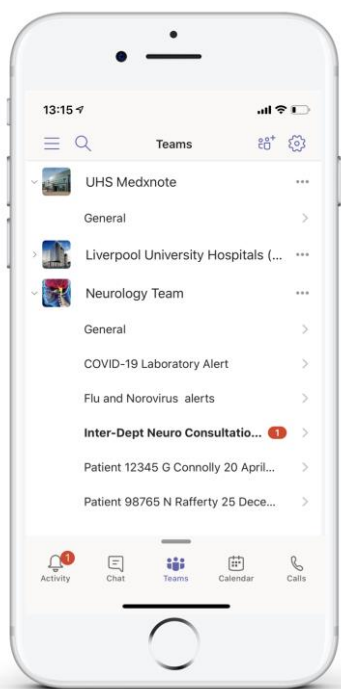




Medxnote and Microsoft Teams automates consult requests at UHS

Located on the south coast of England University Hospital Southampton NHS Foundation Trust is a large teaching hospital and centres of excellence in the treatment of cancer, heart disease, respiratory conditions, neurological disorders, gastrointestinal disease and illnesses affecting women and children.

UHS wanted a secure clinical messaging system but with a requirement for deep integration to existing Healthcare IT systems. Medxnote and Microsoft Teams delivered beyond this vision giving each staff member their own **Robotic Clinical Assistant**, dramatically improving productivity and patient throughput.



Benefits

- ✓ Potential to remove 3,167 hours of delays to treatment each month!
- ✓ Potential Monthly Saving = £52,783
- ✓ **Potential Annual saving = £633,400**



At-a-glance:

Customer: University Hospital Southampton

Website: <https://www.uhs.nhs.uk/>

Customer Size: Large NHS Trust, 8,000+ employees

Country: UK, Hampshire

Industry: Healthcare

Products and Services: Microsoft Teams



Medxnote, University Hospital Southampton & Microsoft Teams

Customer challenges

University Hospital Southampton NHS FT (UHS) wanted a clinical messaging system with the functionality to deliver timely clinical insights and automated alerts to clinicians to speed up productivity and patient throughput.

Internal referrals or consults were identified as a major source of delay to treatment and barrier to faster patient throughput.

Partner Solution

Medxnote worked with University Hospital Southampton NHS FT to deploy the Medxnote Robotic Clinical Assistant (RCA) in their Microsoft Azure instance and interface to UHS's existing integration engine using HL7 FHIR.

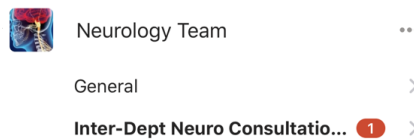
The RCA bot surfaces in Microsoft Teams and is deployed as an Teams app across the hospital.

Customer Benefits

- Clinicians receive real time notification on Microsoft Teams when a consultation is ordered
- The consult can be viewed in-app
- 15X Faster than current workflow
- Potential to remove **3,167 hours** of delays to treatment each month!
- Potential Monthly Saving = £52,783
- Potential Annual saving = £633,400



“The Medxnote bot gives us the information we need from our EPR to manage our patients more effectively” Dr. Mike Celinski – CCIO University Hospital Southampton



“Medxnote has been helpful to get the referral to us promptly so we can prioritize seeing and making discharge plans” Dr. Elena, Neuro SpR University Hospital Southampton




“Before it took on average 150 mins before the consult was seen. With Medxnote this is reduced to 10 minutes” Helen Harrison Project Manager, University Hospital Southampton

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Learn More

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