

Teams Calling - Classic telephony in a modern twist

Extend the capabilities of Microsoft Teams with the ability to communicate with PSTN users

About us

APN Promise has been creating technology market since 1991. We are ranked in top 500 most dynamic Polish enterprises.

We support customers and partners at every stage of their contact with technology – our group has more than 200 specialists, IT architects, developers and engineers.

We are first in Poland and second in Europe with Advanced Windows Server and SQL Server to Microsoft Azure Migration Specialization.

Gold Microsoft Partner



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Gold Enterprise Mobility Management

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Gold Security

What we offer?

Teams Calling allows you to transfer your existing landline phone number to Teams and enjoy the freedom to use your phone in Teams.

You will be able to receive your calls on:

- Computer
- Mobile device
- Dedicated Teams Phone - We are a partner of leading suppliers: AudioCodes, Poly, Yealink
- Device in the conference room

The implementation project of Teams Calling in the organization concerns the transfer of selected numbers from the current telecommunications provider. A hybrid communication scenario is possible: some employees use their existing telephony, others use Microsoft Teams. In addition to the classic use of Teams calling to handle incoming and outgoing calls, advanced scenarios will be presented and implemented: Call queue, Auto Attendant.

Contact us

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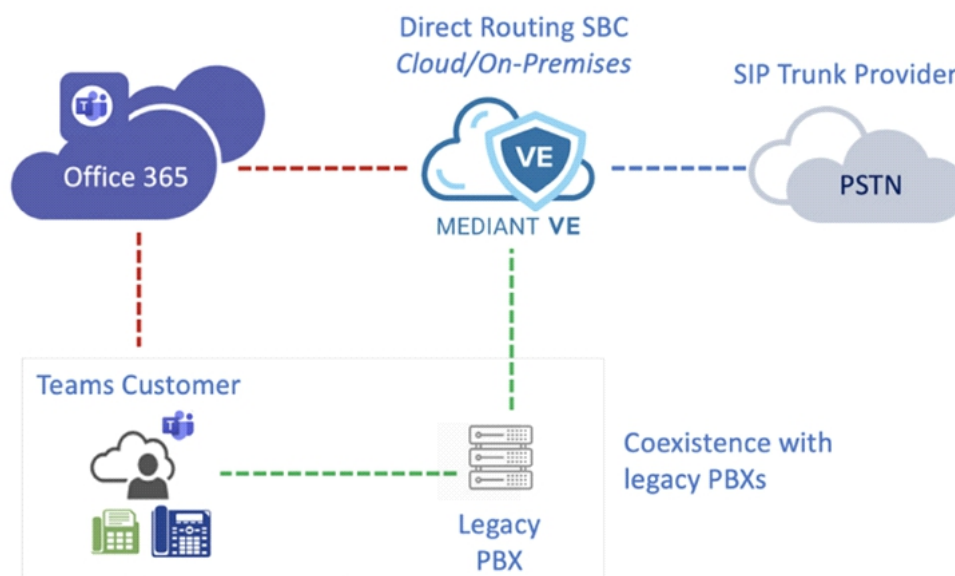
The pilot implementation of Teams calling is made up of launching key functionalities offered by the Phone System license for a selected group of users in the organization. However, it should be noted that the pilot deployment architecture is scalable and can be extended to the entire organization by increasing the number of Phone System licenses.

What will be needed to complete the pilot implementation?

- Configured Microsoft Teams environment
- Phone System Subscription
- SIP Trunk link from current VoIP provider
- SBC device – compliant with list
[Session Border Controllers certified for Direct Routing - Microsoft Teams | Microsoft Docs](#)

The project involves the implementation of Teams calling in the Direct Routing architecture

Dedicated Teams Direct Routing SBC



Tasks to be carried out as part of the pilot:

- Teams Calling introductory workshop
- Analysis of the architecture of current telephony
- Technical design of Teams Calling implementation
- Installation and configuration of Session Border Controller
- Microsoft Phone System configuration
- Configuration of selected scenarios
- Solution Tests
- Production implementation of Teams Calling
- Workshop for administrators
- Workshop for end-users
- Post deployment documentation

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