



Virtual Receptionist

Never miss a call again

Bring the Human touch back to your office, with the ISSC MS Teams Virtual receptionist and IVR function for after hours

Have a Virtual receptionist answer the phone as your company, transfer calls to Teams and take messages when end users are not available.

- Never miss calls
- Brings back the Human interaction
- Integration with Teams
- IVR capability



Integrations with Teams

- Seamless integrations with MS Teams
- Sip Trunk integration
- Unlimited numbers

Port your existing office number

- No need for a new number
- Direct routing to Teams called groups
- Give each staff member their own number

IVR capability for after hours

- After hours the IVR will route calls
- Call reports
- Never miss that important call again

Itemized billing

Keep your number

Voice recording as an option

iSSC provided a highly professional and consultative service with the result that, by the time we went into lockdown, we were all able to collaborate, make and record calls to external parties (while achieving huge cost savings on calls), access our shared files – seamlessly and remotely. The impact of C19 and lockdown in the absence of iSSC and Microsoft would have been significantly greater on our business.

- Digital Kungfu



Add virtual receptionist and IVR service to your MS Teams voice solution



Proof & Statistics

- 99.99 % uptime
- No requirement for dedicated onsite receptionist
- Competitive Call rates
- Never miss calls



Proof & Statistics of Joint Solution

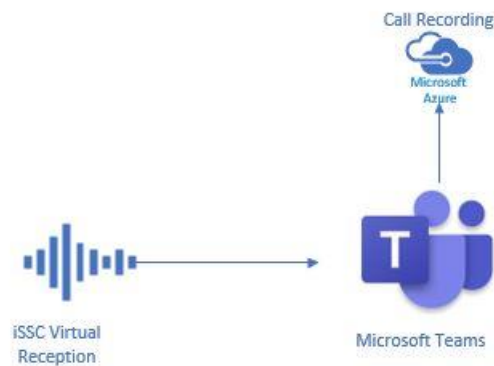
- Route calls to calling groups
- Track call performance
- Call recordings
- SLA based

Our promise to you

To catch every single call that comes in with human interaction

An offer to get you started

- No upfront costs
- Human interaction
- IVR and Call recording optional



Tangible Benefits / Desired Outcomes

- Never miss important calls again
- Transfers calls to calling groups or individuals
- IVR and Call recording capability's

Why iSSC?

iSSC has been on the forefront of cloud adoption and deployments, we have one amazing track record with these solutions. With a proven track record, you are in safe hands