

Inno'Watch

A Continuous Watch to Innovate &
et Maintain O365 in Operational Conditions

July 2019

On Demand  Office 365 Services

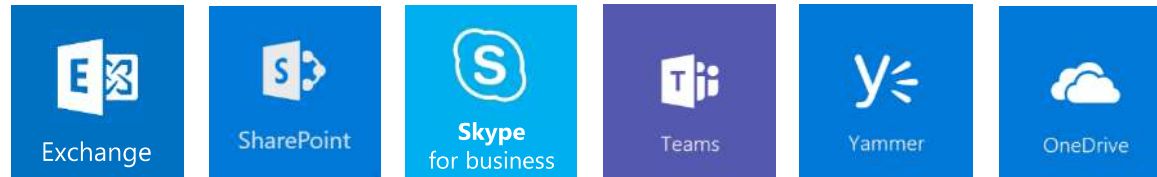
Microsoft Office 365

A Rich Ecosystem to Manage, Understand & Explain

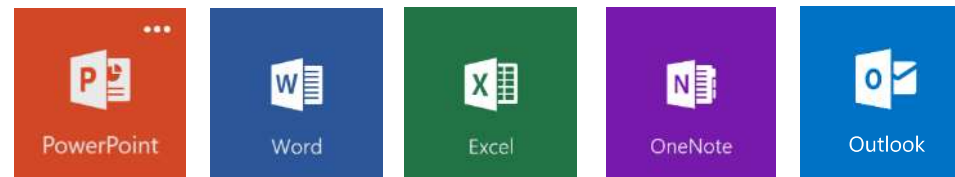
Office 365 is:



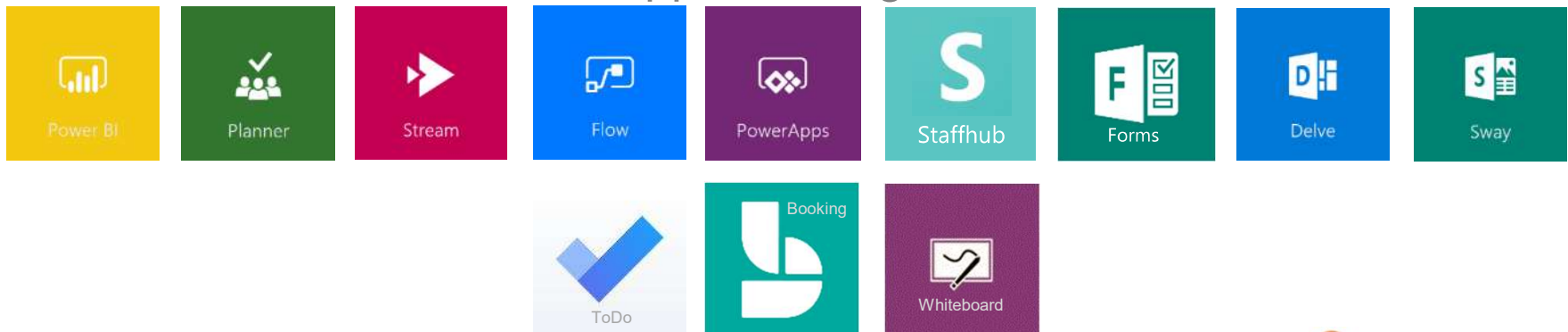
Recognized Enterprise Solutions



The Office Suite on PC, Mobile and Online



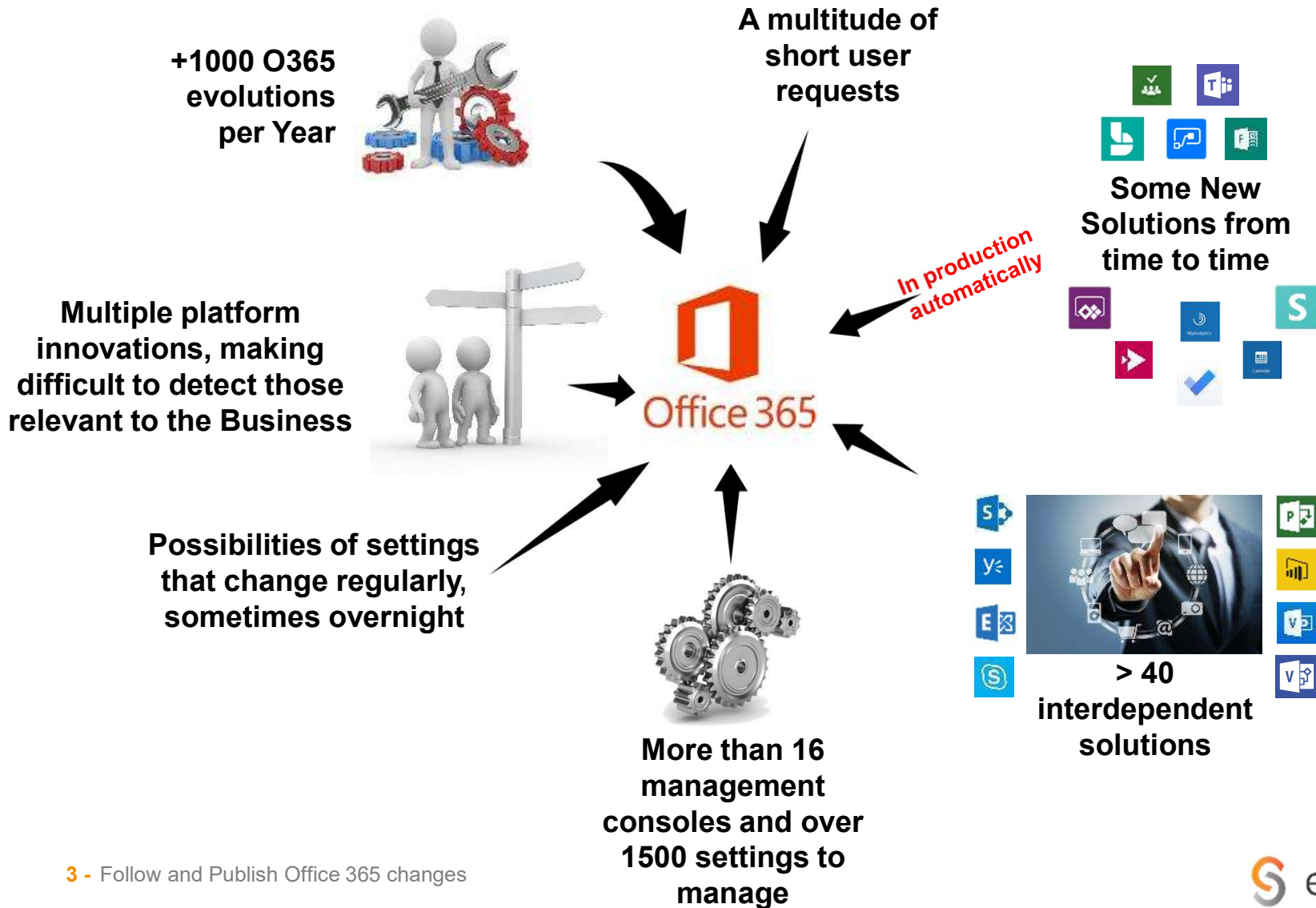
Connected Apps with High Added Values



2 - Follow and Publish Office 365 changes

A fast changing World

Cloud Computing imposes new constraints to Manage

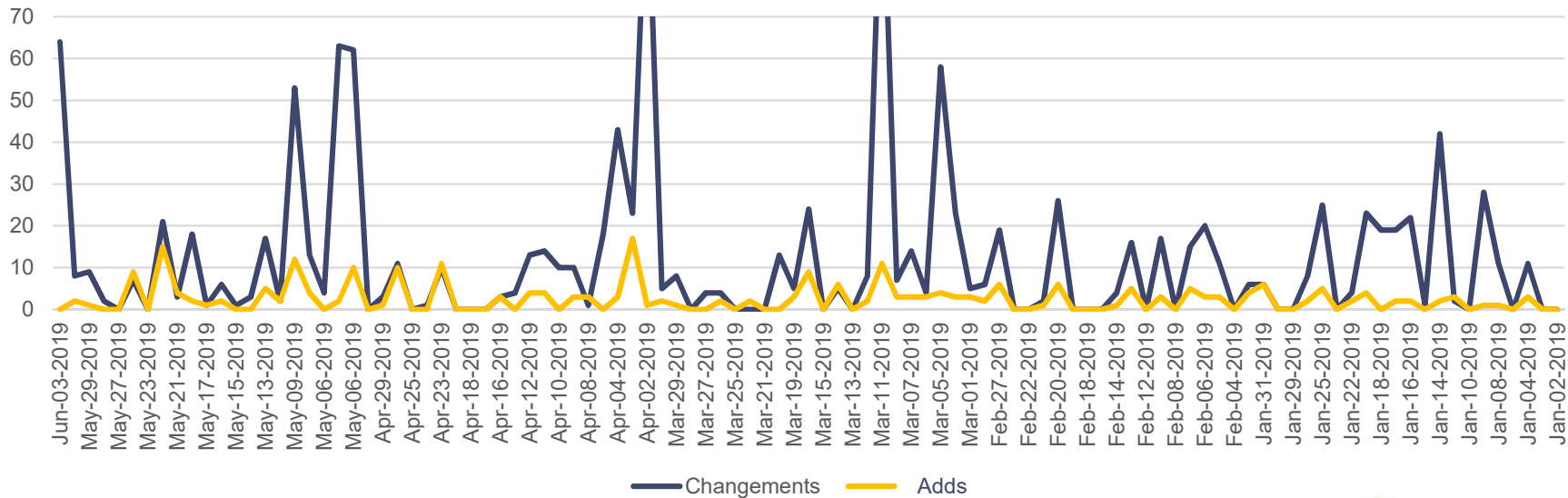


Follow Office 365 Changes

Thousands of changes per year, to analyse, handle and implement

- ❑ **Period:** from 1st of January to 3rd of June 2019
- ❑ **Number of Watch Notes published by Inno'Watch: 92**
- ❑ **Number of changes in the period:**
 - ❑ 1290 changes in the public Roadmap
 - ❑ 260 adds in the RoadMap
 - ➔ **1550 changes analyzed**

Roadmap Changes in the Period



Inno'Watch

An answer to Innovation and Maintenance Needs



❑ Findings :

- A profusion of changes that make Microsoft RoadMap's Continuous Monitoring Critical
- Internal difficulties to maintain an effective watch over time (consumption of time and resources needs)
- Business Needs that ignore Innovation Opportunities

❑ Our Goals :

- Monitor the evolution of O365 continuously
- Communicate these changes in real time according to expectations and needs
- Facilitate Maintenance in Operational Conditions by handling evolutions quickly
- Highlighting new opportunities and facilitating business innovation



Follow Office 365 Changes

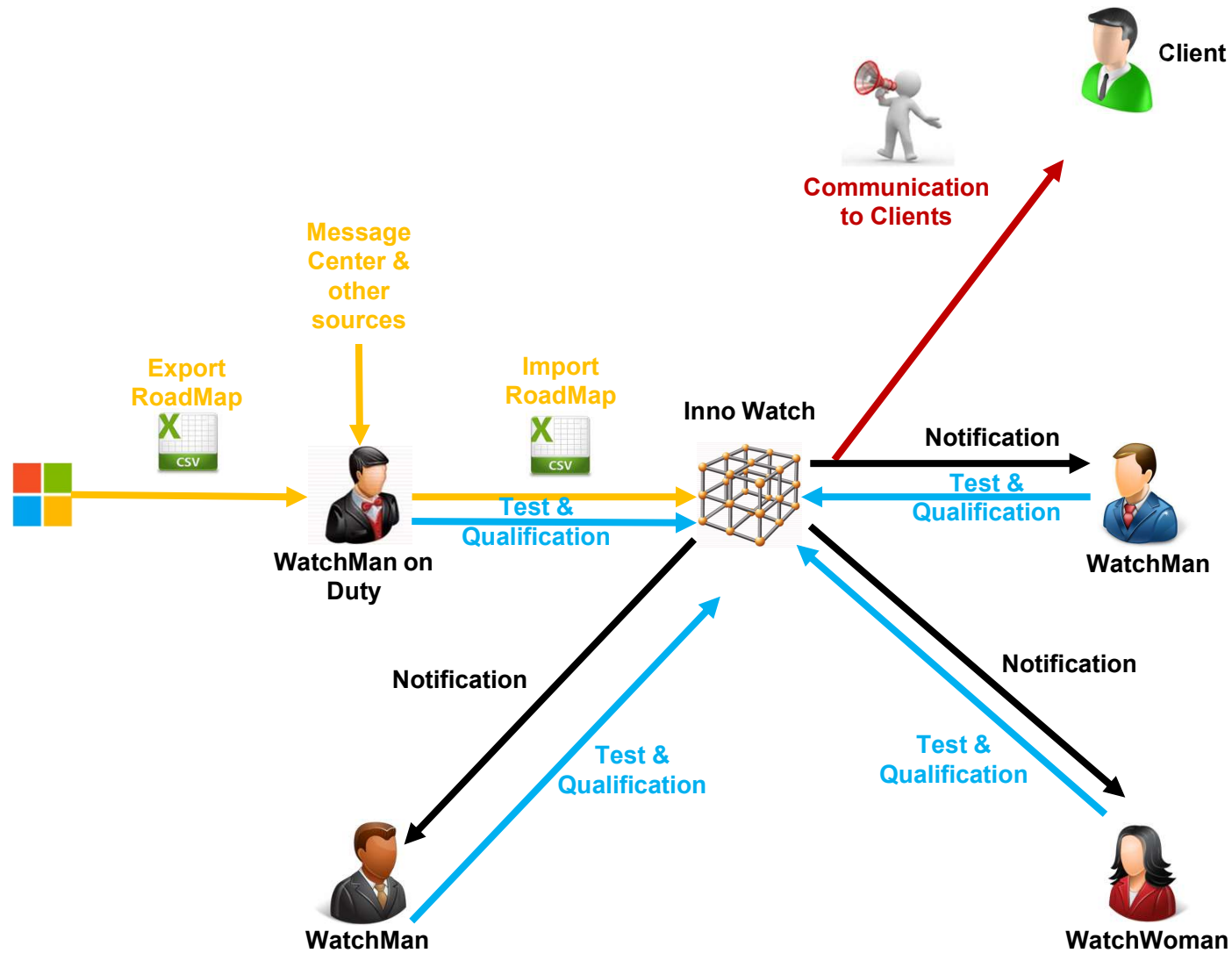
Purpose of the Watch Process: Detect, Communicate, Add Value



- Quickly aggregate information disseminated between the media**
- Bring value through the qualification of data:**
 - Classify each evolution by functional and technical importance
 - Streamline disparate information on impacted workloads
 - Associate each evolution with internal Clients' functions
- Reduce work redundancy and prevent each client function from completely re-analyzing the RoadMap**
- Reduce the time of analysis of customer stakeholders by pre-analyzing the changes**
 - Identify and link publisher Technical Notes that describe changes
 - Make a summary of the change and impacts on the client side
 - Make a summary of the actions to be performed on the client side
- Inform by pushing targeted information to customer teams**
 - Depending on the evolution of the RoadMap on a daily basis
 - Depending on the status of each evolution (Development or Deployment)
 - Depending on the perimeter of the recipients (Collab, Msg, Security),...
 - Depending on the solutions used by the client
- Allow multi-criteria search**
- Offer associated services**

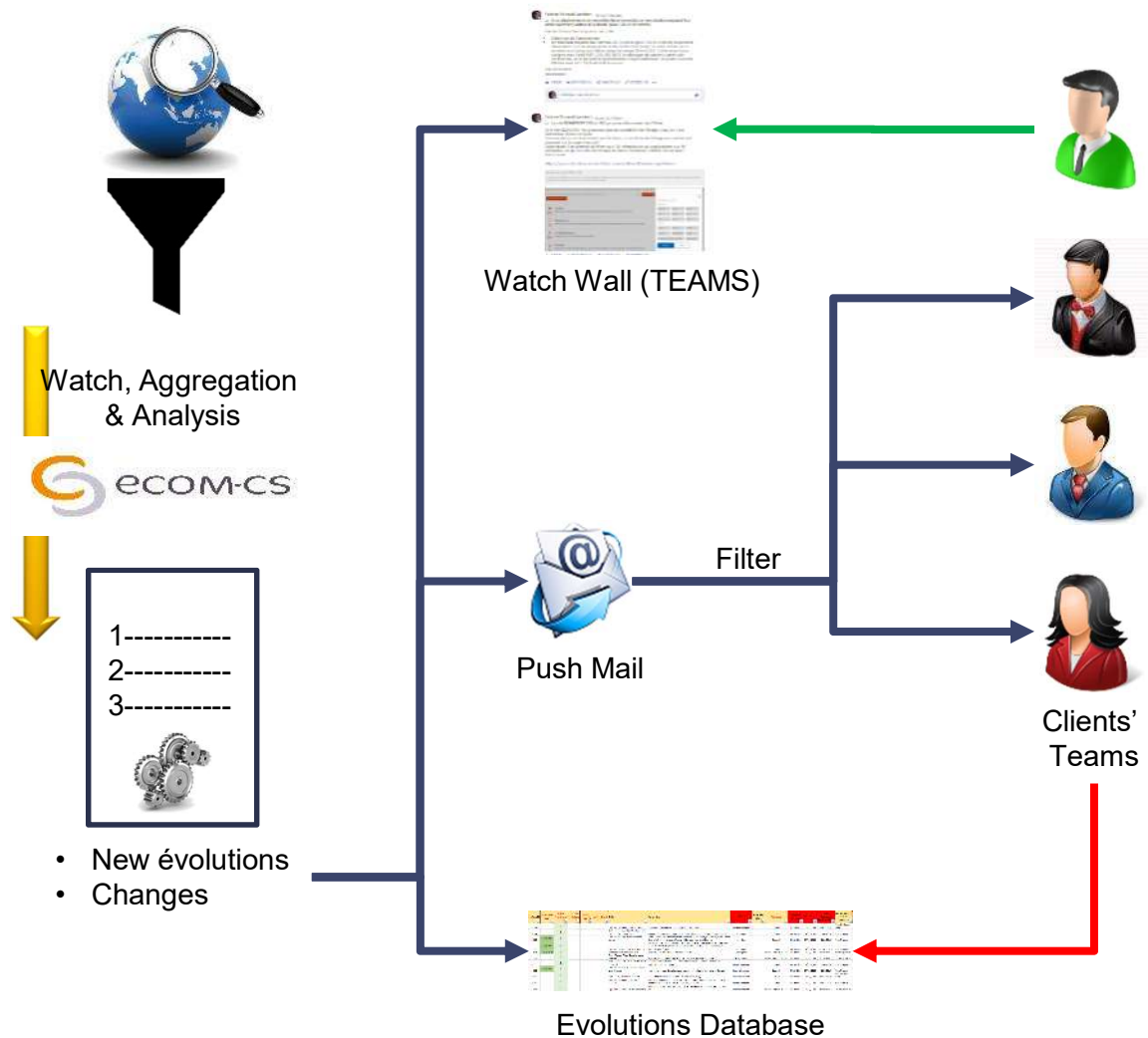
Follow Office 365 Changes

A Daily Watch Team Process



Follow Office 365 Changes

eCom CS Offer: A Continuous Watch Service



Pushed Mails filtered on:

- **+40 O365 Integrated Solutions**
- **10 Channels of Communication :**
 - Security
 - Collaboration
 - Messaging
 - Digital Transformation
 - Archi / Infra
 - Devices
 - Support
 - Development
 - Office
 - Windows
- **2 types of Status:**
 - In development
 - Rolling Out / Launched
- **3 levels of importance**
Functional & Technical
- **1 Client status**

Follow Office 365 Changes

A continuous Flow of information through Targeted Pushed Mails and a Community

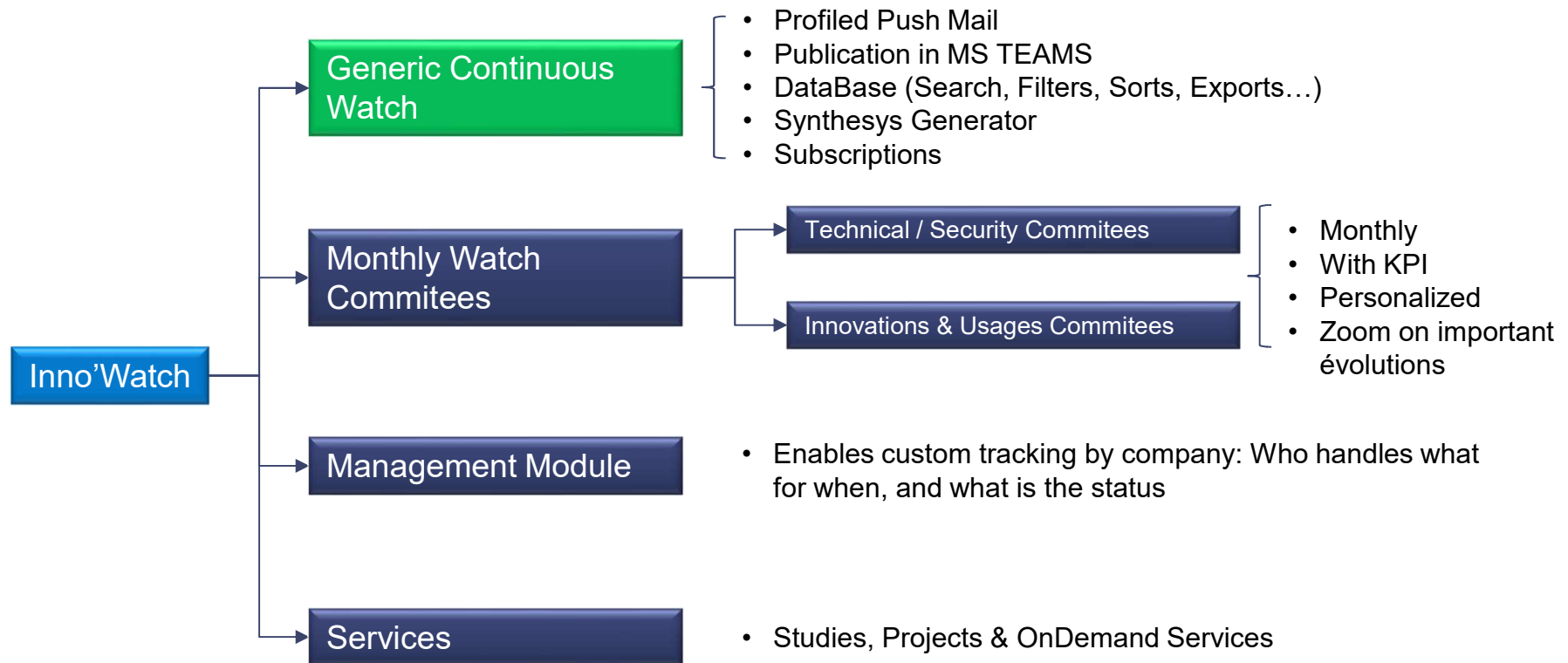
The screenshot shows the Microsoft Teams interface. On the left, a sidebar lists various topics under 'Favoris'. A red box highlights the 'Digital Transformation' topic. A callout bubble points to this topic with the text: 'Watch Notes are published in TEAMS and grouped by Topics'. The main chat area shows a channel named 'Inno'Watch - Microsoft 365 - Clients' Room'. The chat history displays two watch notes:

- [SharePoint] Change the Look, adjust the footer, site header layouts and Hub Sites mega menu navigation.**
Type: eCom CS Watch Note
Perimeter : SharePoint
- [Teams] Teams user experience update**
Type: eCom CS Watch Note
Perimeter : Teams

Inno'Watch : A Multi-Services Offer

Select the Services you Need

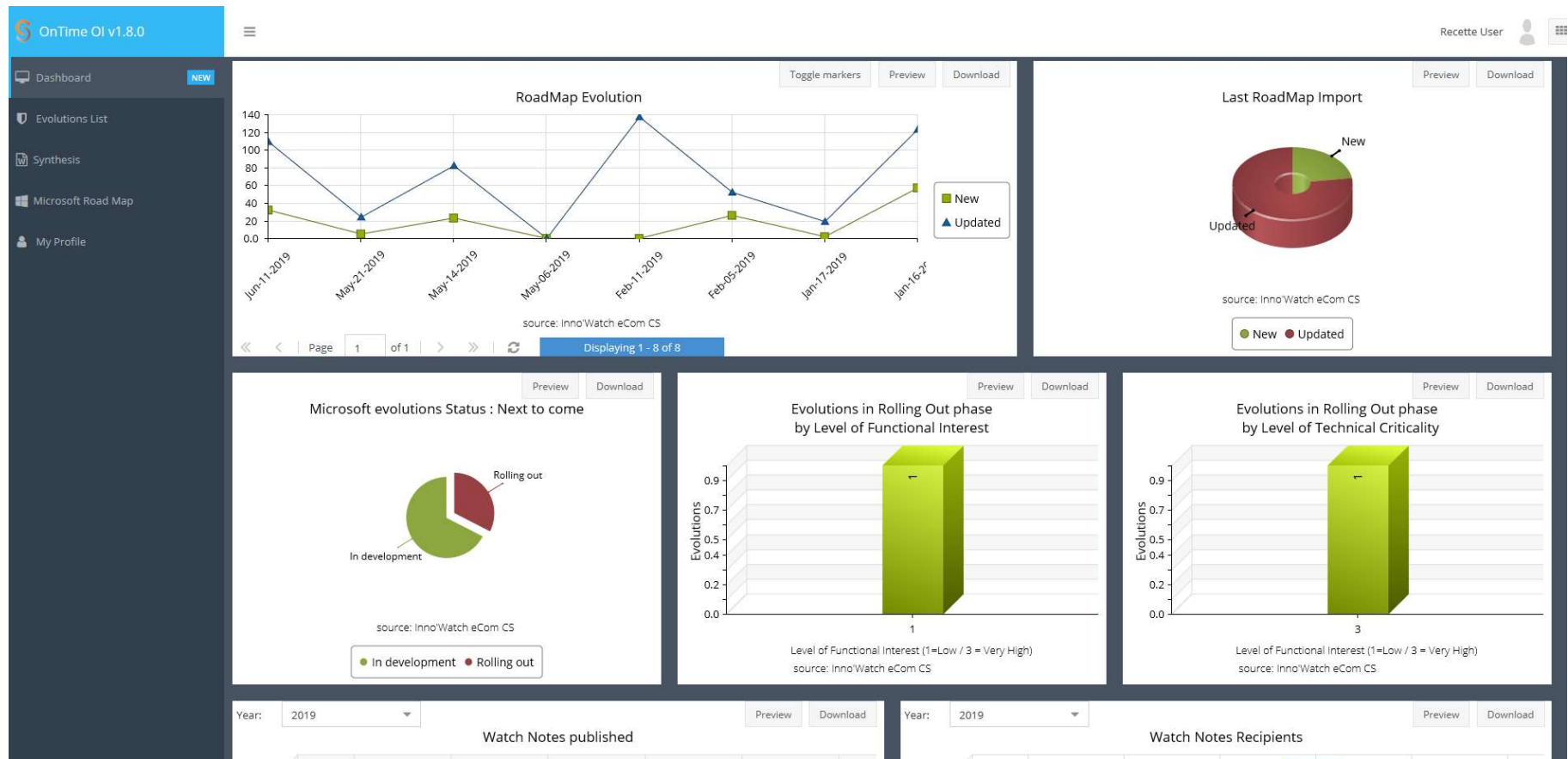
A basic Service and Options:



Some Screens

Follow Office 365 Changes

Some Screens: The Dashboard



Follow Office 365 Changes

Some Screens: The Evolutions List

A list you can Sort, Filter, Search... with more associated features:

Evolutions List													Last RoadMap Changes	Actions
ID	Comm Date	Func Interes	Tech. Criticalit	Solution	Editor Status	Evolution's Title	Description	Channel	Topic	Update Status	Update Type	Previc		
26353	Apr-03-2019	2	3	Outlook	Launched	Outlook for iOS: Allow only company accounts	Using Microsoft Intune or another mobile device management (MDM) solution allow only the company email account to be added to Outlook for iOS.	Devices		Updated	Status	Rolli		
32820	Apr-03-2019	2	1	Azure Active Directory	Launched	Advanced anti-spoofing protection for external domains in Office 365	Extending coverage of Advanced Anti-spoofing protection for external domains in Office 365 and additional checks for stricter DMARC enforcement	Security,Support		Updated	Status,Availabi...	In de		
32650	Jun-07-2019	2	3	Outlook	Launched	Outlook for iOS: User experience updates	Introducing a new user experience in Outlook for iOS that brings an enhanced user interface providing context at glance and fast and focused experiences tailored to help get things done faster.	Collaboration		Updated	Status	Rolli		
29805	Apr-03-2019	1	2	Access	Launched	Advanced Data Governance: API for Event Based Retention	Now automate Event Based Retention using the Advanced Data Governance API to connect to other line of business applications and trigger retention and deletion policies based on certain events.	Archi / Infra	Publication Features	Updated	Status,Availabi...	In de		
42560	Jun-07-2019	2	3	Exchange	Launched	New Outlook on the web - Teams for online meetings	The new Outlook on the web will use Teams as the default online meeting tool providing the org has enabled Teams. If not, the new Outlook on the web will use Skype for Business. This update will only show in the new Outlook on the web and not in the classic experience.	Collaboration	Web Parts	Updated	Status,Availabi...	Rolli		
30696	Jan-04-2019	1	1	SharePoint,O365	Launched	SharePoint organizational news: page approval	Establish a new and custom Microsoft Flow flows for approval. Simply name your flow, add the person who will approve your page, save it as a draft, submit for approval. Once approved, the page status gets updated to "published" and is visible to your intended readers. Approvals for news posts work out of the box thanks to integration with Microsoft Flow. Of which, you, too, can further customize your workflow to meet the needs of your specific approval process. Kick off inline review for pages and news. Click the "Submit for	Collaboration		Updated	Status,Availabi...	Rolli		

Follow Office 365 Changes

Some Screens: The Synthesis Generator

1- Select Evolutions

2- Set up the needed Report

3- Generate the Report in MS Word format

14 - Follow and Publish Office 365 changes

ecom-cs

Follow Office 365 Changes

Some Screens: Manage your User Profil and your Notifications

Manage your Notifications Preferences and your Personal Settings:

The screenshot displays the 'Profile' settings page in Office 365. It is divided into two main sections: 'Information' and 'Inno Watch'.

Information Section:

- Image:** A placeholder for a user profile picture.
- First Name:** Pierre
- Last Name:** Durant
- Email:** pierre.durant@mondomaine.com
- Generate Password:** A blue button to generate a password.
- Default Language:** English

Inno Watch Section:

- Search by name:** A search bar with a magnifying glass icon.
- Notification Preferences:**
 - PREMIUM - Push Mail By Solution (55/55)
 - PREMIUM - Push Mail By Channel (12/12)
 - PREMIUM - Push Mail By Status (5/5)
 - (ALL STATUS)
 - Cancelled
 - In development
 - Launched
 - Rolling out
 - PREMIUM - Push Mail By Func. Interest Or Tech. Criticality >1
 - PREMIUM - Push Mail By Client Status = Pending
 - Community Wall Access
 - PREMIUM - Evolution's Database Access
 - PREMIUM - Synthesys Document Generation

Follow Office 365 Changes

Some Screens: List of daily Editor RoadMap changes

Road Map Import					Actions
File	Date	Evolutions	Updated	New	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-14-2019.csv	Jun-14-2019	682	0	2	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-13-2019.csv	Jun-13-2019	680	9	3	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-12-2019.csv	Jun-12-2019	677	0	0	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-11-2019.csv	Jun-11-2019	677	13	7	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-07-2019.csv	Jun-07-2019	670	1	0	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-06-2019.csv	Jun-06-2019	670	3	1	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-05-2019.csv	Jun-05-2019	671	3	1	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-04-2019.csv	Jun-04-2019	670	39	0	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_06-03-2019.csv	Jun-03-2019	670	64	0	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-31-2019.csv	May-31-2019	670	8	2	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-29-2019.csv	May-29-2019	667	9	1	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-28-2019.csv	May-28-2019	666	2	0	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-27-2019.csv	May-27-2019	666	0	0	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-24-2019.csv	May-24-2019	666	7	9	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-23-2019.csv	May-23-2019	657	0	0	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-22-2019.csv	May-22-2019	657	21	15	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-21-2019.csv	May-21-2019	643	3	4	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-20-2019.csv	May-20-2019	639	18	2	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-17-2019.csv	May-17-2019	637	1	1	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-16-2019.csv	May-16-2019	636	6	2	

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<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-17-2019.csv	May-17-2019	637	1	1	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Microsoft365RoadMap_Features_05-16-2019.csv	May-16-2019	636	6	2	

Follow Office 365 Changes

Some Screens: Sample of Daily Watch Mail



no-reply@innowatch.fr
 Fri 14/06/2019 15:49
 Fabrice Poiraud-Lambert



Type: eCom CS Watch Note

Perimeter : ALL,Azure

Community Wall: [TEAMS de recette eCom CS](#)

New Evolution(s) [2]

Feature ID	Solution	Title	Status	Availability	Func	Tech
46690	Exchange	Improvements in reporting of 'bad items' during mailbox migrations	In development	Q3 CY2019	2	1
<p>Description: We are improving migrations so that the admin will no longer be required to specify an explicit Bad Item Limit or Missing Item limit. Instead, a migration will be assigned a Data Consistency Score that will classify it as - Perfect, Good, Investigate or Poor. These classifications are based on the nature and amount of data loss that might have occurred during the migration process. Based on these scores the admin may be required to take an additional step to approve a migration before it can be completed successfully. With the introduction of Data Consistency Score, we aim to increase visibility into conversion errors and help triage the criticality of item conversion failures.</p>						
48358	Azure Active Directory	Diagnose and resolve hybrid identity directory errors	Launched	Q4 CY2018	2	2
<p>Description: Identify and remediate directory errors caused by duplicate user attributes and orphaned objects, which complicate synchronizing your AD and Azure AD hybrid identity environment. Errors and resolutions are directly surfaced and actionable within the Azure AD portal.</p>						

Updated Evolution(s) [3]

Feature ID	Solution	Title	Status	Availability	Func	Tech
44590	Outlook	Outlook for Windows: Default permissions for sharing links	In development	July CY2019	2	3
<p>Description: When you share a document in Outlook for Windows by inserting a link, the permission to access that link will be provided by how your administrator sets sharing permissions for documents at the organization level. Your email message will include a clear, clickable link with the document name.</p>						

End