ID Plus Subscription Plans

Powerful cloud solutions to support your digital transformation at *your own pace*

ID Plus offers three levels of cloud solutions, tailored to fit every identity and access management requirement. All of the solutions can be flexibly deployed in the cloud, on-premises, or hybrid with an open, extensible identity platform. The solutions also can be easily adjusted to meet the pace and evolution of your modernization.

Trusted identity your way

ID Plus cloud solutions provide the right level of assurance, protection, and controls to secure your business.

ID Plus E1
Secures access to cloud-based applications, systems, and users. ID Plus E1 includes:

- Multi-factor authentication (MFA)
- Access: Attribute and role-based access controls, single sign-on, and web portal
- Customer success and support: Online community access, Customer Success Manager*, 9x5 support

ID Plus E2
Combines best-in-class IT with frictionless user access and identity protection in cloud or hybrid environments. ID Plus E2 includes:

- Multi-factor authentication (MFA)
- On-premises, hybrid, and cloud protection for applications and endpoints
- Access: Attribute, role-based and conditional rule-based, adaptive access controls; customizable web portal and SSO for unlimited applications
- Customer success and support: Online community access, Customer Success Manager*, 24x7 support

Benefits

- Ultimate security
- Complete IAM solution in a single license
- Flexible deployment model
- Available in cloud, hybrid or on-prem deployments
- Licensing model allows for better budgeting predictability

RSA

OWN YOUR
IDENTITY.

ID Plus E3

Purpose-built for security-first, highly complex environments that require future-proofed security. ID Plus E3 includes:

- Multi-factor authentication (MFA)

- Dynamic risk-based authentication

- Access: Attribute, role-based and conditional rule-based, adaptive access controls; customizable web portal and SSO for unlimited applications

- RSA® Risk AI: Advanced risk-engine capabilities and real-time insights

- Customer success and support: Online community access, Customer Success Manager* and 24x7 support

* Available with minimum annual spend. See details

Secure, Modern Multi-Factor Authentication

	ID Plus E1	ID Plus E2	ID Plus E3
Push notification via the SecurID App and wearable devices	✓	✓	✓
One-time password (OTP) delivered on-demand through the SecurID App, SMS, voice[†]	✓	✓	✓
Passwordless authentication via FIDO2 and device biometrics, such as Apple FaceID, Android biometrics and Windows Hello	✓	✓	✓
Secure OTP using SecurID hardware and software authenticator[†]	✓	✓	✓
Emergency access	✓	✓	✓
Customized authentication via mobile SDK		Optional	Optional
RSA Mobile Lock: Mobile Threat Detection	—	Optional	Optional

[†]Additional cost for SMS/voice telephony credits and hardware authenticators

Single Sign-on (SSO)

	ID Plus E1	ID Plus E2	ID Plus E3
Web-based SSO Portal			
User access to applications via web-based portal	10 apps	Unlimited	Unlimited
Self-service capabilities for user to enroll and manage their applications and authenticators	✓	✓	✓
Customizable web portal and login with company logo and color	—	✓	✓
Customizable URL and webpage text	—	✓	✓
Integrations and standards			
Custom integrations via REST-based API	—	✓	✓
Integrations supported			
Federation (SAML 2.0)	✓	✓	✓
RADIUS	—	✓	✓
Native agent	—	✓	✓
Web proxy (Trusted Headers)	—	Optional	✓
Web proxy (NTLM, password vaulting)	—	—	✓
Integrations with cloud-based and on-premises directories, including Active Directory, Azure AD, LDAPv3	✓	✓	✓

RSA®

Adaptive Access

	ID Plus E1	ID Plus E2	ID Plus E3
Static policies based on user role, attributes, or group membership	✓	✓	✓
Conditional policies based on dynamic elements including device, network, and geographic location	—	✓	✓
RSA® Risk AI: Leveraging machine learning, anomaly detection and real-time risk scoring to ensure identity confidence to minimize interrupting end users	—	Optional	✓

Deployment and Integrations

	ID Plus E1	ID Plus E2	ID Plus E3
SaaS and web-based applications	✓	✓	✓
Advanced integrations for on-premises web applications (header-based, IWA/Kerberos, NTLM, password vaulting)	—	—	✓
Virtual private network (VPN) - web-based	✓	✓	✓
Virtual private network (VPN) - client-based	—	✓	✓
Desktop, laptop logon (online, offline)	—	Windows/ Mac OS	Windows/ Mac OS
Local and remote server access (Windows/Linux, RDP, SSH)	—	✓	✓
Support for hybrid data centers (on-premises, AWS, Azure)	—	✓	✓
IT infrastructure and client-based applications (RADIUS)	—	✓	✓
Custom application integration (REST API)	—	✓	✓
FedRAMP Authorized with RSA SecurID Federal	—	Optional	Optional
Certified integrations through RSA Ready: Rigorous testing, documentation and support ensures out-of-the-box interoperability	✓	✓	✓
Support for thousands of standards-based application integrations	✓	✓	✓
For hybrid on-premises deployment			
Local, on-premises management of select privileged users and their authenticators	—	✓	✓
On-premises authentication failover to ensure business continuity if cloud services are unavailable	—	✓	✓
MFA protection for legacy on-premises infrastructure[#]	—	✓	✓

[#] Includes On-Demand Authentication (ODA) OTP delivered vis SMS/Email

Customer Success and Support

	ID Plus E1	ID Plus E2	ID Plus E3
Customer Success Services			
Customer Success Manager (CSM)	Available‡	Available‡	Available‡
Business Review Meeting	Available‡	Available‡	Available‡
Success Meeting	Available‡	Available‡	Available‡
Service Availability			
Availability SLA	99.95%	99.95%	99.95%
Support Services			
Email	Y	Y	Y
Phone	Y	Y	Y
Availability	9x5	24x7	24x7
Initial Response Time - Critical Issues	2 hours	1 hour	1 hour
Designated Support Engineer	Optional	Optional	Optional
Education			
Access to RSA online community	Y	Y	Y
Training videos	Y	Y	Y
Getting Started webinar	Y	Y	Y
Discount on RSA training	—	10%	15%

‡Standard CSM included with annual spend of at least $10,000 US. Named CSM included with annual spend of at least $100,000 US

Learn more about ID Plus plans at **RSA.com**.

About RSA

RSA, the security-first identity leader, provides the complete identity and access management (IAM) platform all businesses need to operate securely, effectively, and successfully. Trusted by 12,000 organizations in government, energy, healthcare, and finance for authentication, lifecycle management, access, and identity governance solutions, RSA manages 25 million enterprise identities and secures access for millions of users. Learn why at RSA.com.