



BENEFITS

- | Labour Productivity
- | Customer Experience
- | Cost Savings
- | Process Effectiveness

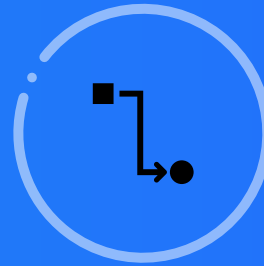
Future Workforce helps you identify business benefits in even the most complex of environments.





Scope & Baseline

Top-down engagement with Department Heads to highlight specific areas of concern. Identify highly manual business processes across the organisation and prioritise areas for assessment. Gather existing information on organisational structures, headcount and costs for each unit.



Opportunity Assessment

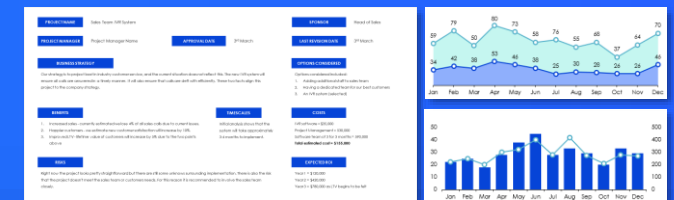
High level E2E process reviews to identify opportunities for improvement & potential benefits. Categorise opportunities into 3 themes:

- Process Improvement
- Process Automation & Insights
- Digitise Services



Business Case

Develop solution options and create a cost / benefit case. Highlight priority areas for improvement and outline the approach, timeline and project structure for the delivery of Phase 1.



Purpose

The Future Workforce approach provides a fully costed business case that will enable you to justify the investment to launch an operations excellence & automation programme.