

DrDoctor Scheduling and See-Me-Sooner

DrDoctor Scheduling **transforms your appointment management** process by **activating patients** through a **digital self-service** solution.

Supercharge your booking centre by allowing patients to cancel, reschedule or opt in to be seen sooner via the DrDoctor patient engagement platform.

Optimise processes so that your booking team can focus on **the patients that need them most.**

See-Me-Sooner.

- Fill last minute cancellations that would otherwise go to waste.
- Any patient with a suitable new appointment will be invited to sign-up for See-Me-Sooner via SMS.
- Progressively offer patient cohorts newly available slots by automated notifications.
- Drastically improve your clinic utilisation and actively reduce your waiting lists.
- Minimum booking horizon is fully configurable on a clinic per clinic basis.
- Provide your patients with a superior experience by enabling them to access care quicker.

How it works.

- DrDoctor Scheduling and See-Me-Sooner seamlessly integrates with your PAS to pull appointment data and slot availability in real time.
- Receive patient appointment requests via email or process them on a dedicated page in your DrDoctor hospital portal.
- Two way integration between your PAS and DrDoctor ensures rescheduling and cancelling requests are automatically actioned.
- Consistently guarantee your clinics are full without any added manual admin.

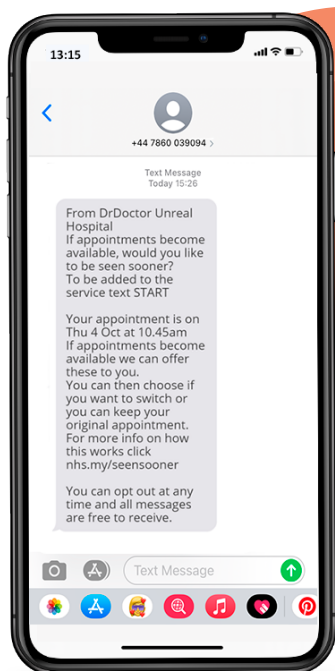


Cancelling.

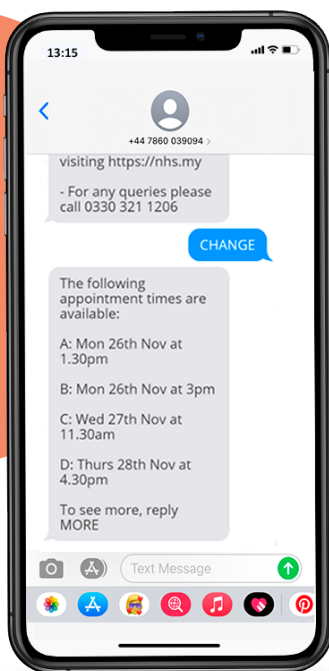
- Improve booking efficiencies by letting patients change and cancel their appointment digitally.
- Patients request to cancel their appointment online via the secure DrDoctor Patient Portal, or by SMS text messages.
- Reduce DNAs to your clinics by ensuring only the patients who want and need to be seen are scheduled an appointment.
- Allow patients to take control of their healthcare journey.
- See a 40% reduction in phone calls to your booking teams by making it easy for patients to communicate with you.

Rescheduling.

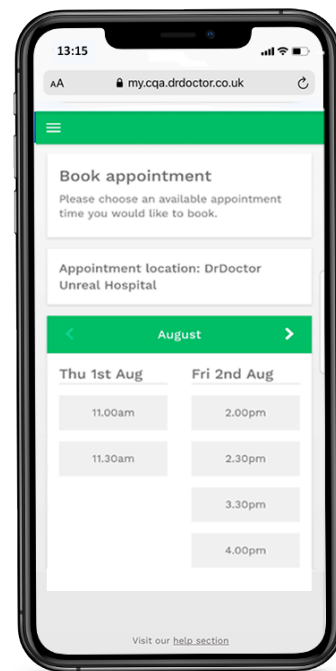
- Allow patients who need to change their appointment to choose an alternative slot online, making appointments more accessible.
- Empower patients to request to change their appointments, or action the change themselves, making them much more likely to attend.
- Booking teams know exactly which slot the patient has chosen and can action the request without contacting the patient.
- Process patient requests made online in batches, to save responding to inbound calls throughout the day.



See-Me-Sooner
SMS to patient



Rescheduling
SMS to patient



Rescheduling in
Patient Portal



98%

of booking teams
would recommend

70%

reduction in
booking time

Live in
17 NHS
Trusts



**The future of the NHS is a
digital first healthcare system,
enabled by the DrDoctor
Patient Engagement Platform.**

Get in touch to learn more.

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