



Aztek CloudCare

Aztek CloudCare is our individualized cloud-based service which offers our customers an end to end solution enabling them to stay at the forefront of technology, business continuity, and manage and optimize their Azure platforms within the guidelines and budgets set out.

Premier	Standard	Basic	Support Package
			Hours of Operation and SLA
•	•	•	Mon-Fri hours 18:00-09:00
•	•		24/7 support upgrade
	•	•	8 hour initial response time (SLA)
•			4 hour response time upgrade (SLA)
•	•		Aztek CloudCare Report
₪ 2,000	₪ 1,000	Free	Monthly Cost



* For 1,200 additional NIS / month 2 hour initial response time (sla)

Aztek CloudCare Report

Monthly report of up to date cloud infrastructure to include:

- Azure Backup/ASR backup checkup •
- Overview of backup settings •
- Review of admin and subscriptions and account management
- Recommendations for automatic start/shut off and other cost saving measures including resizing, pip and vhd files •
- Pricing and sku changes •
- Azure tech update and roadmap •



