VMware Tanzu Labs Health Check

Restore and maintain platform and application performance

VMware Tanzu Labs

OUR YOUR MODERNIZATION JOURNEY

Tanzu Labs helps you accelerate the delivery of software and modernize your app portfolio, while reducing operating costs and risk.

Our consulting services enable your teams as we collaboratively jumpstart and scale transformative initiatives for your apps and platform. Find out more at *tanzu.vmware.com/labs*.

Your business depends on highly available and resilient applications and infrastructure to run smoothly. When your software does not perform as it should or there's a break in your path to production, it's critical to find and address the root cause so that you can focus on delivering results for your organization.

Our VMware Tanzu Labs™ Health Check™ is a short, intensive engagement focused on diagnostics, recommendations and, when possible, hands-on tactical fixes. A Health Check is particularly useful for organizations that:

• Aspire for high-performing, continuously improving Agile teams that consistently deliver value to users and customers

• Are moving large systems to the cloud, and/or building large systems in the cloud

• Are interested in better outcomes from a VMware Tanzu™-powered platform

Over the course of your Health Check, we'll bring our decades of experience in application modernization and cloud native platforms to uncover and address your biggest challenges. We'll also share recommendations on what capabilities are required to get the best outcomes from modern applications in production at scale.

What to expect

Health Checks are straightforward: We kickoff, we get to work, and we make recommendations. We'll meet with you 1-2 weeks before the engagement start date to discuss additional plans and logistics. We're able to do our best work when we have a clear view of the current state and can hit the ground running. Benefit from the increased efficiencies and new features in each VMware Tanzu release, all while remaining patched against the latest Common Vulnerabilities and Exposures.

vmware®

Read about our approach to modern app and platform development:

• *Resources for Remote Software Teams* with blogs, webinars and guides on practices for successful remote teams

• *How to Build Better Software with Balanced Teams* by Jeremy Jarrell and Isabelle Berner

• *Radically Collaborative Patterns for Software Makers* by Matt Parker

• *Tackle Application Modernization in Days and Weeks, Not Months and Years*

• *Why You Should Treat Platform as a Product* by Joe Fitzgerald, Zac Bergquist, Colin Humphreys

Kickoff

We'll start our work with a kickoff meeting to capture goals, current challenges, and additional context to create a solid foundation for our work.

Research and repair

We'll spend the majority of our time with you doing what's needed to get to the root cause of problems preventing you from achieving the outcomes you seek. Activities may include:

• Root cause analysis

• Assessment of capabilities, based on our experience

• Team and one-on-one Interviews

• Path to Production analysis

• Topical workshops, e.g. Site Reliability Engineering

• Team Health Checks

When the root cause of challenges involves your platform, people, and/or process, we will spend the majority of this time uncovering and understanding the root cause so that we can make targeted recommendations for improvement. When we are focused on an application's performance, we typically get to hands-on resolution—configuring, testing, tuning and code refactoring—within the engagement timeframe.

Recommendations

At the end of your Health Check, we'll share our findings, recommendations and action plan.

Let's go!

Interested in learning more? Contact your VMware account team or reach out to us at *tanzu.vmware.com/labs*.