

EbiBot - the way you communicate with your customers



About Ebicom's EbiBot

At Ebicom we create solutions dedicated for businesses. Our EbiBot is one such solution. Not only will it answer your customers' questions, it will also collect their requests and register them in the system. It can also provide details of their account and propose the purchase of new products and services. A conversation is just the beginning!

What we offer?



EbiBot is an intelligent assistant who, unlike other ChatBots, can be fully integrated into your systems. It can access data, view information and save new requests. This will significantly reduce the workload of your customer service employees.



With Azure services such as Artificial Intelligence, Machine Learning and Natural Language, EbiBot becomes better and better with each interaction with the customer. Every conversation helps him to better recognize the customer's intentions and quickly adjust the right answers. It constantly learns the behaviour of your customers to better respond to their needs.



EbiBot is available on all devices with access to a web browser. He can support tens of thousands of customers at the same time. He works this way 24 hours a day, 7 days a week - without a break. All of this is possible through Azure services and their scalability.



Azure services gives you additional advantage. With full scalability, EbiBot is ready to work even in the most challenging circumstances, no matter how many customer requests and the number of simultaneously supported customers, Azure adapts its capabilities to these needs.

What our experience says?

The implementation of EbiBot on our website has significantly improved communication with our customers. Thanks to EbiBot, we can instantly respond to customer inquiries, receive their contact requests or provide them the necessary information. And all this without a break, 24 hours a day, 7 days a week.

– Maciej Urbanke, Key Account Manager, Ebicom

Learn more:

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EbiBot by Ebicom

EbiBot is the result of cutting edge technology. With AI, he conducts engaging conversations with customers and continuously improves his skills through machine learning. He recognizes the intentions of the clients and moves smoothly in conversation using natural language.



Key benefits

01

Outstanding customer service at your fingertips

Provide your customers the unique experience of talking to the intelligent EbiBot. Engage them in a new way of interaction with your company

02

Exceptional availability

Be available for your customers whenever they need it. From any device with the Internet, at any time.

03

Increase your sales

EbiBot is not only able to make an active conversation but can also actively sell. He can propose new offers to clients or match products to their needs.

04

Know your customers better

Every conversation with EbiBot is a new knowledge about customers. Learn about your customers' behavior and needs to better serve them.

Why EbiBot?

Scale your business

One EbiBot is like a whole call center. He will answer the questions of thousands of customers at the same time. He will also collect their requests and offer new solutions. You don't have to hire an extra team. All you need is one smart assistant: EbiBot.

Collect data

Knowledge about the needs and behaviors of customers is invaluable. With each conversation, EbiBot learns the behaviour of your customers and collects data about their needs so that you can later tailor your offer to them. Find out what your customers need and what motivates them, and then provide them what they really want.

Stand out

In a constantly changing environment, distinguishing oneself is the only way to grow. Stay one step ahead of the others. With EbiBot, you can now implement a modern way of communicating with your customers that will make you stand out.

Be flexible

Customers are always looking for new, convenient forms of contact with companies. Give them the opportunity to stay in constant touch with your company thanks to the latest technology. Extend the possibilities of contact with your company with a unique conversation with EbiBot.

Learn more: www.ebicom.pl

