

Allowed Items & Assistive Technology

Unless otherwise specified, the items below do not require an accommodation request. They will be visually inspected by the test center or online proctoring staff before being allowed in the testing area. Visual inspections are conducted without directly touching you or the item.

ASSISTIVE TECHNOLOGY

Magnification

The exam interface includes a zoom feature, which is available to all candidates. At any time, you can use CTRL+ to increase the font size to the desired level then CTRL- to reduce it. It is usable up to 200% (400% with Edge) on most question types but can be difficult to use with drag and drop questions. You can try this zoom feature in [Microsoft's Sample Exam](#).

- **Test Centers:** For magnification up to 3600%, ZoomText is available with an [approved accommodation](#) in all test centers. Please note: the magnification and color contrast features are available to use but the Reader is disabled in test centers.
- **Online Exams:** The following programs may be used with an [approved accommodation](#) and do not require documentation: Windows Magnifier, ZoomText, and MacOS Zoom Feature.

Screen Reading Software

All screen reading software requires an [accommodation request](#) so that test centers or online proctors can be notified. No documentation is required.

- **Test Centers:** JAWS may be available depending on the test center location.
- **Online Exams:** JAWS, NVDA, ZoomText Reader, and Windows Narrator

For accommodation information, please visit [request exam accommodations](#). Approval must be received BEFORE scheduling an exam; otherwise, the accommodations will not be applied.

MEDICAL SUPPORTS

- **Bandage**
- **Brace** (e.g., neck, back, wrist, leg, or ankle braces)
- **Cast:** Including slings or other injury-related items that cannot be removed
- **Cushion/Pillow**
- **Eye Patch**
- **Eyeglasses** (no case): Including tinted lenses
- **Magnifying Glass** (no case): Non-electronic, handheld only
- **Medical Alert Bracelet**
- **Foot Stool:** For use at test centers, these must be no larger than 14 in x 14 in x 12 in (35 cm x 35 cm x 30 cm) with a non-skid metal base.

MEDICAL DEVICES

Medical devices must operate with NO sound and NO remote control. If a device makes any sound or requires a remote control (or cell phone), you must [request accommodations](#) BEFORE scheduling the exam.

In addition to the above, at test centers, any device must be 1) small and portable by you alone, 2) attached and operational before entering the testing room, and 3) operate on its own power. You will NOT be allowed to plug any device into the computer workstation.

- **Continuous Glucose Monitor**
- **Insulin Pump**
- **Spinal Cord Stimulator**
- **TENS Unit**
- **Hearing Aids & Cochlear Implants**
- **Oxygen Tank**

MEDICATIONS

All medications must be unwrapped and REMOVED from the bottle/container. Pills may only remain in the packaging if it clearly states on the container that they must remain unopened (such as nitro glycerin pills that can't be exposed to air).

- **Auto-Injector** (e.g., EpiPen)
- **Cough Drops**
- **Eye Drops**
- **Glucose Tablets:** This does not include hard candy. Candy must be requested as a "Snack" accommodation.
- **Inhaler**
- **Nasal Drops/Spray**
- **Pills**

MOBILITY

The following items are pre-approved and do not require an accommodation. However, some test centers are NOT wheelchair accessible and may require the use of stairs. To confirm if a testing center meets your specific needs, please call the test center directly using contact information found at [Pearson VUE - Find a Test Center](#).

- **Cane**
- **Crutches**
- **Walker**
- **Knee Scooter**
- **Wheelchair**
- **Electric Wheelchair/Scooter**

OTHER ITEMS	Testing Location	
	Test Center	Online
Cell Phone: Only during unscheduled breaks in which the exam clock doesn't stop	✓	✓
Face Mask	✓	✗
Tissues/Kleenex: Must use tissues provided at test centers	✓	✓
White Noise Machine: Only pre-approved for online exams	✗	✓
Earplugs: You may use your own earplugs IF the test center doesn't provide them.	✓	✓
Ear Defenders/Earmuffs (non-Bluetooth): Learner provides	✓	✓
Noise Canceling Headphones (non-Bluetooth): Learner provides	✓	✓
Noise Canceling Headphones (with Bluetooth capability): Learner provides	✗	✗
Whiteboard: The exam interface includes a virtual whiteboard available to all users testing online. At test centers physical whiteboards are provided.	✓	✓
Service Animals: Test centers allow service dogs only	✓	✓
Emotional Support Animals	✗	✓

Items marked with an **X** require the candidate to [request exam accommodations](#) and be approved BEFORE scheduling the exam. None of these accommodations require documentation.