ATTADALE PARTNERS

MANAGEMENT CONSULTANTS

OPERATIONS. ANALYTICS. AI.

Representative/Sample Implementation Plan

Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Key Tasks

Research & Planning
- Understand customer needs
- Create Microsoft bot outline, flow, and architecture
- Identify AI needs and uses
- Identify channel inputs

Bot Framework
- Build initial bot framework
- Define variables, intents, and entities
- Integrate AI features
- Improve bot flow and results based on testing

AI build, training, and connection
- Create AI/NLU bot model
- Capture intents and entities
- Connect to bot
- Refine based on AI performance

Channel design and setup
- Design and create channels
- Integrate bot and necessary channels
- Test and modify

AI enhancement
- Improve bot with Microsoft advanced features or custom creations
- Identify and build feature and functionality
- Automate training data

Bot testing and deployment
- Create and implement UX frameworks design
- Deploy bot locally for testing
- Soft launch on bot with interface

Channel Integration
- Extend bot launch to all channels
- Test and troubleshoot bot
- Refine bot based on performance