



WM REPLY

JUMP START YOUR VIVA CONNECTIONS
WITH BEST PRACTICES



1

WHO ARE WE?

140+ CONSULTANCIES WORKING AS ONE



13,000
PEOPLE



€1.25BN+
2020 REVENUE



38
OFFICES



250+
ACTIVE CLIENTS



WHY WM REPLY?

Built on decades of knowledge and using the latest technologies such as **Microsoft 365, Dynamics, Teams, Yammer, and SharePoint**, we create digital solutions that enable our clients to foster meaningful engagements with both their employees and customers. We implement personalization and UX best practices to deliver customer journeys that react, adapt, and respond to everyone's unique needs, providing the very best experience for internal teams and customers alike.



2021 Partner of the Year Finalist
Employee Experience Award

01

Enterprise Intranet Specialists

Leading Microsoft partner with a key focus on intranet delivery. Finalist for the new global Employee Experience (Viva) Microsoft partner of the Year 2021

02

Experts in Microsoft Modern Workplace

Experts in handling complex enterprise solutions, delivering intranets for multinational and multi-brand companies.

03

Backed by a network of Reply group SMEs

Global specialists in digital employee experience with the ability to embed social connections in intranets. Backed by the Reply group with specialized global teams,

04

Proven delivery of large global intranets

Adept in all facets of intranet delivery from creative design, architecture, development, to adoption change management, content migration and support.

05

Cutting edge expertise and delivery

One of a handful of Microsoft partners asked by Microsoft to deliver the first wave of Viva connection projects to clients.



2

REPLY

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PLEASE THROUGH



**TAKE YOUR EMPLOYEES
TO THE NEXT LEVEL**



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Employees can begin and end their day in Viva Connections

Start your day with the intranet right in Teams with **Connections**

Pull **business processes** right in Teams

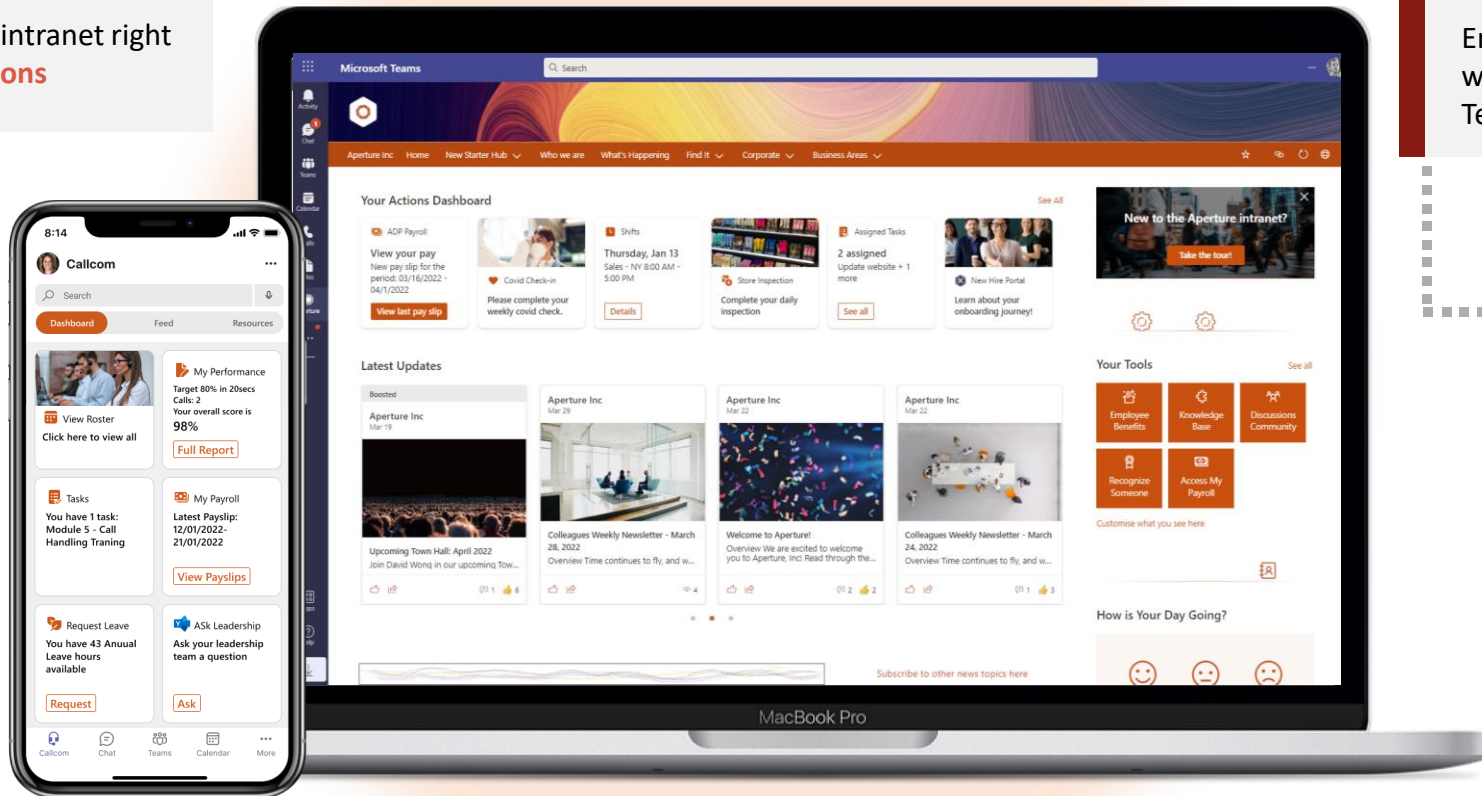
Check out **news** and **tasks** curated for specific teams and business units

Personalized dashboard and apps to access key resources and help with productivity

Accessible **everywhere** on every device

End your day with a **virtual commute** – wrap up your day's tasks – all within Teams

With **notifications** to help keep your employees up to date with the latest updates

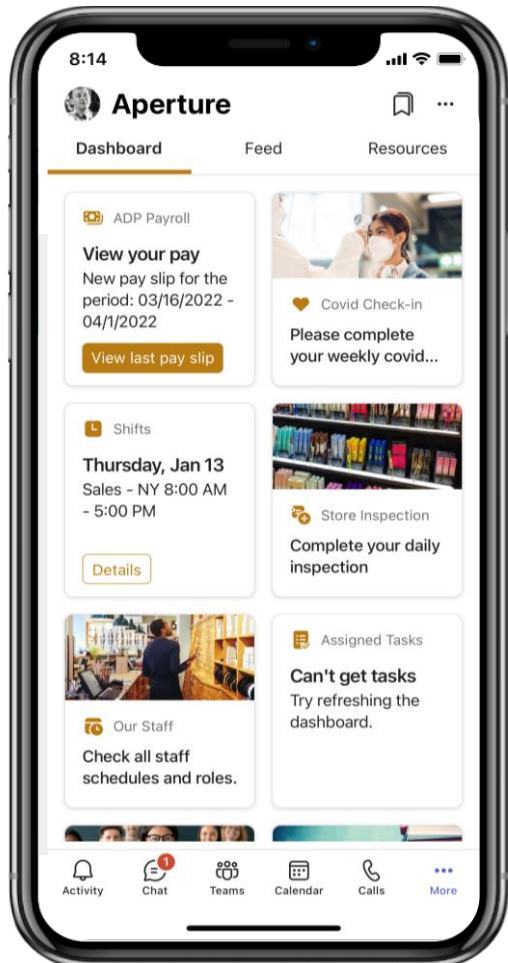


COMMON EMPLOYEE PAINPOINTS & CHALLENGES

- Working on the go – Hybrid working is moving us away from the ideology of a ‘fixed’ working location and businesses may not have the necessary tools to keep up
- Lessened ‘water cooler ‘ interactions as a result of hybrid working leading to low employee interaction and engagement
- Productivity – hindered by a lack of transparency and collaboration, leading to duplication of efforts, multiple versions of documents
- Feeling Digitally isolated
- End-to-end Connectedness
- Lack of recognition and acknowledgement of effort and outstanding performance



WM REPLY WILL TAKE YOUR EMPLOYEE EXPERIENCE TO THE NEXT LEVEL



- Bring your **global communications** to where your users are, either in Microsoft Teams or any browser
- **Empower** Content Editors but not overloaded them by creating an easy and effortless **content management experience**
- Allows for **rich notifications** and **reach** that helps support hybrid working
- **Two-way interactions** and an integrated social intranet to strengthen company culture and increase operational efficiency



YOUR GATEWAY TO EMPLOYEE EXPERIENCE

VIEW YOUR DASHBOARD OF INSIGHTS, TASKS, AND APPS

Stay in the flow with prompts and nudges. Pin business-critical links and interactive reports. Streamline visibility into key metrics, employee resources, and other high-value info

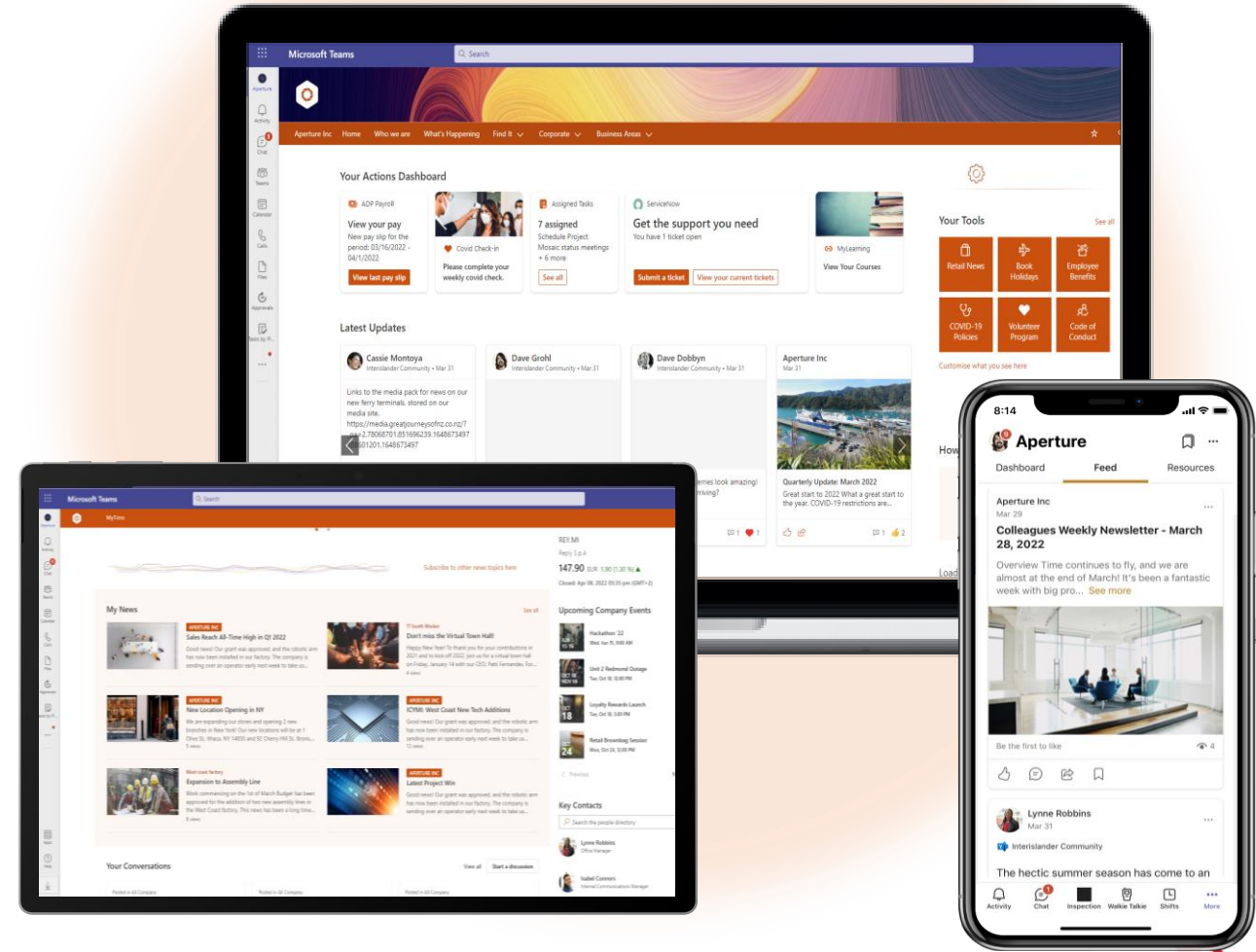
EXPLORE NEWS AND JOIN THE CONVERSATION FROM ACROSS THE ORGANIZATION IN A PERSONALIZED FEED

Aggregating relevant news from across Microsoft 365 services allows you to stay informed about what's happening in the organization.

This helps connect employees to peers and spark collaboration through Teams chat, Yammer conversations and announcements

DELIVER UPDATES TO THE RIGHT PEOPLE AT THE RIGHT TIME WITH POWERFUL TARGETING AND SCHEDULING CAPABILITIES

- Scale up or down communications and updates to keep everyone informed and moving forward
- Drive dialogue and engagement with announcements to specific communities or all employees
- Leverage modern editing features to delegate posting, schedule publishing, and track impact



YOUR EMPLOYEE DASHBOARD

YOUR DASHBOARD FOR CRITICAL APPS, TASKS, INSIGHTS AND RESOURCES

Stay in the flow with prompts and nudges.

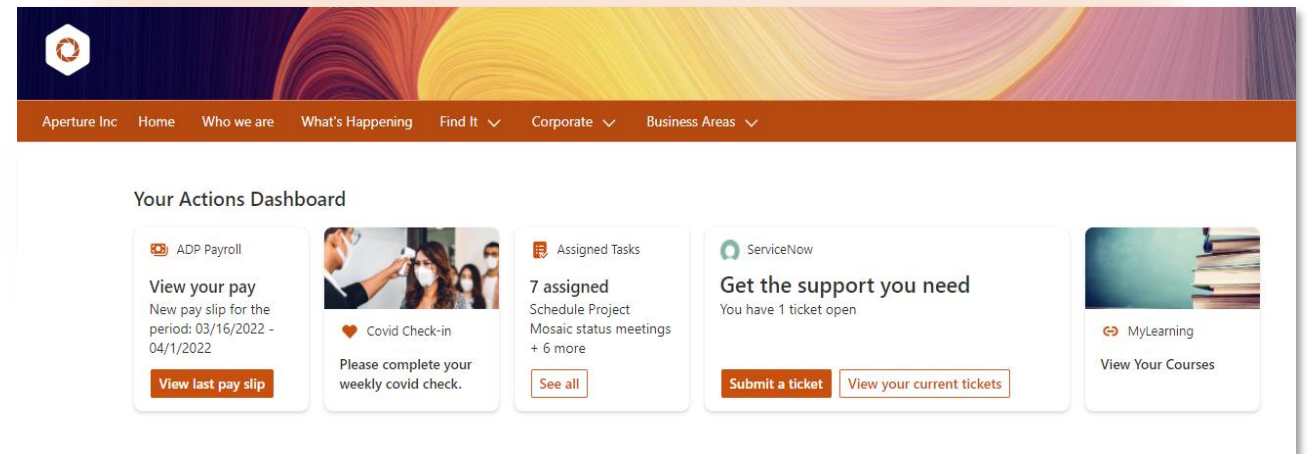
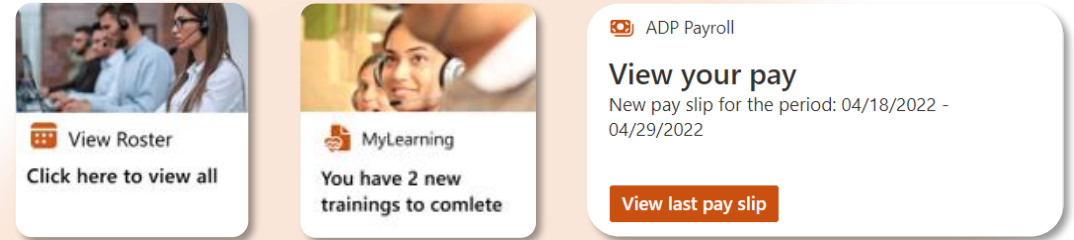
Streamline **visibility** into key metrics, employee resources, and other high-value info.

Provide **fast and easy access to key employee data** and job-related tasks.

Create no code, low code, and custom cards

Targeted for employees across roles, markets & job functions

Personalized Dashboard Card examples



General Cards Examples

Pay and benefits

- Paystub
- Vacation
- Incentive programs (stock)

IT

- Open/monitor ticket
- Help w/ expense reporting
- Access to resources – handbooks, sales promos

Facilities

- COVID/Crisis response
- Food and dining menus
- Facility request

Engagement

- New employee onboarding
- Kudos
- Ask leadership
- FAQ

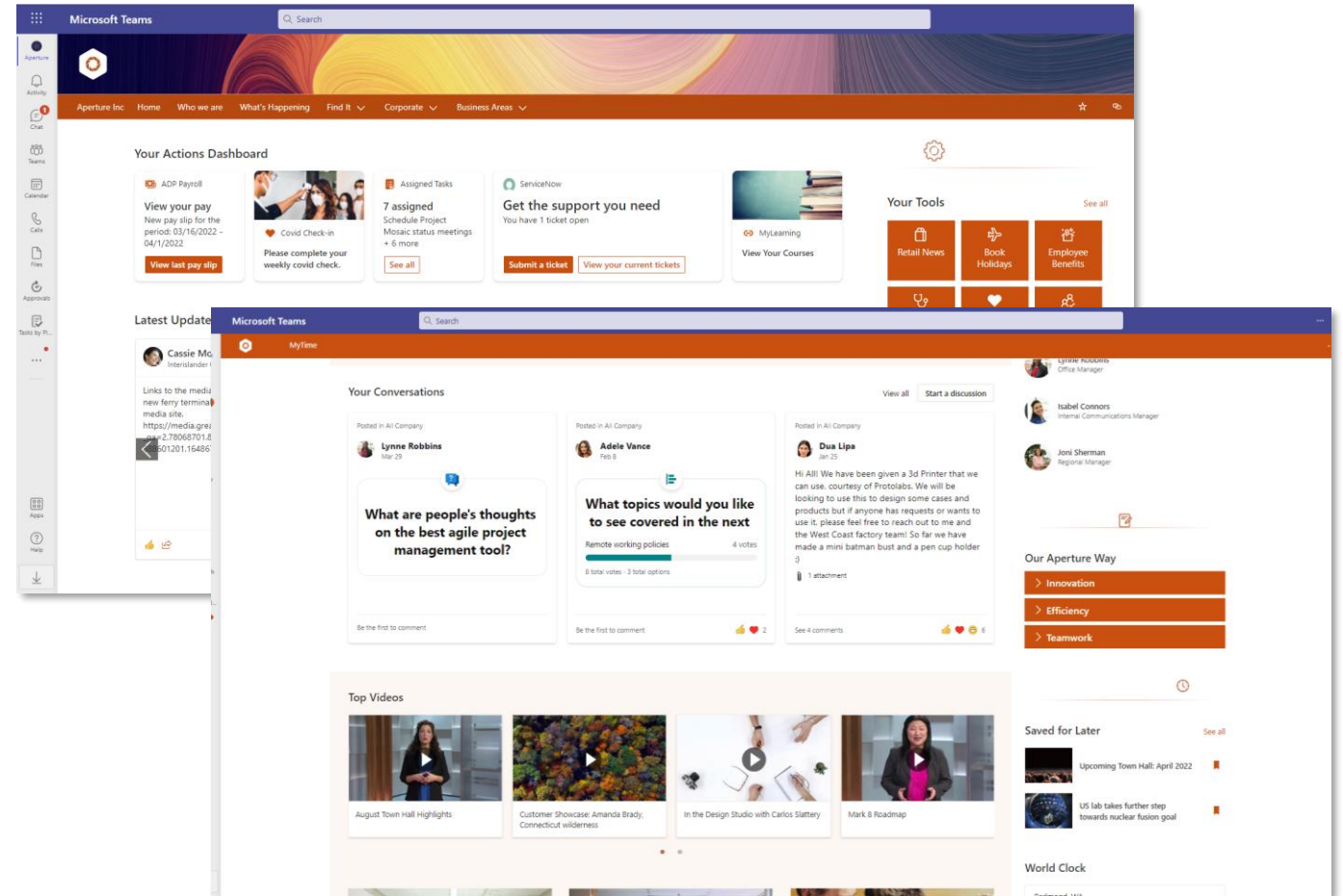


CONNECTIONS HUB

The global landing page for your entire company. All content is **personalized** based on your hub access

The homepage brings together news, events, content, and conversations to **one jumping-off point**

Audience targeting is available for various web parts (news, quick links, etc.)



How WM Reply can help you in your journey:

Available services depending on your needs and readiness



Getting Ready for Viva Connections Pilot

Bringing Connections to Your Organisation





THANK YOU

CHICAGO

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