



APEX DIGITAL
SOLUTIONS

Empower for Microsoft Teams Rooms

Move forward on your journey to a modern workplace with ongoing support and management of your Microsoft Teams Room Systems.

Journey from assessment and planning, to deployment and adoption,

68% of workers say most meetings start late and have no value due to web conferencing technology struggles*

Poor audio-visual quality in conferencing is detrimental when collaborating with remote and external users. This results in meeting spaces not being utilized effectively or at all. When Internal IT Teams already have high demand, the management and support of the entire organization's conference room technology can often fall to the wayside resulting in faulty equipment and even worse user experiences.

Apex Digital Solutions recognizes the impact these challenges can have on business productivity. Empower for Teams Enabled Rooms addresses concerns about reliability and costly support.

Our Solution

Empower for Microsoft Teams Rooms is a remote Managed Services offering that manages and drives adoption of the Teams Room System platform, enabling your organization to connect, collaborate, and communicate confidently and securely across devices.

Apex Digital Solutions works with your team to:

- Provide Tier 2 Admin Support to your IT Team, troubleshooting issues that arise with your Teams Room System devices
- Monitor and manage devices including Windows monthly update management for Teams Rooms consoles
- Guide to best practices with enhanced reporting provided by a Customer Success Manager

Microsoft Teams Rooms provides a complete meeting experience that brings HD video, audio, and content sharing to meetings of all sizes from small huddle areas to large conference rooms. Microsoft Teams Rooms can be deployed alongside Microsoft Teams and Skype for Business Online.

In addition to providing professional and managed services for Microsoft Teams Rooms, Apex Digital Solutions can assist you with the evaluation and purchase of the necessary licensing, rooms system components, and audio video peripherals to deliver a great user experience.



Benefits & Outcomes

Microsoft Teams Rooms enhances the Teams meeting experience. Empower for Teams Enabled Rooms gives you the confidence and support to extend Teams meetings:

- Receive proactive notification of potential problems with your Teams Rooms system before it impacts a meeting
- Quick resolution of any issues during a meeting through the support desk's ability to connect to the system
- Visibility into usage of the Teams Rooms systems to ensure proper and effective use of each Teams Room system
- Best practice guidance from a Customer Success Manager to ensure long-term success on your journey to improve every work experience

Next Steps

Contact hello@apexdigital.com or 248-270-9670 to learn how Apex Digital Solutions can help achieve your desired outcomes.

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