

Hotel Detail Listing

Time Limit – Booking can be held on time limit till cancellation deadline. If paid in time it will get confirmed else automatically gets cancelled. Both confirmation and cancellation are updated into the supplier’s system seamlessly.

Cancellation Policy – Getting picked up dynamically.

A temporary mark-up can also be added on the rate mentioned while sending the quote. This right is with Master Admin. This right can also be configured for the agency if Master admin wants. This is shown in the next slide below in Agency Settings.

List View Map View
Sort by: Hotel Name Recommended **Price** Currency: INR v
Quote now



LeGallery Suites Hotel

★★★★☆

Bandar Seri Begawan | [Map](#)

Quote all rooms

INR 14162

[-Room Types](#)

Supplier	Room Type	Board Type	St	Markup Type	Value	
hotelbeds GROUP	Room 1 : 2 Adults	Double Or Twin Standard	Bed And Breakfast	Available	INR 14162	<div style="border: 1px solid #007bff; padding: 2px; display: inline-block;"> <input type="text" value="0"/> </div>
				Apply	Remove	Close

[Cancellation Policy](#) | Quote
Time Limit
Book Now

To avoid cancellation charges the booking must be cancelled on or before 04/May/2017

From Date	To Date	Charge Amount
04/May/2017 23:59 hrs	onwards	You will be charged INR 14162

Date and time is calculated based on local time of destination. Please consider local time different and allow extra time where applicable.

Quote can be generated in a format below and can be emailed.

Hotel Quotation

Dear Sir/Madam,

Thank you for giving us the opportunity to plan your forthcoming trip. We are pleased to offer you the following options for your consideration. Please be advised that this is only a quotation and no rooms have been booked. Availability and rate are subject to change at the time of booking.

HOTEL T.A.P PARADISE ★ ★ ★ ★ ★

Bangalore, India (104 Hospital Road Avenue Road Cross Parallel Road To K G Road Bangalore)

Quotation Id: 170119111731

Check in date: 17 May 2017

Check out date: 18 May 2017

Number of night: 1

Number of room: 1



Room 1 1 adult	Price
Standard Non AC - Room Only - Room Only Cancellation Policy : - <small>Please contact support team to know the cancellation policy for this option.</small>	INR 869
Deluxe AC - Room Only - Room Only Cancellation Policy : - <small>Please contact support team to know the cancellation policy for this option.</small>	INR 1105
Family Suite (AC) - Room Only Cancellation Policy : - <small>Please contact support team to know the cancellation policy for this option.</small>	INR 1579

Regards,

Travel Company Team



BACKEND / ADMIN FEATURES

THE HIERARCHY OF THIS SYSTEM

Master Agent [which is YOU]

Agency [Agency under Master Agent]

Branch [Sub-Agency OR a Branch under Agency]

User [User of an Agency OR Branch with a defined role]

ADD/VIEW AGENCY

All Agency Related Details can be update below

Agency Profile

Add Agency

Agency Profile | Basic Settings | Agency Markup | Documents

Agency Name: Agency name will appear in all communication sent to your customers
Agency Name

Contact Person: Contact Name
Your Website: Website

Primary Email Address: Primary Email ID
Secondary Email Address: Secondary Email ID

Phone No1: Phone No2: Mobile No:

Fax No: PAN Number: Service Tax Registration Number:

Address 1: Address 2: Country:

State: City: PO Box No:

Currency: PCC Slab: Under Account Book:

Email Signature: PG Option:

Payment Gateway Option

Option to activate PG for any Agency

Currency Changes according to Country Selected

Add Agency Admin

Email ID: Password: First name:

Last name: Phone No: Mobile No:



Basic Settings Of Agency

a. You can control whether agency's LOGO can be displayed on thier Eticket and Voucher or not

b. You can control whether Hotel Price to be displayed Per Night OR Whole Stay

c. You can control whether Agency can show overriding mark-up on runtime basis OR not. This is temporary mark-up

just to send a quote OR sometimes it can be added by retail counters just to show rate to thier customers.

d. You can control whether to Agency's website will show NETT rate or marked up rate

e. Quick Search Result - You can set-up quick search result for an Agency by setting up a time limit for all APIs.

Whichever API will return results in that time limit gets displayed and rest of the APIS will get timed out.

Quick Search

For Enable Quick search go to

Admin Panel-> View agency-> choose agency-> under basic setting tab check **Quick Search Result**

Hotel Search:

Quick Search Result

Hotel Mark-up:

If you are set quick search result in hotel service wait only for small time for response

Agency Mark-up

You can put mark-up for Agency on Hotels as Flat OR percentage

Agency Contract Documents



There is a section where you can upload all agency contracts and scanned to store and for future reference.

ADD/VIEW BRANCH

A branch can be set-up by an Agency Login. It has Profile similar to Agency BUT all other settings are not there except Profile.

ADD/VIEW USER

User Types, : Branch User / Agency User / Master Agent User

Example for adding Master Agent User. Configurable according to Country and Roles for the system

View User

User Type: Your Company's [Master Agent] User
 Agency User [Redacted] User

Select Geography: Select Country:

Admin Name	Email Id	Mobile No	Status	Action
TIPL Sales	demo@pqr.com	+ 971 526992580	Active	View

User Details

Email ID: Password: First Name: Last Name:

Phone No: Mobile No: Status: Click here for Active

Tripmakers Role: Geography Level: Select Country: Bahrain Kuwait Oman

Select [Redacted] Role

- BD Head
- BD Manager
- TM Support Global
- TM Support Country
- Finance Manager
- AccountExecutive
- Product Manager
- Finance Manager with AF
- Sabre Head

Roles are defined according to rights.

Or

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PRICING SLAB

You can apply the relevant Pricing Slab for this agency. Pricing Slab is a set of rules which directs the system to apply various mark-ups on various parameters on suppliers.

To Set Pricing Slab to Agency

Admin Panel->View Agency -> Choose agency -> Select Pricing Slab Tab under Modify Agency

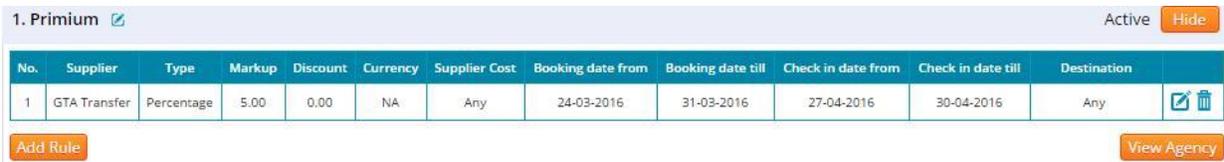
- **To Create new pricing slab**

Admin Panel -> Pricing Slab -> Click on add new slab



- **To add modify rule**

Click on View Button on corresponding Slab for view, edit and add new rule



No.	Supplier	Type	Markup	Discount	Currency	Supplier Cost	Booking date from	Booking date till	Check in date from	Check in date till	Destination	
1	GTA Transfer	Percentage	5.00	0.00	NA	Any	24-03-2016	31-03-2016	27-04-2016	30-04-2016	Any	 

[Add Rule](#) [View Agency](#)

- **To check slab assigned agency**

Click on View agency button to list assigned agencies .



Pricing Engine

Pricing engine is used for select all the details that are used for calculation. This engine we are referring in both hotel service and application for calculating the final price.

- **Markup & Discount:** - Markup and Discount we are taking from database(Table:- **Supplier Rule**).

PricingCalculator

Main functions in pricing calculator are:-

- To get all the data such as slab, rules, roe and vendor commission that are related to corresponding agency and we are keeping this data in pricing calculator object for future calculation.
- To get final amount after all markup and discount.
- To get ROE by Supplier(After calculating currency buffer and supplier buffer)



Account Statement

All deposits and usage from an Agency can be tracked by Master Agency

Account Statement

Details

Agency Code: <input type="text" value="Agency One"/>	Your Account Balance: INR 0.0000	Alert when balance dips below: <input type="text" value="0.00"/> <input type="checkbox"/>
Branch Code: <input type="text" value="Branch One"/>		Alert to: <input type="text" value="branch@branch.com"/>

For any assistance/queries on uploads/payments update, please call +971 527564522 or write to agencysupport@mailinator.com

Get deposit account transactions from

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Update Booking

Any existing Booking can be Modified, Confirmed if on hold, cancelled by putting its booking number.

Update Booking Details

Service Type	<input type="text" value="Hotel"/>	
Update Type	<input type="text" value="Confirm Booking"/>	
Booking ID (TM ID)	<input type="text" value=""/>	<input type="button" value="Search"/>

- Select
- Modify Booking
- Confirm Booking
- Cancel Booking

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CURRENCY BUFFER

There are chances of fluctuations in currency and you may want to manipulate currency value coming from SABRE. Hence you can change currency value as flat OR per-centage on the basis of

a. Country

b. On the basis of Supplier

Currency Buffer					
Buffer ID	Currency Code	Country Code	Buffer Type	Buffer Value	
1	AED	AE	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	1.2	Edit
2	BHD	BH	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	1.2	Edit
3	DKK	DK	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	1.2	Edit
4	EUR	FR	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	1.2	Edit

Supplier Buffer			
Supplier	Buffer Type (F / P)	Buffer Value	Action
Expedia	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	5	Update
Hotelbeds	<input type="radio"/> Percentage <input checked="" type="radio"/> Flat	0	Update
DOTW	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	0	Update
GRN	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	0	Update
LOH	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	0	Update
GTA	<input checked="" type="radio"/> Percentage <input type="radio"/> Flat	0	Update

OFFLINE HOTEL BOOKING

Sometimes you have an offline hotel deal OR an Alternate hotel to give to agency's customer due to Unforeseen event.

This hotel is not through API and you want to create that booking for your agency customer. Also PUSH it into their system with your MARK-UP

You can do that as well in below comprehensive offline hotel booking

Hotel Offline Booking

Country Select Country ▼	Agency Name* Select Agency ▼	Branch Name* Select Branch ▼	Agency User* Select User ▼		
Supplier* Select Supplier ▼	Supplier Location <input type="text"/>	Confirmation No* <input type="text"/>	Supplier Currency* AED ▼	Booking Currency* AED	ROE* 1.000000

Itinerary Details

City Name* e.g. city name	Hotel Name* <input type="text"/>	Hotel Address* <input type="text"/>	Hotel Phone <input type="text"/>
Star Rating* Select Rating ▼	Country of Residence* Select Residence ▼	Nationality* Select Nationality ▼	Check In Date & Time* 11/Apr/2017 14:00
Number of Nights* 1	Check Out Date & Time* 12/Apr/2017 12:00	Number of Rooms* 1 ▼	

Room Details

Room : 1

Room Type* <input type="text"/>	Board Type* Select ▼	Confirmation No* <input type="text"/>	Adults* 1 ▼	Child 0 ▼
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Guest Details

Adult

Title* Mr ▼	First Name* <input type="text"/>	Last Name* <input type="text"/>
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Cancellation Policy

Date & Time From* 11/Apr/2017 00:00	Date & Time To* 11/Apr/2017 23:59	Penalty* 99
11/Apr/2017 00:00	11/Apr/2017 23:59	<input type="text"/>

[Remove](#)

[Add New Policy](#)

Transaction Records for this offline booking

You can maintain what was the amount from Supplier, What is the Agent's Mark-up, What is your Mark-up, etc in the screen below

11/Apr/2017
00:00
11/Apr/2017
23:59
Remove

Add New Policy

Amount Details

Base Amount (AED)*	Taxes (AED)	Extra Bed Charges (AED)	Supplier Net Amount (AED)
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Supplier Amount (AED)	Vendor Commission	Vendor Commission Amount (AED)	TM Markup
<input type="text" value="0"/>	Percentage ▾ 0	<input type="text" value="0"/>	Percentage ▾ 0
TM Markup Amount (AED)	TM Discount	TM Discount Amount (AED)	TM Income (AED)
<input type="text" value="0"/>	Percentage ▾ 0	<input type="text" value="0"/>	<input type="text" value="0"/>
Cost To Agent (AED)	<input type="text" value="0"/>		

Submit

FLIGHT OFFLINE BOOKING

Similarly for flight offline booking maintaining all records

AFFILIATE DEPOSIT

You can maintain affiliate deposit on the below screen which is self explanatory Agency can also pay from Debit and Credit card if it is allowed.

Affiliate Deposit

Agency Name:

Branch Name:

Your Currency:

Enter Your Amount:

Pay Now Deposit through Credit / Debit card option is not available to this Agency

Note!

- Agent's have to use their own credit/debit cards (Proprietors, Directors or Partners) to the maximum extend.
- Agent's should avoid using passenger's credit/debit card on our booking website as far as possible.
- If agent's use passenger's credit/debit card on our booking website and any charge back arises against the transaction, we will be forced to pull back the updated amount from the agent's account with immediate effect.
- Charges for credit/debit card transaction will be 2.5% of the transaction value.

REPORTS

Hotel Booking Report

You can search booking on following parameters.

Search Results will be

- You can View Bookings.
- You can generate voucher, invoice, credit note for refund, from this panel
- You can mark the bookings as Quality checked
- You can put comments on this panel
- You can confirm an unconfirmed booking which is on hold at time limit
- You can cancel a booking
- You can see the total amount of all bookings

Hotel Booking Report

Guest Name

BRN

Supplier Confirmation No.

Agency

Area Manager

Status

Destination City

Payment Mode

Branch

Branch Supervisor

Date type

Booking Mode

Hotel name

Branch User

From date

Flag

To date

 Export to excel
  Add
  Edit
  Voucher
  Invoice
  Invoice it
  Credit notes
  Quality unchecked
  Quality check
  Add hotel cfm notes
  Cancel
  Confirm

Sl.No	TM ID	Booking Date	Hotel Name	Check In	Check Out	Lead-Guest	Room(s)	Pax	Price	Time Limit	Source	Supplier	Status	
1	TMH20171	27 Mar 2017	Al Manar Hotel Apartment	26 Apr 2017	27 Apr 2017	Test Test	1	1 + 0	INR 7994.64		Online	HOTELBEDS	Invoiced	
2	TMH20172	28 Mar 2017	Base Sydney	03 May 2017	05 May 2017	Test Tester	1	1 + 0	INR 2841.83		Online	HOTELBEDS	Invoiced	
3	TMH20173	01 Apr 2017	Base Sydney	30 Apr 2017	02 May 2017	Test Tester	1	1 + 0	INR 2897.32		Online	HOTELBEDS	On Time Limit	

INR 13733.78

Total
AED : 756.09

Supplier Report

- You can view Supplier wise report. For example screen shot for Hotel Beds
- It involves supplier amount, conversion rate and cost to Agent in his own currency.
- It will be very easy for you to know how much is the payment to be made to supplier, what was the conversion rate.
- And how much you need to collect from your Agent.

Supplier Report

Agency: All | Branch: All | Branch Manager: All
 Branch Supervisor: All | Branch Users: All | Status: Confirmed
 From Date: 1-Mar-2017 | To Date: 11-Apr-2017 | Supplier: HOTELBEDS

[Export To Excel](#)

BRN	Name	Booking Date	Supplier Amount	Conversion Rate	Cost to Agent	Reference No	Supplier
1:	Test Test	27 Mar 2017	AUD 150.44	51.587510	INR 8794.00	148-825595	HOTELBEDS
2:	Test Tester	28 Mar 2017	AUD 53.48	51.587510	INR 3126.00	280-359208	HOTELBEDS

Total Amount

INR	11920.00	Total AED : 656.23
Total Amount In AED	656.23	

Account Report

A comprehensive report with 44 fields to show each and every detail of a transaction. Please see the screenshot and downloaded spread sheet attached

Hotel	Agency	Agency One	From date	01-Mar-2017	To date	11-Apr-2017	View Download	
Supplier Currency	Supplier Payable	Supplier Payable (LCY)	Supplier Booking Mode	TM Markup	TM Markup (LCY)	Booking Currency	ROE	Cost to Agent
AUD	150.440000	7760.825004400000	Deposit	232.824748	12010.84901570	INR	51.587510	7994.635031
AUD	53.480000	2758.900034800000	Deposit	82.767000	4269.74344017	INR	51.587510	2841.833299

Top Seller Report

It can be filtered by Country wise agencies for no of hotel bookings, no flight bookings and no of quotes they generated.

Top Seller Report

Country	From date:	To date:	Filter by :	View
All	01-Mar-2017	04-Apr-2017	Filter by hotel bookings	

Sl. No	Agency Code	Agency Name	Top Seller	Number of Booking
1	IA0021	Agency One	TIPL Online	2