

Voice for Teams: 1 Hour Briefing

Objective: To provide a comprehensive overview of Microsoft Teams Phone functionality, its benefits, and best practices for deploying Teams Calling effectively within your organisation.

Required Attendees:

- Project Sponsor responsible for the phone and calling strategy
- Enterprise Architect(s)
- Telephony/Telecoms Engineer(s)

Agenda:

- 1. Welcome and Introductions** (*5 minutes*)
- 2. Understanding Your Current Telephony Solution** (*15 minutes*)
 - a. Provide insight into your current telephony solution, strategy for communications and any high-priority challenges you are currently facing.
- 3. Exploring Teams Phone Functionality** (*15 minutes*)
 - a. Provide an overview of the out-of-the-box features within Teams Phone.
 - b. Discuss how these features can be extended using 3rd party solutions to drive legacy telephony solution decommissioning.
- 4. Case Studies: Successful Teams Phone Migration** (*15 minutes*)
 - a. Present real-life customer success stories after transitioning to Teams Phone
 - b. Highlight key factors that led to successful migration and adoption
 - c. Share lessons learned and best practices from these cases
- 5. Q&A** (*5 minutes*)
- 6. Recap and Next Steps** (*5 minutes*)