
- 80% of medical errors result from miscommunication
- 92% of physicians using insecure SMS
- Annual revenue loss due to avoidable readmissions
- Outdated and disparate point solutions such as pagers, specialized phones, paper-based on-call schedule, etc.

THE SOLUTION: MC Virtual Care

- Faster decision making and higher patient satisfaction
- Improved care team and patient communications, productivity, and satisfaction
- Elimination of clinical communications-related medical errors
- One simple, easy-to-use communications tool for the entire facility
- Improved ROI by leveraging your existing Microsoft deployment via Teams

MobileCare (MC) Virtual Care provides patient medical data and care team contact information through integration with the facility's EHR/EMR system. These capabilities combined with Microsoft Teams provide more efficient communication and collaboration, faster decision making and response times, and improved workflows for the care team. These benefits, and the added ability for the care team to connect with patients remotely, all lead to improved outcomes and more satisfied patients and clinicians.



MC Virtual Care

EASY BECAUSE IT'S PERSONAL

MC Virtual Care is simple and easy to use and works with smartphones, tablets and desktops with Microsoft Teams already being used on a daily basis by healthcare staff. This eliminates the expense, IT support, and learning cost associated with adding new technology. We embrace and enrich Microsoft Teams for healthcare.

- Consolidate devices, communications, and calendar through one application
- Shared device support for dedicated staff—nurse and support staff
- Supports critical clinical workflows—nurse/physician consultation, rounding, and other required workflows
- Patient virtual visits

ENABLING CLINICAL WORKFLOWS WITH CONTEXTUAL COMMUNICATION

CHAT BOT

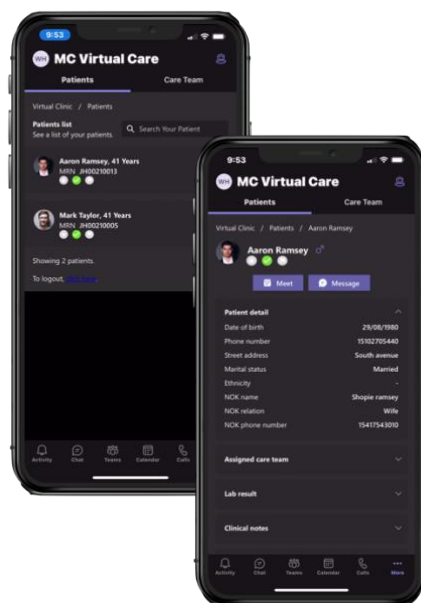
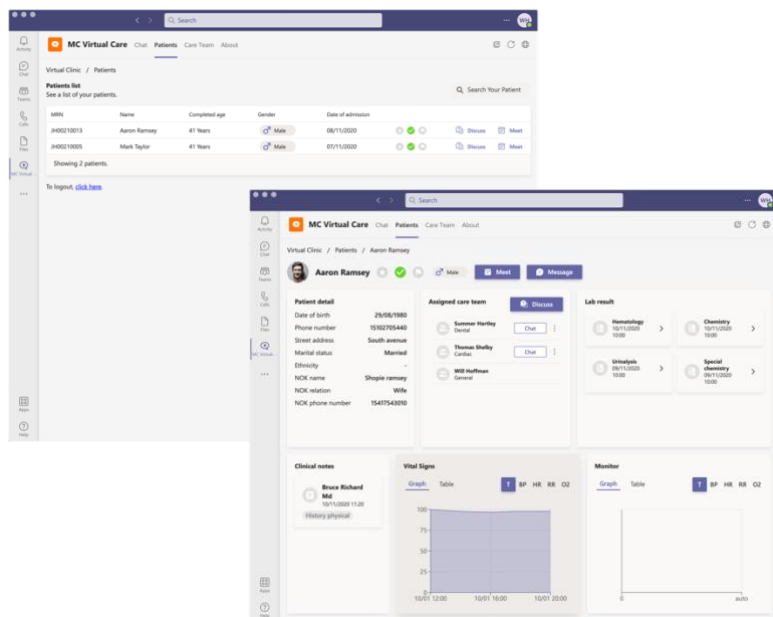
Search for patient and care team members with keywords
View details, request a meeting or message

CARE TEAM

List of all care team members with search capabilities
Care team member details
Assigned patient for care team member
Chat, call or meet with care team member

PATIENTS

List of assigned patients
Patient details include care team members, and medical database: Labs, Clinical Notes, Vitals, Medications/ Allergies, Radiology, etc.
Meet or Message Patient
Chat with one care team member or discuss with all assigned care team members



HIPAA compliant contextual communications and collaboration with real-time access to patient information for faster decision making.

