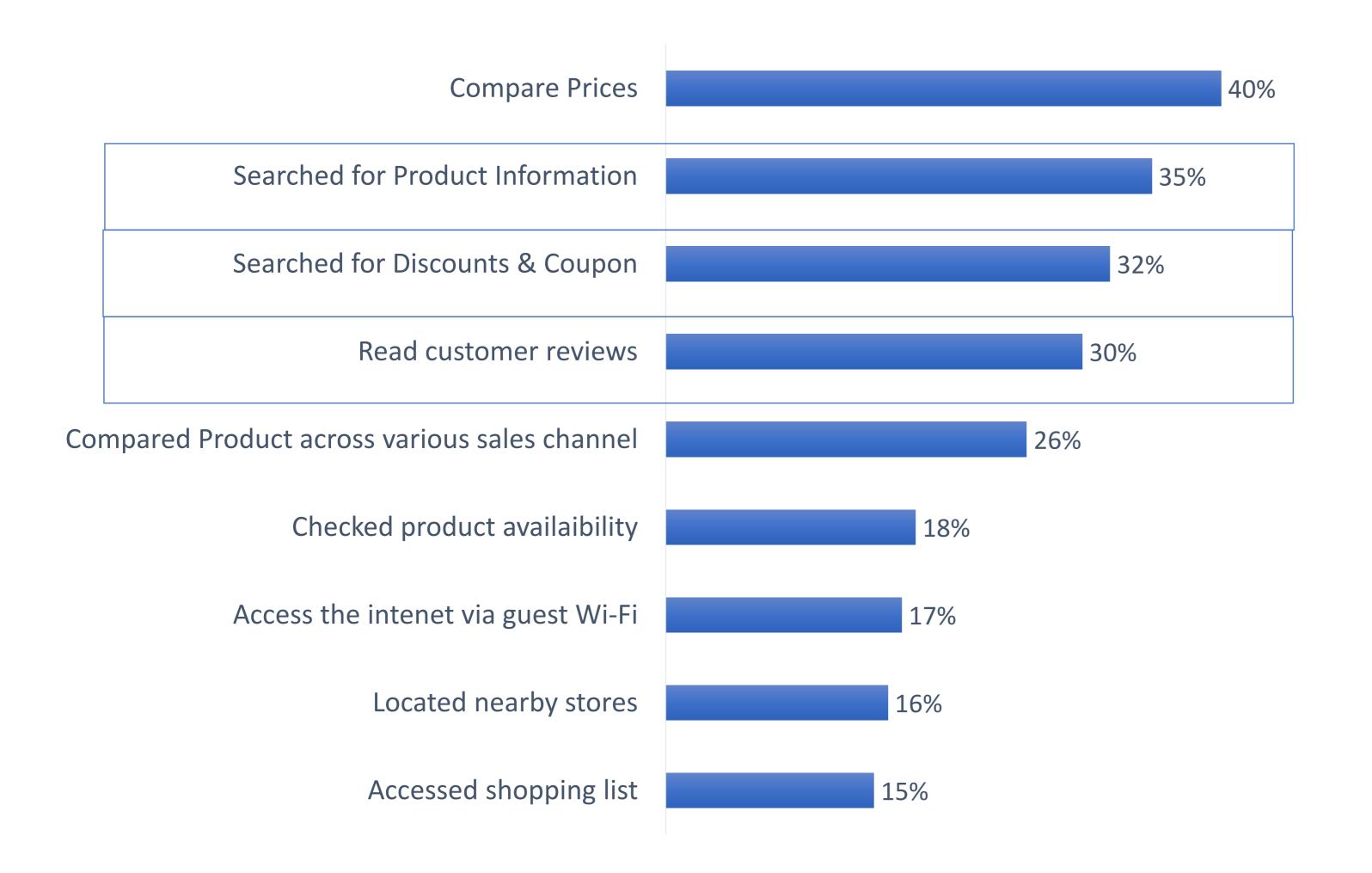


How Content Drives
Consumer Purchase
Behaviour?





# "In the past three months, what did consumers do when they researched products/services on their cell phones while shopping?"



97% of the time consumers search for product information, FAQs, discounts, coupons, and reviews across sales touchpoints before they choose to buy a product or service to buy.



# Product Content Lifecycle

# Find Inspect Purchase Avail Enquiry Attract

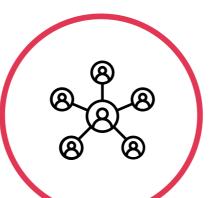
- SEO product copies
- Product taxonomies and categories
- Publish to sales channels such as Amazon
- Product Visuals
- Short Product Video
- Product Feature Comparisons
- Price Comparisons
- Product Availability

- Product Usage Guide
- Product Warranties
- Packaging and handling instructions
- Related Products

- Care Instructions
- Product Manuals
- How-to Videos
- Customer Feedback
- Product FAQs
- Product Tutorials
- Customer Service Instructions
- Product SuccessStories
- Inspirational Content
- Lifestyle Content



# Product Information Management Challenges



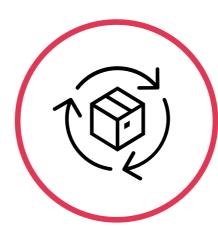
Difficult to manage cluttered digital assets such as video, photos, manuals, guides, etc



Difficult in managing multiple sales channel requirements for product information resulting in disorganized product catalogs



Inaccuracy and inconsistency in product information due to multiple processes and spreadsheets



Delays in product launches and syncing various sales channels

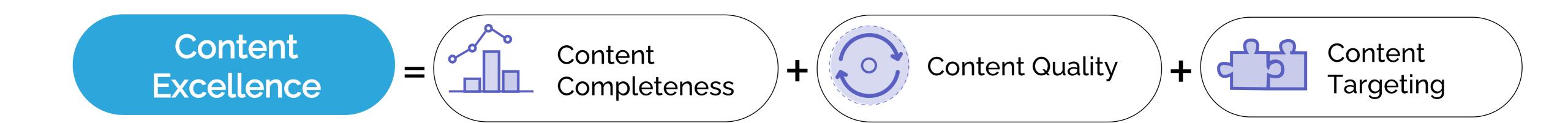
Building state of the art product content strategy

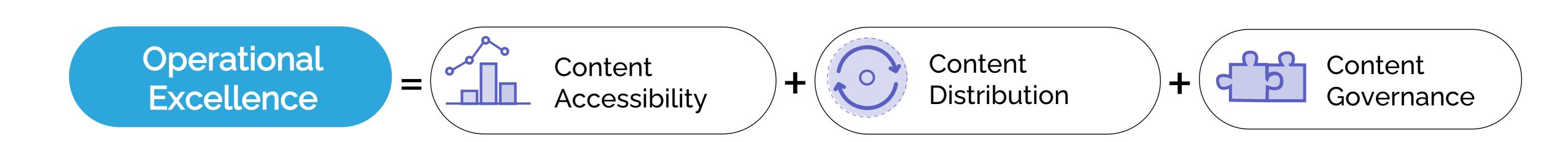
Winning the content arms race with Better content in more places





# Achieving Content & Operational Excellence





# Our Solution



### What is PIM

SKU, price, label etc.



Product descriptions, pricing, etc.

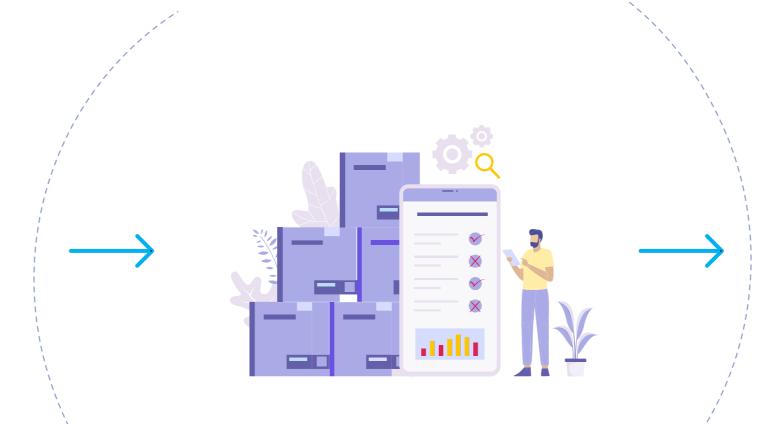


Images, Videos, etc.



Product specification, etc.







#### **E-commerce Platform**

Shopify, Magento, WooCommerce, etc.



#### **Shopping Feeds**

Google shopping, Facebook Catalog, etc.



#### Marketplace

Amazon, ebay, etc.



#### **Product Sheets**

Specification sheets for print and pdf



#### **Data Exports**

Data templates for large retailers



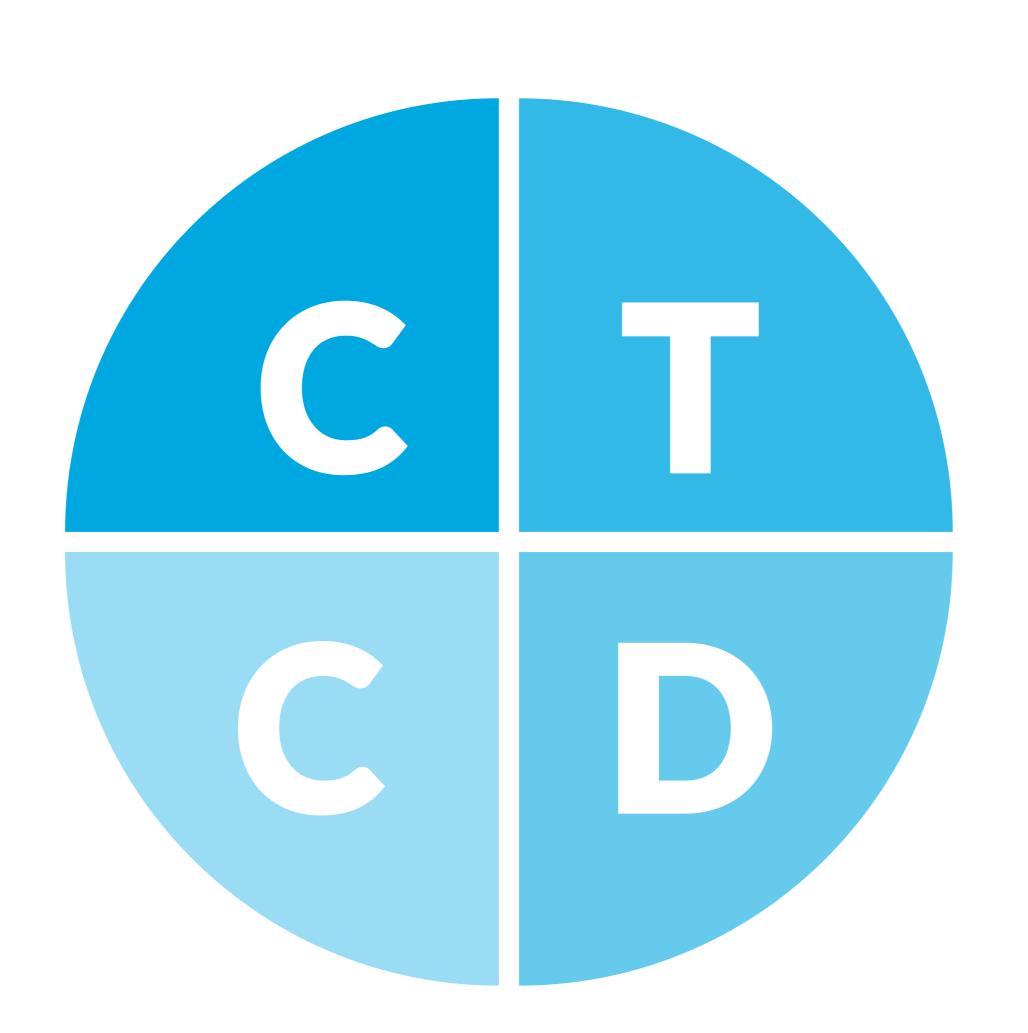
### PIM Overview

#### **Create & Enrich**

Product description, attributes, reviews, facets, rich media and lot more.

#### Centralized

Centralized product data repository accessible throughout the business – marketing team, buyers, merchandisers.



#### **Targeting**

Target & customize the content for different channels – web, store, marketplaces.

#### Distribution

Generate & distribute product data through Dynamic Feeds ondemand.

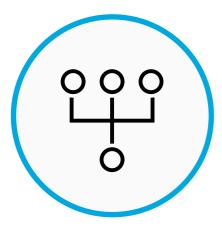
### (3)

### Salient Features



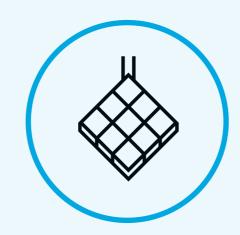
#### **PRICELIST MANAGEMENT**

Setup region and currency-based pricelists, manage COGS & clear visibility of margins



#### **MULTI-BRAND RETAILING**

Enables Independent multi-brand retailers to sell products from different brands and also merchandise the brands as per brand guidelines



#### **CUSTOM ATTRIBUTES**

Flexibility to extend the product data using custom attributes without any limits.



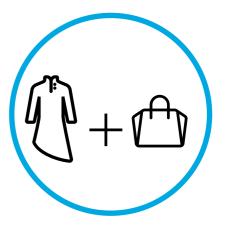
#### **DIGITAL ASSET LIBRARY**

Built-in digital asset library to manage the product assets – images, spec sheets, youtube videos.



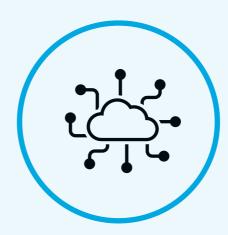
#### **VISUAL MERCHANDISING**

Merchandise the products in product collections based on rules and also manually based on business KPIs



#### **BUNDLES**

Setup bundles of frequently bought together items to improve the AOV



#### MARKETPLACE / STORE INTEGRATIONS

Connect the product data to the popular marketplaces (amazon, etsy, etc.), online stores (shopify, woo, magento)



**COSTING & TAXES** 

Manage costing & tax configuration at the product level for scenarios when different products have different tax rules

### (}

# Listing Management



# Manage Listings across Marketplaces

Manage all your listings across multiple marketplaces from within the PIM itself.



#### **Category Mapping**

Map your categories with the marketplace specific categories from within the system



## Inventory sync across all channels

Monitor the channel activities in near-real time, keep the inventory updated across all channels at any time.

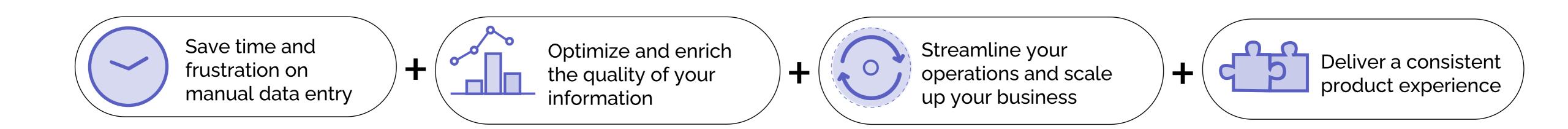


#### Digital Asset Management

Manage all your assets in one place and publish across all channels

### PIM Benefits





Consistent high quality product data

Effortless opportunities to upsell your products

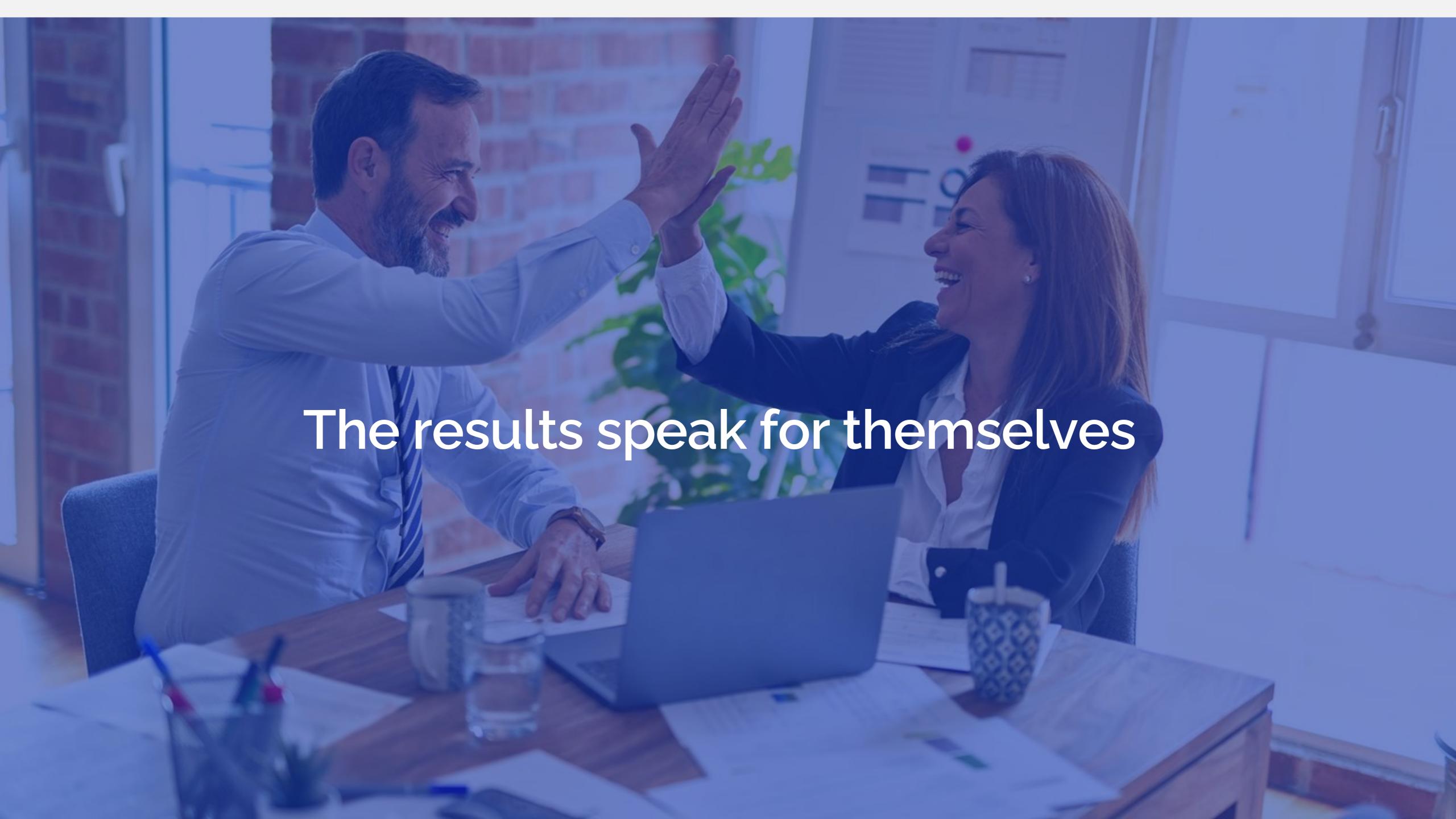
Translations

Get your products to market faster and smarter

Effortless opportunities to upsell your products

All Product categories and requirements are covered





### Forever Unique



Mobile-first website boosting the mobile conversion rate by 53% and mobile revenue by 14%.



**Automated process of product z** to purchasing to content enrichment, launching on website and **visual merchandising**.



Paperless warehouse with mobile scanner for product barcodes and pick-pack-ship process including label generation & return process.



Conversion (yoy)



Orders (yoy)



Pageviews (yoy)



Site Speed





### Client Partners

# What do our clients have to say about us?

We are more than happy to introduce you to our client-partners so that you can get a first-hand account of our performance.

"The BetterCommerce platform is the technology that enables our business to put the customer experience at the heart of everything we do - mobile, web and in-store."

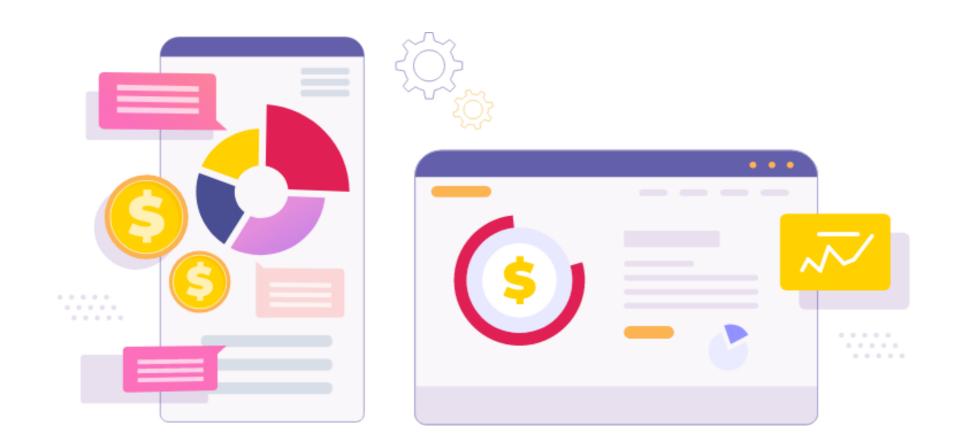
Julian Holt COO, The Fragrance Shop

# Our Process



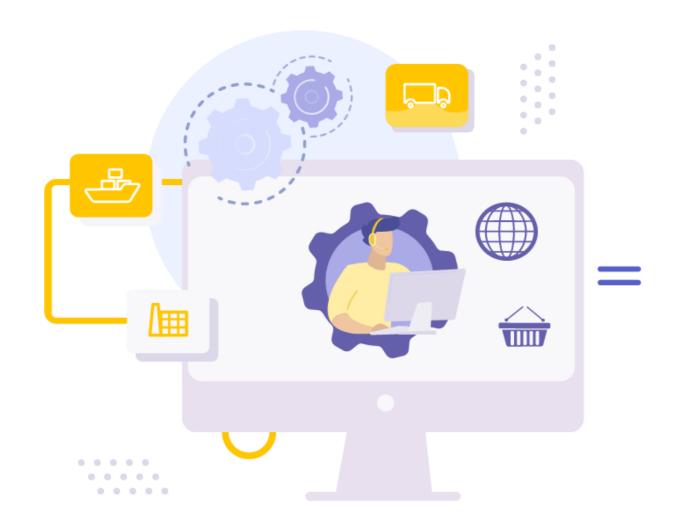
# On-boarding

#### So, what next?



BetterCommerce is **100% committed** to the success of customers, which is why the Founder, Management Team and Support Team will be right there with you every step of the way.

#### **Our Support**



- Single point of contact throughout the entire process
- Requirement scoping & analysis
- Implementation
- Testing & support
- Go-live
- Post go-live hyper care support for 90 days
- Online Training of 10 hours

# **Key Contacts**





Vikram Saxena CEO & Founder

Vikram is a techie by passion and entrepreneur by profession having more than 23 years' experience working in Retail & Distribution businesses across the Globe.

Vikram splits his time between his offices in New Delhi and London and will be at your side every step of the way.



Vipul Aggarwal CRO

Vipul has 13 years of experience in marketing, sales, product.. He is passionate about commerce and has been key member of two successful startups.

Vipul also handles client relationship for successful long-term partnership.



**Finlay Mure**VP, Sales & Marketing - UK

Finlay has 15 years of commercial leadership experience in the retail and tech industry. He is passionate about advising clients at the intersection of scaling and business restraints.

Finlay is also our resident BBQ master. So, if you like burgers, you're in for a treat.



Sanjay Kumar Product Manager

Sanjay is a dynamic and self-motivated individual with significant e-commerce product management experience.

Sanjay is skilled in Product Management,
Software as a Service (SaaS) and Project
Coordination.



#### **Get in Touch**

Are you ready for BetterCommerce?

We believe that your success is our success, so we look forward to working our socks off!



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