

Gold
Microsoft Partner

Enhance Teams for Productivity

Productivity Assessment + POC

Help your employees get the most from Teams

unipartner.

July 2022

Remote work is a new reality

Remote working has accelerated the adoption of new communication and collaboration tools

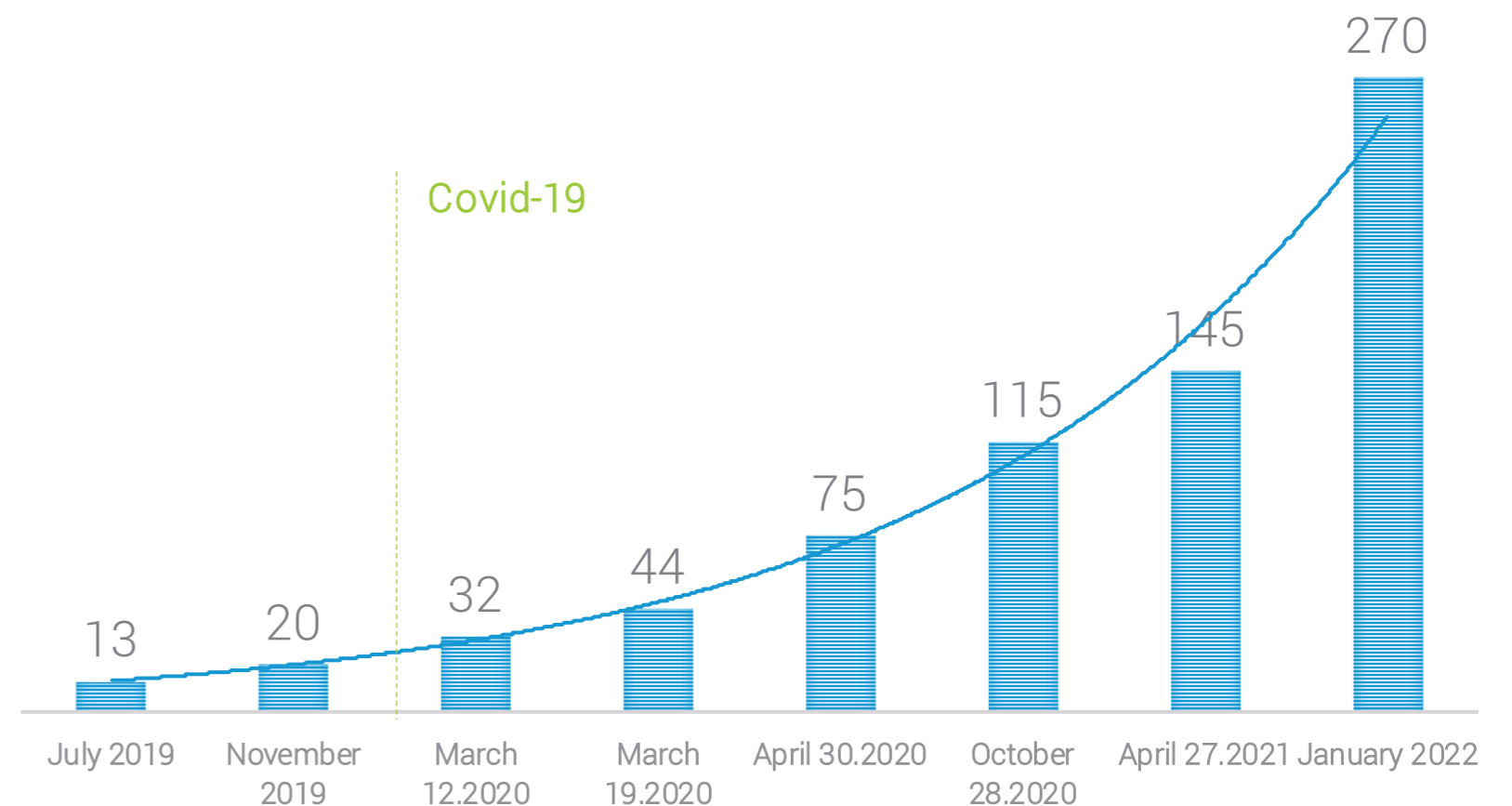


In January 2022, the remote workforce nearly doubled the past year

97% of them expressed wanting to have the option to work from home for the rest of their careers*

*Source: [The 2022 State of Remote Work](#)

MICROSOFT TEAMS USERS

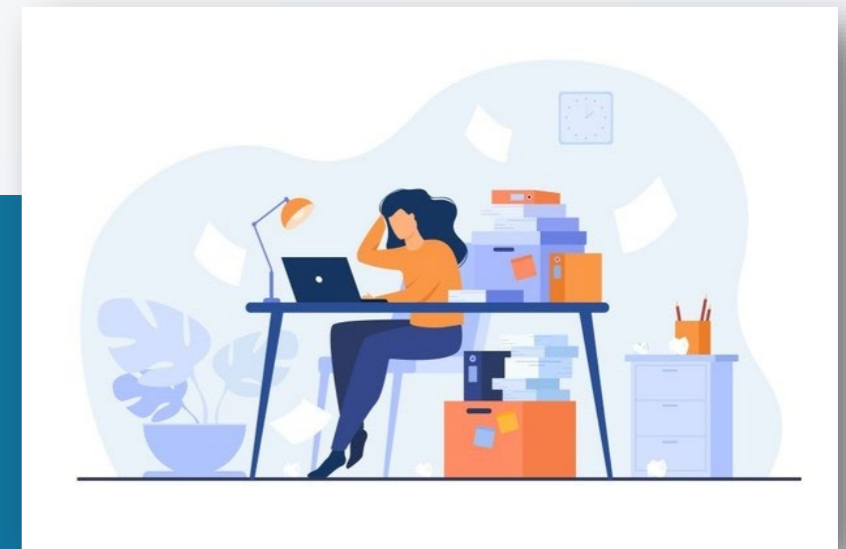


Sources: [Statista.com](#)
[ZD Net](#)

Main challenges in company productivity



Knowledge workers spend a lot of time looking for relevant information



20%

Average percentage of each day a knowledge worker spends tracking down information*

28%

Average percentage of each day a knowledge worker spends managing email*

59%

Percentage of managers who say they are missing important information, daily, due to information overload*

*Microsoft-sponsored Gartner research report, 2017

Main challenges for frontline workers



Inconsistent experiences with traditional tools decrease productivity and employee satisfaction

87%

Say their organization will be more successful when frontline workers are empowered to make important decisions in the moment*

86%

Say frontline workers need better technology-enabled insight to be able to make good decisions in the moment*

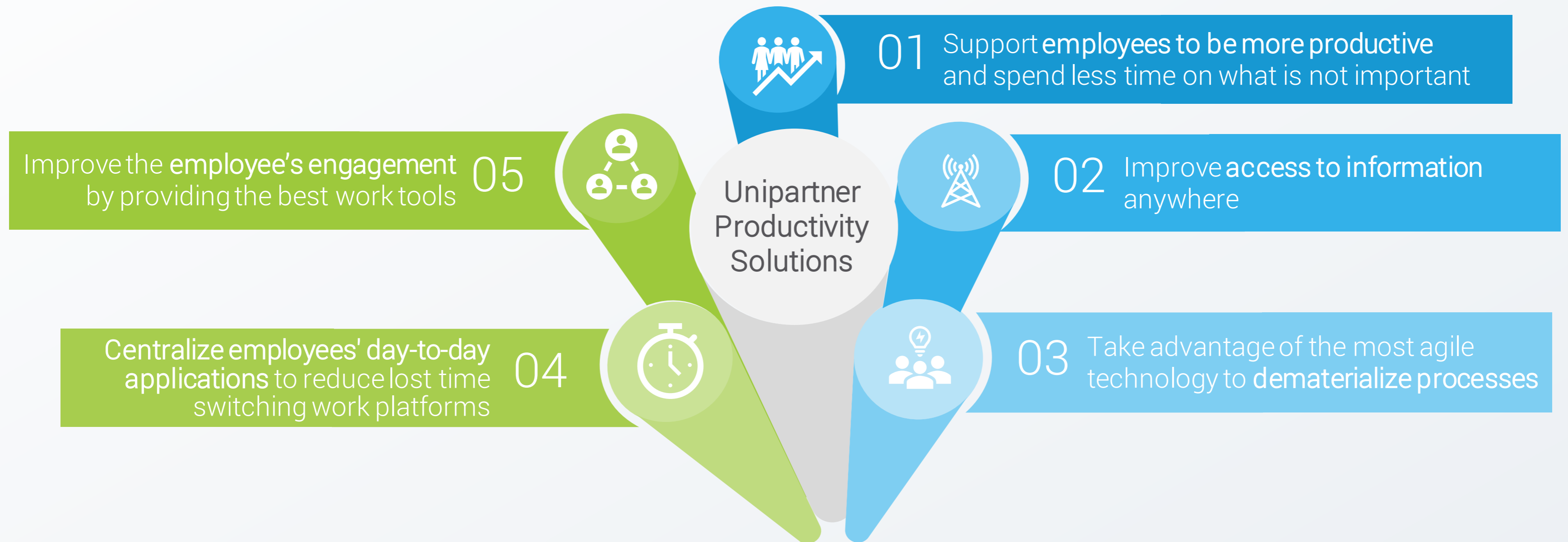
72%

Say productivity has increased through empowering frontline workers*

*"The New Decision Makers: Equipping Frontline Workers for Success" Harvard Business Review, 2020 (Sample: 464 business executives)

Our vision: Enabling productivity

Help employee focus on what really makes the difference



Improve work tools, drive productivity

In this offer we present an initiative that includes a Productivity Assessment and a Proof of Concept (POC) for the implementation of a productivity solution in the organization.

In addition, the entire process will be accompanied by a change management service to improve solution adoption.



CHALLENGES

The current hybrid work model presents challenges to employees. They need to be able to be productive anywhere.

Employees waste time, for example, transitioning between dispersed work tools, in non-streamlined processes, searching for information and managing e-mails.

IDEAL SOLUTION

Aggregation of the employee's day-to-day work tools in a single channel (Teams Hub), where the employee can perform their tasks without wasting time in the transition between tools.

This channel may consist of customized solutions for Teams and solutions based on Microsoft Power Platform.

DESIRED OUTCOMES

With our initiative, we intend to identify the current state of productivity in the org., create a roadmap to implement a centralizing hub and choose a solution to implement a POC to illustrate the concept.

A change management service will also be implemented to overcome natural human resistance to change.



Enhance Teams for Productivity

Nurture a culture of innovation in your organization and learn how Microsoft Teams and Power Platform productivity solutions can empower your employees in everyday tasks.

1

PRODUCTIVITY ASSESSMENT

Identify the current context and landscape of productivity in your organization.

2

PRODUCTIVITY SOLUTIONS

Learn the value of Microsoft Teams and Power Platform productivity solutions.

3

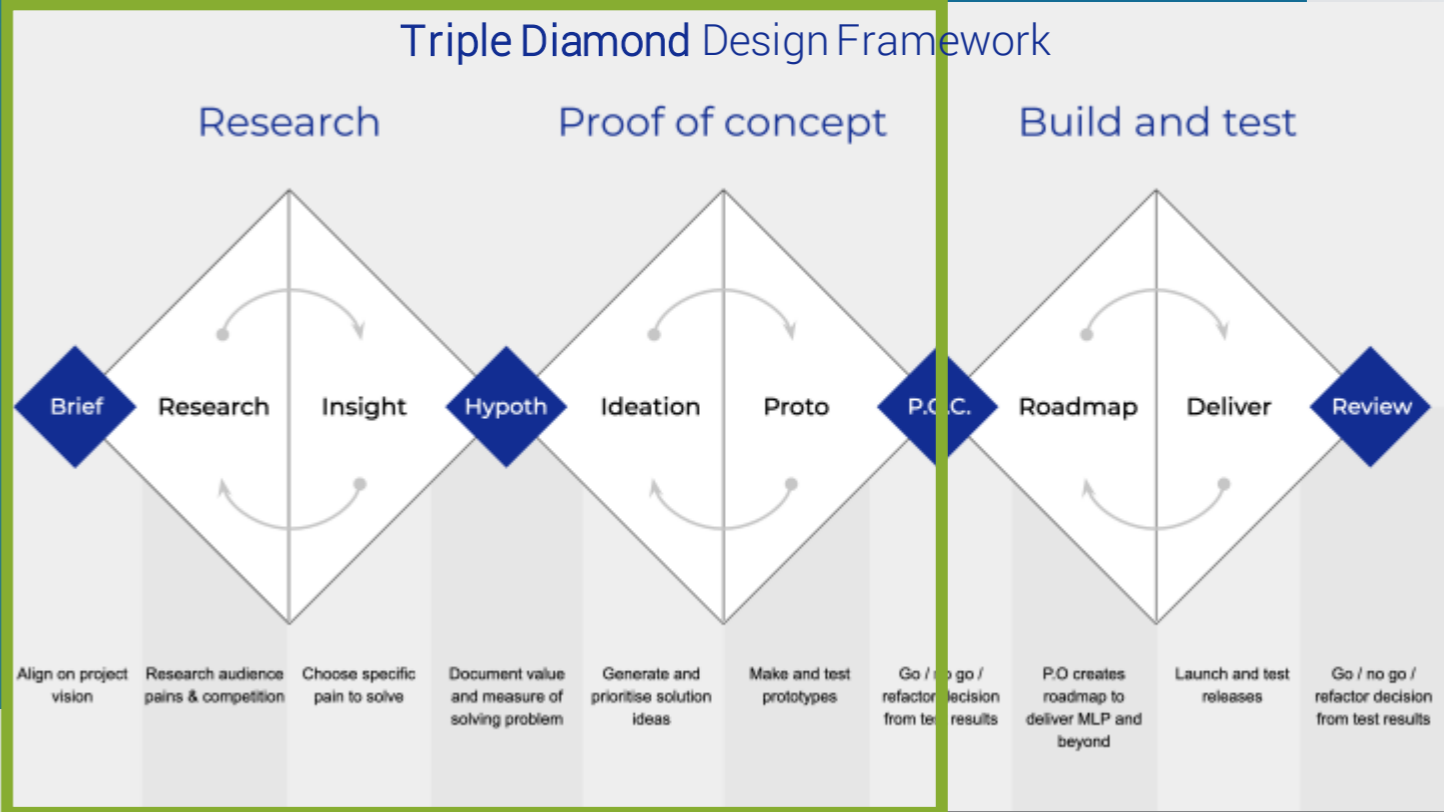
PRODUCTIVE ROADMAP + POC

Create a roadmap for workplace improvement and implement a POC of a productivity solution.

Enhance Teams for Productivity | Assessment + POC

In this initiative, the productivity assessment, roadmap definition and implementation of a proof of concept will be guided by the Triple Diamond Design Framework innovation model.

This framework consists of three phases (diamonds). The first phase's output is the identification of problems/needs, the second's a prototype and the third's a new solution or product.



■ Covered by our initiative



What do we need from you?

We need organizations' employees who have innovative ideas regarding the needs they feel from their day-to-day work.

The objective is to identify opportunities for improvement on existing processes or tasks and/or new solutions for the centralizing hub. Plan an implementation roadmap and select one of these solutions to implement a proof of concept.

CUSTOMER CRITERIA

2000+ Teams Paid Available Units (PAU) and 1000+ Teams Monthly Active Users (MAU). Small and mid-market customers between 300 and 1000 seats may be eligible.

PARTICIPANTS PROFILE

One or more teams of 3-5 participants. Each team consists of 1 to 3 people from one or more business areas, 1 person from the IT team* and 1 person from the innovation team (if any).

*IT team profile preferably with knowledge of Microsoft Power Platform.

Our Initiative

Total: 9 weeks

Assess

Define scope, identify business stakeholders, and gather information on key business scenarios

- Engagement stakeholder's questionnaire
- Engagement kick-off
- Current situation assessment
- Collaboration habits questionnaire
- Insights report

Art of the Possible

Envision the art of the possible, pinpoint scenarios that can result in increased efficiency and productivity (up to 6 workshops of 2h each)

- Introduction to Teams Platform
- Introduction to Frontline opportunities
- Hybrid Work
- Modernize the Meeting Experience with Apps
- Automate Business Processes with low code
- Integrate Custom LoB Apps

Roadmap Envisioning

Prioritize scenarios to define a roadmap, select a solution to implement and deploy a Proof of Concept

- Ideas capturing
- Scenario analysis and prioritization
- Implementation roadmap
- Scenario selection for proof of concept

Proof of Concept

Proof of concept of the selected scenario and definition of possible future developments

- POC envisioning (objectives & design)
- POC implementation
- POC testing/monitoring
- Next steps evolution report

Enforcing Change & Adoption

Definition and execution of change management activities to improve user adoption

- Awareness activities
- User capacitation
- Know-how transfer
- Measure adoption

Are you ready to help your employees be productive?

Call for more information: +351 210 171 610

Ask a question via email: contact@unipartner.com

