KORY©

PROCESS AUTOMATION CONVERSATIONAL EXPERIENCE ENGINE

How to develop a Human-to-Machine language increasing your business productivity

YOUR CLOUD VIRTUAL ASSISTANT
& Teams Companion

KORY©
Core

KORY©
Approach

KORY©
Skills

SOFT Jam

The Process Automation Conversational Experience P.A.C.E.

PACE: the **right pace** for an effective conversation, a new experience that takes your company a **step further**

KORY© is based on the technology of **«natural language»** understanding and allows companies to **integrate processes, data, documents** with each other, with the simple experience of conversation

Thanks to KORY© it is possible to **«converse» with your own information system** in a natural way, like saying for example. «KORY©, tell me how much we billed today!» ..

KORY©'s capabilities can be **further developed** over time and **independently by individual company areas**, to bring the information you want where and how you want

KORY©
makes data and business systems interoperable that do not necessarily have to be already integrated

WHAT IS KORY© ?

KORY© is a SoftJam product based on the **Natural Language Understanding** (NLU) based on Machine Learning.

KORY© is the **omnipurpose virtual assistant** which "learns" the business logic, whether it is interfacing with employees, customers or the great audience.
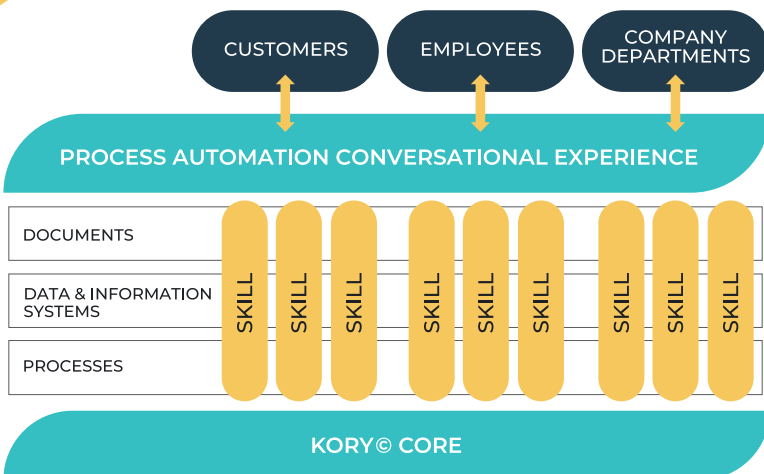
KORY© consists of three fundamental components (Core, Skills and Approach) and is able to adapt to the customer context in order to operate at **100% efficiency.**

KORY© IS FOR EVERYONE

KORY© is a virtual assistant available for companies in any sector.

With KORY© you can easily carry out very complex operations that analyze data, processes, business documents. Here are some benefits you can achieve:

- Automate routine operations, saving time of your employees, generating savings

- Making company information more accessible and easy to query, even on the move and in different languages

- Having a single access point for heterogeneous information

- Make business processes proactive

- Assist users in controlling processes

CUSTOMERS   EMPLOYEES   COMPANY DEPARTMENTS

PROCESS AUTOMATION CONVERSATIONAL EXPERIENCE

DOCUMENTS

DATA & INFORMATION SYSTEMS

PROCESSES

SKILL SKILL SKILL SKILL SKILL SKILL SKILL SKILL SKILL

KORY© CORE

KORY© **Core**:

The KORY© engine that manages the requests intake, the preparation of responses and any change and governance of the context.

KORY© **Skills**:

The set of topics on which KORY© can answer. They are fed by the information of the company systems, making them accessible through a simple and effective dialogue.

KORY© **Approach**:

The method used to implement KORY© and which allows you to identify the most useful skills and use them to the fullest, in order to obtain 100% effectiveness from KORY© for your company.

KORY

Process Automation
Conversational
Experience Engine

«With KORY we have started an intelligent automation path for which we expect at least three releases per year for the next three years»

(leading multinational B2C company of Italian origin)

KORY©

YOUR CLOUD VIRTUAL ASSISTANT
& Teams Companion

KORY is versatile, modular, fast, flexible, precise and proactive.

It is a product that can manage multiple skills, each of interest of a specific business area, and each area can manage and evolve its own skill separately and independently from the others.

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