

# Toloka supports businesses in every domain that requires AI

Domain	Description	
Ads	Optimize ads	<ul style="list-style-type: none"> <li>— Ads recommendations improvement</li> <li>— Ads moderation</li> <li>— Ads content generation</li> </ul>
Search relevance	Improve & evaluate search metrics	<ul style="list-style-type: none"> <li>— Search engine improvement</li> <li>— Search quality measurement</li> <li>— Offline A/B product experiments</li> <li>— Search filters improvement</li> </ul>
Moderation	Improvement & development of moderation systems	<ul style="list-style-type: none"> <li>— Content compliance</li> <li>— Antifraud</li> <li>— Content quality</li> <li>— Data correctness</li> </ul>
Product catalog	Catalog enrichment	<ul style="list-style-type: none"> <li>— Translation / localization of SKU</li> <li>— Classify goods into categories</li> <li>— Product catalog checking and enrichment (description or meta data) / misspellings</li> <li>— Deduplication of items</li> <li>— Price monitoring / competitors goods monitoring / dynamic changing of prices</li> </ul>
	Pricing	<ul style="list-style-type: none"> <li>— Price monitoring / competitors goods monitoring / dynamic changing of prices</li> </ul>
Product recommendations	Develop & improve recommendation systems	<ul style="list-style-type: none"> <li>— Substitute / complement recommendations (item to item)</li> <li>— Personalized recommendations (item to user)</li> <li>— Category/attribute-based recommendations</li> <li>— Main page/interesting/serendipity recommendations</li> </ul>
Social content	Understand and react to social content and customer reviews	<ul style="list-style-type: none"> <li>— Social Media/Review content sentiment detection</li> <li>— Social Media/Review content categorization</li> <li>— Social Media/Review content relevance</li> <li>— Social Media/Review summarization</li> </ul>
Field tasks	Merchandising and offline info enrichment	<ul style="list-style-type: none"> <li>— Merchandizing tasks (monitoring of products on display, prices, shop equipment, mystery shoppers)</li> <li>— Checking conditions of outside objects -roads/ benches/flower beds etc.</li> <li>— Gathering information about organizations (location, working hours, name)</li> <li>— Outdoor advertising monitoring</li> </ul>

## Selected results of our clients

**4-5%**

GMV contribution by Data Labeling signal in search relevance metrics

**90%**

overall quality of recommendation system. Recall rose from 20% to 74% for accessories and 90% for related products

**30-40%**

decrease in support tickets after implementing Toloka in moderation system