



ITVT Custom AI Copilot

Customer service agents are overwhelmed with hundreds of emails every day. From reading and understanding each email to manually entering data into internal systems, the process is time-consuming and costly.

We bring in OpenAI's ChatGPT, coupled with the efficiency of Azure and PowerAutomate/ Azure Logic Apps, we present a streamlined process tailored to your enterprise. This innovation offers comprehension of customer intent, flawless data extraction, and seamless integration with your processes.

Transforming customer service through intelligent automation

ITVT Custom AI Copilot is a fusion of OpenAI's ChatGPT Large Language Models (LLMs) and the unparalleled capabilities of Azure and PowerAutomate/Azure Logic Apps.

This unique synergy offers a meticulously crafted solution tailored for modern enterprises. Beyond merely automating email handling, the AI Copilot dives deep, understanding customer nuances, extracting crucial data with precision, and ensuring seamless integration into existing processes.

Harnessing the full potential of ChatGPT, while ensuring maximum data security in the Azure ecosystem, this tool is designed to revolutionize customer service operations. From ensuring data integrity and security to offering a truly scalable and consistent experience, it's a transformative solution for businesses aiming to soar into the future of customer service.

The Assessment Package

The ITVT Custom AI Copilot assessment includes:

- ▶ Use Case Clarification: Identify the optimal use case for your Copilot solution.
- ▶ Architecture Proposal: Receive a tailored architecture that meets your specific needs.
- ▶ ROI Analysis: In-depth evaluation of the effort required, along with a potential revenue calculation.



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Features and Benefits

Secure:

No data leaves your Azure tenant, ensuring 100% data protection.

Fast:

Emails are swiftly scanned and analyzed within sub-seconds.

Scalable:

Cloud-based and scalable to meet any workload requirements.

Consistent Quality:

Experience uniform processing times and reliable results.

High Availability:

Azure's 365/24/7 service availability and SLAs.

Easy Integration:

Effortlessly integrate with your backend systems via Microsoft Power Platform and/or Azure Logic Apps.

Zero Training:

Unlike traditional AI, no lengthy and expensive model training is required.

Error Tolerance:

Understands texts riddled with typos or spelling errors.

Multi-lingual:

Supports virtually every language, including dialects and artificial languages.

Take the First Step Towards Automation

Get started today by learning more about how ITVT Custom AI Copilot can revolutionize your business processes.



IT Vision Technology GmbH

Am Schlossberg 6
71229 Leonberg

+49 7152 - 613020
info@itvt.de
www.itvt.de