END-TO-END SOLUTION WORKFLOW RADARO RADARO MODULES RADARO MODULES POD Emails Low Feedback Notifications* Call Centre Access Accounts Completion Notifications Job Summary Reports POD Emails Failure Notifications* Completion Notifications Call Centre Access Accounts* Failure Notifications* Low Feedback Notifications INTRADAY INTERVENTION: CUSTOMER RESOLUTION: **CUSTOMER** COMPLETION OR FAILURE EMAIL INTERNALLY ESCALLATED BOOKS JOBS FOR DELIVERY LIVE VISIBILITY NOTIFICATIONS THAT CONTAIN LOW FEEDBACK TRIGGERS **CARE TEAM** (OR SERVICE) ON SYSTEM ACTION ITEMS. I.E. UPSELL, NEW ENOURY, RE-SCHEDULE JOB RADARO MODULES. RADARO MODULES RADARO MODULES Barcode Scanning* PoD Report Delivery Driver Start-of-Day Checklists Job Labels Driver Pre-Job Checklists API Access / CSV Summary Reports Dynamic, "Live" Job Creation Sub Branding Delivery Window PREMIUM MODULE Pick-ups Detailed Job Description DISPATCH DDEDADES AND LIVE VISIBILITY INTRADAY INTERVENTION DISPATCHES JOBS **OPERATIONS** REPORTING: COMPREHENSIVE JOB REPORTS GENERATED FOR DRIVERS EXECUTE JOBS CREATES RUN / ASSIGNS TO CUSTOMER EXPERIENCE RADARO PERFORMANCE ANALYTICS. DRIVERS UNFILTERED WITH COMPLETE RADARO MODULES RADARO MODULES Driver Solo Optimisation* Field Generated Workorders Start-of-Day Checklists (CoR)* Pre-Job Checklists (CoR) Job Self-Assignment* Driver Skill Sets Shift Scheduling Barcode Scanning (Scan Off)* Barcode Scanning (Scan On) POD - Proof of Delivery Document Scanning Sign On Glass RECEIVES ASSIGNED STARTS JOB STARTS SHIFT COMPLETES JOB SHMMADV PADARO MODULES RADARO MODULES RADARO MODULES RADARO MODULES 5 Star Feedback Loop Click-to-Call Driver or Contact Centre Multiple Job Status Notification Custom Job Status Display Messages SMS (and Email) Lavers Post Feedback Redirect to Brand URL "ON THE WAY" LIVE TDACKING UPCOMING VISIT LIVE JOB STATUS UPDATES ROMPTED FOR FEEDBACK IN A MICRO-SITE. (NO APP NOTIFICATIONS SENT WITH ETA IN REAL-TIME DOWLOAD REQUIRED)

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