



Cloud Operation Services

Your focus on business value, our on the operations

Organizations are increasingly adopting the public cloud for its agility and flexibility. These services are created purely to let customer focus on creating value for the business rather than the operational part of the solution.

What is Cloud Operation Services?

Creating an effective and robust operational model can be challenging for customers when entering the public cloud. Basefarm Cloud Operation Services addresses this need by offering the operational services; Guided-, Frontline- and Cloud Platform Operations targeted for different scenarios and responsibility.



Why customers use Cloud Operation Services

- Outsourced Cloud Operations
- Managed governance model
- Increased focus on business value, not on operations
- Deploy to cloud in a compliant manner

Consultative Guided Operations

- Supports and guides the Customer's managed process in the production phase
- Security, Monitoring & alerting
- Design & architecture
- Analytics & cost

Increased security and manageability of Cloud Solutions

Frontline monitoring and incident management

- Operations Center keeping an eye on critical applications 24/7/365
- Incident Management by customer playbook
- Several monitoring services supported

Increased control and handling of critical incidents

Managed Cloud with Platform Operations

- Fully managed of cloud solutions
- Managed governance model for subscription, cost and policies
- Local Service Delivery Management

Secure, agile and compliant Cloud Operations

«To establish operations, security and cost effective models in a smart way, we needed expertise from Basefarm»

- Kristina Bergstad, Vice President for Service Line Parking, Q-Free