

"I highly recommend IRIS because I saw firsthand how IRIS revolutionized and optimized our operations, thus empowering us to deliver on our mission to serve and protect our community with the highest level of proficiency".

LT (RET) Sean Arthur, Florida Sheriff's Office



## **IRIS Testimonial Letter:**

My name is Sean Arthur and I am a retired Lieutenant from a Sheriff's Office located in Florida. I proudly served my community for 31 years and worked across various departments and roles. From being a skilled helicopter pilot to investigating major crimes, my journey was diverse and rewarding.

Prior to retiring, I had the privilege of serving as the Lieutenant of the Real Time Operations Center (ROC). My first assignment was to be the project manager for the buildout of the ROC. Once completed the Undersheriff wanted me to transform the ROC into a highly efficient, cutting-edge center that truly would become the epicenter of the agency.

I knew that in order to succeed in my task, I needed to resolve the many technological challenges that were hindering our operations. This involved reevaluating the programs and platforms we had in place and researching many new programs to find the technology that would serve our agency the best. During this search, we discovered a remarkable program called IRIS (Intelligence Request and Information System). It became clear that IRIS was the missing piece of technology we desperately needed.

## What sets IRIS apart from other programs?

- **The Founders:** Both Founders have extensive intelligence background with experience overseas. Their understanding of the intelligence process surpassed any other software company we encountered.
- **The Performance:** IRIS organizes, validates, and provides efficient and relevant information to end-users.
- The Efficiency: IRIS tracks, manages, & streamlines workflow.
- **The Collaboration:** IRIS provides insights into the activities of other agencies at the federal, state, and local levels, thus fostering a fusion of resources.
- **The Support:** The IRIS Team provided exceptional customer service with professional and responsive support.

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Sincerely Sean Arthur



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