

# Product Knowledge Application Jumpstart Implementation



Microsoft Partner

Microsoft

Gold Application Integration
Gold Data Analytics
Gold Project and Portfolio Management
Gold Application Development
Gold Collaboration and Content
Gold Cloud Platform
Gold Cloud Productivity

### **Competencies and Specializations**







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Partner

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POWER BI PARTNER

AZURE DATA
WAREHOUSE MIGRATION

ADVANCED SPECIALIZATION

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ANALYTICS ON AZURE ADVANCED

SPECIALIZATION



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- Microsoft

Silver Data Platform Silver Messaging

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Silver Small and Midmarket Cloud Solutions Silver Enterprise Mobility Management

Silver Windows and Devices

Silver Security

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TEAMWORK DEPLOYMENT

ADVANCED SPECIALIZATION



## **The Problem**

Retail store employees are often asked questions about products from the customers.

While it is near impossible to memorize every detail for every product, it is possible to give your employees a platform to quickly find that information.







#### The Solution

Spyglass's **Product Knowledge Application Jumpstart is a 5-week/\$25,000 implementation** that enables your frontline workers with an app that provide quick access to product documentation and other self-enabling data needed to provide accurate information to their customers.

#### Our Implementation:

- Equips the employee with a Power Platform solution that is accessible via Microsoft Teams on a mobile device for quick access to information they need
- Helps employees better understand products, in turn helping their customers do the same









