

# Empowering your Team to work **smarter** with Microsoft



VOICE FOR TEAMS



MEETINGS FOR TEAMS



POWER PLATFORM

## Who are We?

Established in 2015, Resonate now has more than 130 employees globally and has entities in the UK, Benelux, US and India with a Global Support Centre in Slovakia. Resonate is a specialist in Unified Communications and Collaboration and Power Platform. As a Microsoft Gold Partner with the Advanced Specialization in Calling for Microsoft Teams we are experts in supporting organisations where voice is critical and are recognised by Microsoft for our leadership in the field of ready to deploy voice applications.



### Technology Areas

- Microsoft Teams
- Microsoft 365
- Microsoft Azure
- Power Platform
- Azure Communication Services



### Areas of Focus

- Migration to Teams Voice
- Contact Centre
- Call Recording
- Teams Room Systems
- Video Interoperability
- On-Premises Voice Integration
- PBX Removal
- Complex Voice Requirements
- Teams Voice Tooling
- Power Platform CoE Support
- Bespoke App Development

## Engage the Experts

### PROFESSIONAL SERVICES

- **Transformation experts** - We can advise on, design and deliver cost-effective and “work anywhere” solutions that address your specific complexity
- **Experienced architects** - We are skilled to integrate into or migrate away from your legacy environment
- **Multi vendor capability** - We deliver value-add services built on top of solutions from accredited vendors across the Microsoft ecosystem
- **Consultancy** - Designed and delivered complex solutions in Oil & Gas, Bio Tech, Retail, Manufacturing, Financial Services & Public Sector

### MANAGED SERVICES

- Global, highly available, and secure voice platform delivered with 24x7x365 support from our established UCC Service Centre in Slovakia
- SIP Trunking service available in 60 countries
- Proactive Service and Infrastructure Management to ITIL standards
- Ready to deploy tooling to support Teams Voice

### TOOLING + BESPOKE DEVELOPMENT

- Superpower your solution with our Teams Voice tooling and our bespoke development capability enabling enabling you to integrate your applications and push the boundaries

**We specialise in assisting mid-market and enterprise organisations where ‘voice’ is business critical**

# Resonate is the Microsoft Partner you need, to work smarter with Teams and Power Platform



## TRUSTED ADVISOR

Our consultative approach to business ensures we are doing what is best for our customers. You can always believe in us to be your Trusted Advisor.



## EMPOWERING CULTURE

Empowering our staff while fostering a culture of knowledge-sharing, collaboration and continuous learning, ensuring we continue to recruit and retain top talent.



## OUR BEST FOR THE WORLD

We are more than just a technology company, we want to ensure we are doing the best for the world we live in and we passionately believe that hybrid working and the cloud is the way forward. As a company we aim to be inclusive, work sustainably and give back wherever we can.

## PRODUCT PORTFOLIO



## Voice for Teams



Connectivity into Microsoft Teams through Direct Routing. Can co-exist with Calling Plans and Operator Connect



Fully Managed solution built on our high availability Voice for Teams Platform offers a complete product set to enable legacy voice infrastructure removal or integration



Full support for integration with On-Premises Voice Infrastructure including PBXs, SBCs and Analogue GWs



Options for PSTN connectivity including enterprise-grade SIP and Bring your own carrier

Contact Centre for Teams

On-premises Voice Integration

## Resonate Voice for Teams

Voice Tooling

SIP Trunking

Call Recording

Endpoint & Devices

Voice Survivability



# Meetings for Teams

Enhancing the standard meeting capability of Microsoft Teams.

- Teams Room Systems
- Certified Collaboration Devices
- Video Interoperability
- Content Delivery Networks (CDNs)
- Live Events Support
- In-meeting Apps
- Video Innovation



# Power Platform

Enhancing your business through business applications, process automation and analytics.



Ready to Deploy Apps



Bespoke Development for Apps, Automation and Analytics



Power Platform Centre of Excellence



Certified Experts in Microsoft Teams & Power Platform



Microsoft Partner



Exclusive App Portfolio



Tried & Tested Methodology



Proving the Business Value Before You Commit



Focus on Microsoft Teams Integration



Focus on Training & Adoption

## Partners

We have carefully selected our partners to ensure we can deliver the highest quality service and solutions for our clients.

