VOLO

Microsoft Solutions partner
Infrastructure Azure

Microsoft Solutions partner
Data & AI Azure

Microsoft Solutions partner
Digital & App Innovation Azure

ISO 27001 Certified
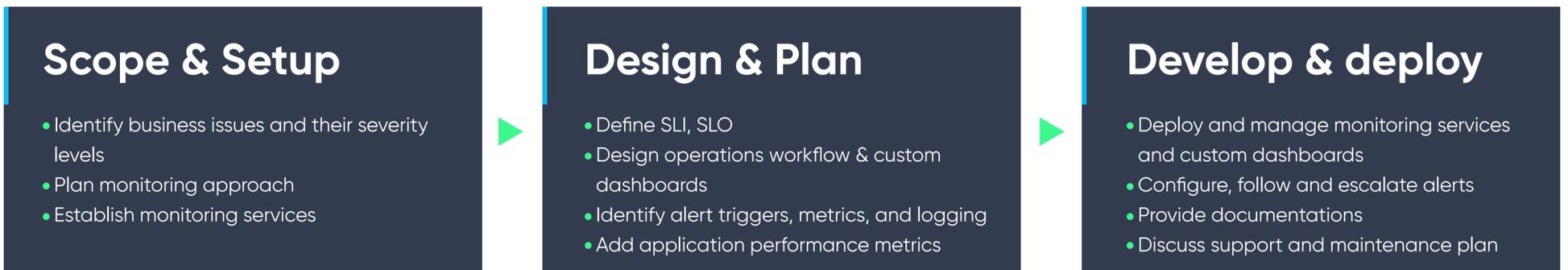Information Security Management System

Monitoring and Operations Management

VOLO's service offering delivers monitoring integration and operations management for **24/7/365** to provide you essential set up and end to end support that aligns with your business goals and strategic needs.

Approach

Scope & Setup
- Identify business issues and their severity levels
- Plan monitoring approach
- Establish monitoring services

Design & Plan
- Define SLI, SLO
- Design operations workflow & custom dashboards
- Identify alert triggers, metrics, and logging
- Add application performance metrics

Develop & deploy
- Deploy and manage monitoring services and custom dashboards
- Configure, follow and escalate alerts
- Provide documentations
- Discuss support and maintenance plan

Deliverables

24x7 real-time monitoring of connected event sources	Proactive infrastructure monitoring, alerting and maintenance	Insights via dashboards and reports	Workflow setup (SOP) and management	Performance recommendations and optimizations based on insights

Benefits

▶ Early detection and prevention of incidents

▶ Increased reliability and predictability

▶ Cost Efficiency

▶ Sophisticated event detection

▶ Efficient workflow management

> Despite our unique way of gathering requirements, they're flexible enough to work with us and have adapted to our style. I also value their commitment to completing tasks. Compared to other providers, they're able to deliver as promised, which can be rare for tech companies.
>
> **Justin Wilson**
> Co-Founder & Chief Technology Officer at TradeCloud

Why **VOLO?**

15+
years of experience

7+
years of cloud experience

10+
years Microsoft Partner

170+
successfully delivered projects

60+
partner-clients

5+
year relationships with 70% of our clients