

TeamPilot

A smarter way to manage field team and services



Field Service Challenges



High Running Costs & Overheads



INEFFICIENT UTILISATION



MANUAL PROCESS



LOW SERVICEABILITY



LOW SCHEDULE ADHERANCE



ATTENDANCE NOT VISIBLE



NO COMMUNICATION TRANSPARENCY



INEFFECTIVE COMPLIANCE MGMT.

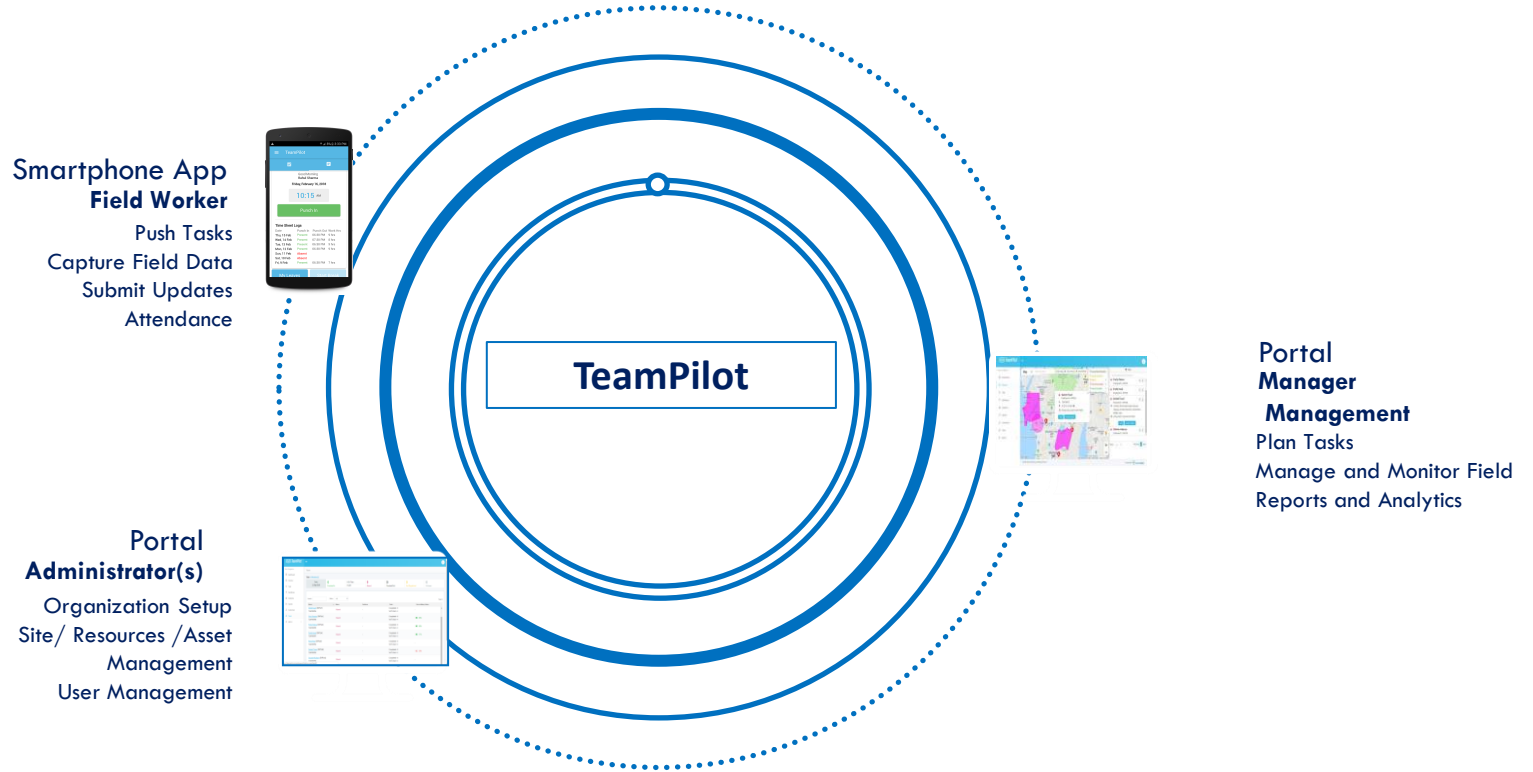
The Solution - TeamPilot

“**TeamPilot** is a **Field service Management** solution for Enterprises to effectively manage its field service operation and team to **improve visibility, efficiency and productivity**”

TeamPilot helps organizations to

- **Improve Visibility** with **Location Tracking**
- **Travel Claims** Review with **Location Tracking**
- **Optimize** Resource **Utilization**
- **Improve** service **fulfillment**
- Achieve **transparency** in field operations
- **Digitize Working Process**





TeamPilot Key Features



Location tracking



**Geo-tagged Mobile Checklists
with Pictures, Signature etc.**



Travel Claims and Approval



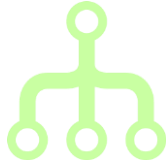
**Intelligent Task assignment
and execution**



**Field Attendance &
Deviations**



**Mobile app for Field Team
Creating Own Tasks and Field
Updates With**



**Flexible task
process flow**



**Productivity and
Utilization**



**Dashboards
& KPIs**



Easy API for Integration



Inventory Management

Solution Workflow



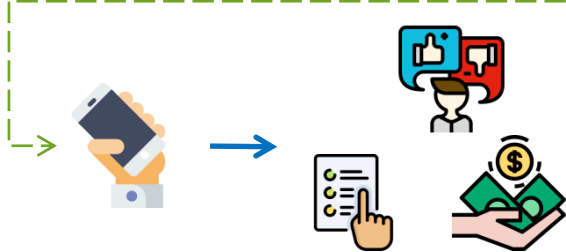
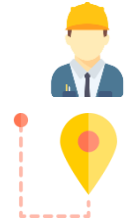
Tasks are created by Managers or third party ticketing system and assigned to Field Team. Tasks can be auto / manually assigned.



Field Team member punch in for the day and receive tasks on mobile app. Location Tracking starts in background.



While in travel, TeamPilot shows Field Team members location on map and returns real-time field updates on task status.



Field updates includes status such arrival to location, completion and details such as readings, pictures service feedback on task fulfillment.



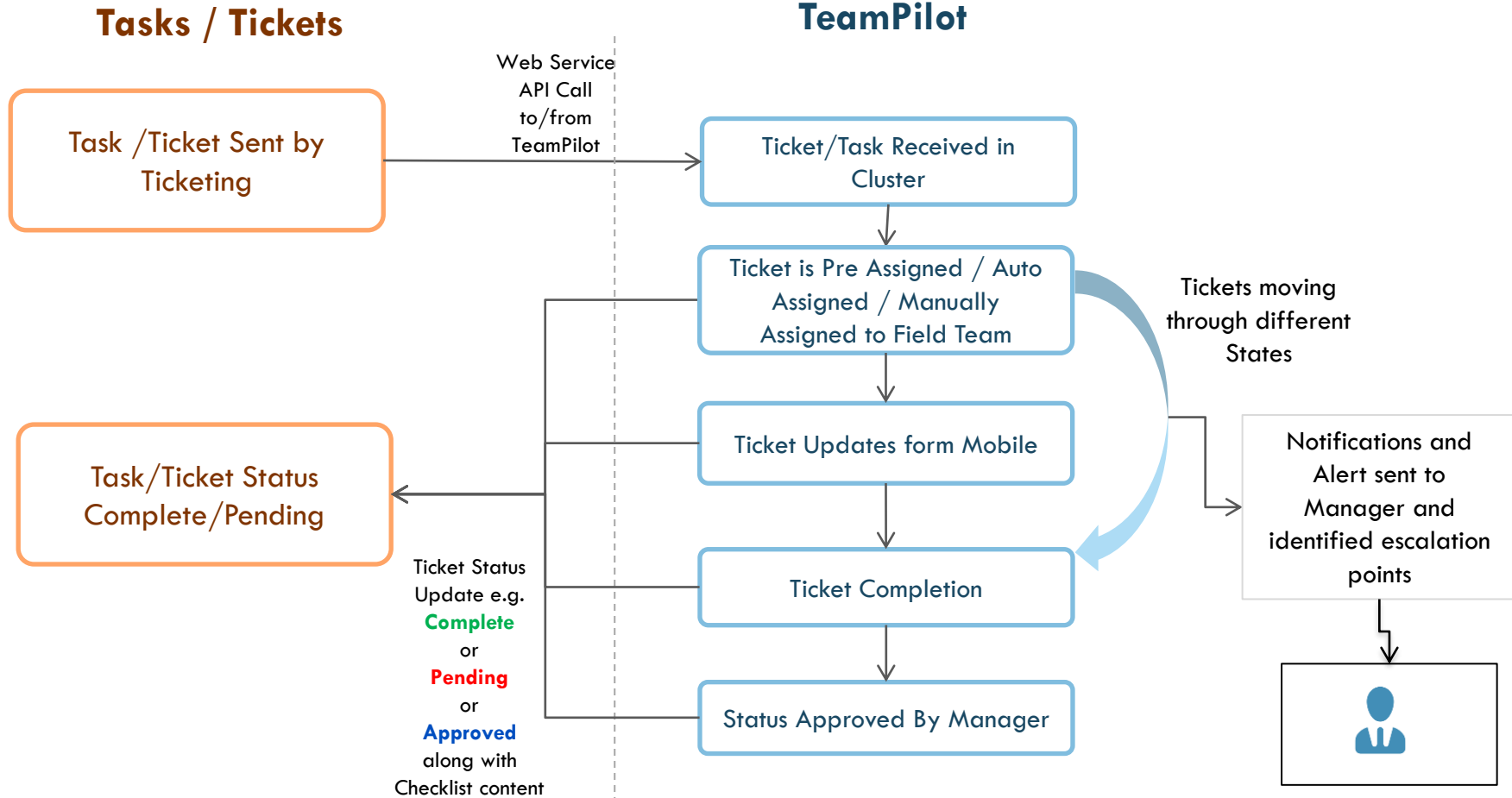
With visibility of and location history and service data collection, travel claims, and reimbursements are effortless.



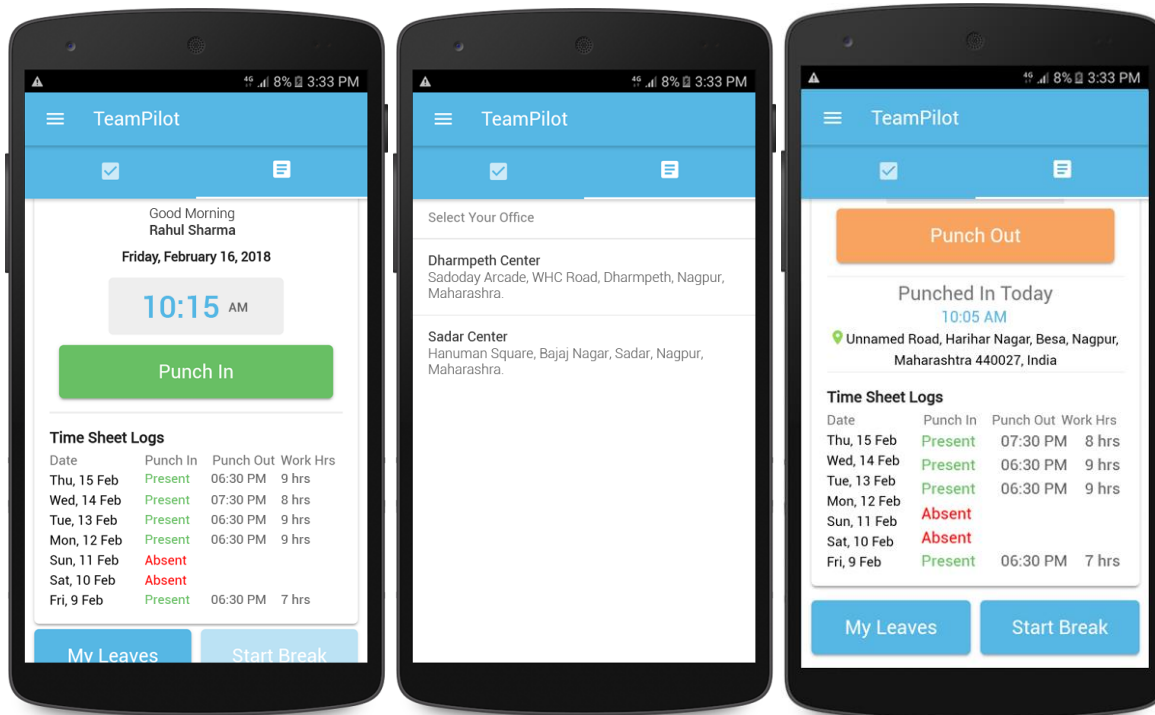
TeamPilot ensures improved operational efficiency and lower operational costs



Task/Tickets Flow When Used with Ticketing System



Key Capabilities

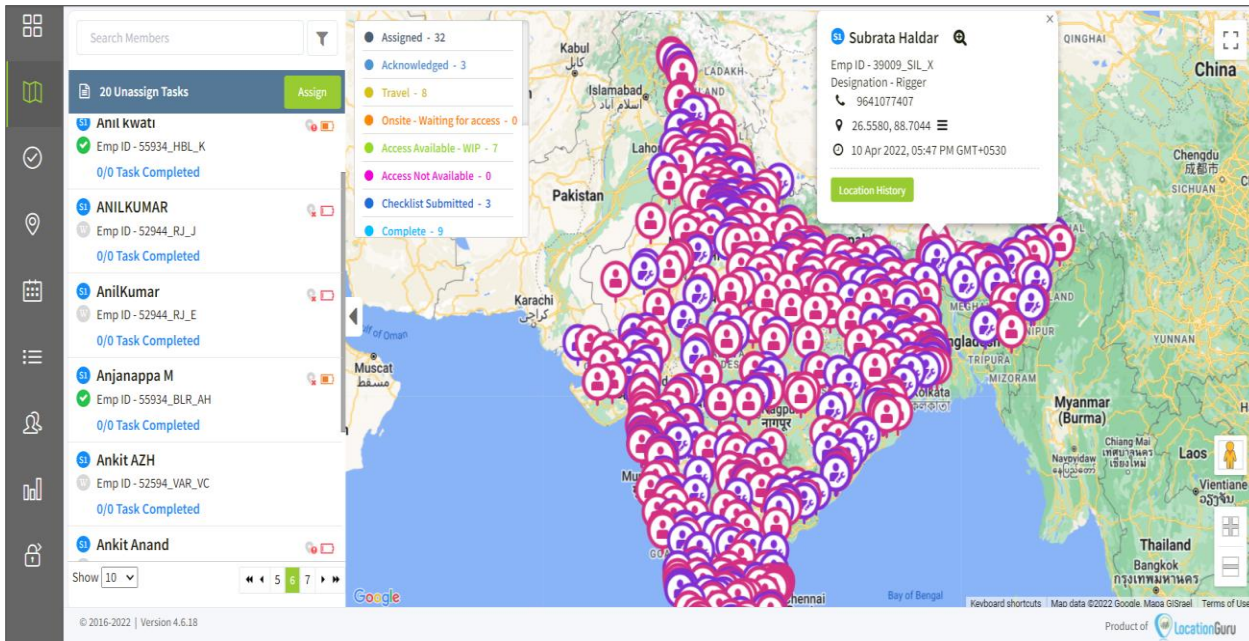


Features

- Field Team can punch in from the field or from an office
- Punch In and Punch Out captures time and location
- Select a office if you are within the office to mark your punch in as working from office.
- Fault tolerant operation network fluctuations in the field.

Benefits

- Easy to use attendance for field team.
- Improved visibility for manager as to team available for work
- Improve attendance discipline.



The screenshot displays the LocationGuru web application interface. On the left, a sidebar contains a search bar for members and a list of tasks. The main area shows a map of India with numerous location pins. A pop-up window for a specific member is visible.

Search Members

20 Unassign Tasks Assign

- Anil Kwati**
Emp ID - 55934_HBL_K
0/0 Task Completed
- ANILKUMAR**
Emp ID - 52944_RJ_J
0/0 Task Completed
- AnilKumar**
Emp ID - 52944_RJ_E
0/0 Task Completed
- Anjanappa M**
Emp ID - 55934_BLR_AH
0/0 Task Completed
- Ankit AZH**
Emp ID - 52594_VAR_VC
0/0 Task Completed
- Ankit Anand**
0/0 Task Completed

Assigned - 32

- Acknowledged - 3
- Travel - 8
- Onsite - Waiting for access - 0
- Access Available - WIP - 7
- Access Not Available - 0
- Checklist Submitted - 3
- Complete - 9

Subrata Haldar
Emp ID - 39009_SIL_X
Designation - Rigger
9641077407
26.5580, 88.7044
10 Apr 2022, 05:47 PM GMT+0530
Location History

© 2016-2022 | Version 4.6.18
Product of LocationGuru

Features

- Real Time, High accuracy, background mode location tracking of Field Team with Mobile App
- Tracking starts with attendance or as per schedule.
- Tolerance for network fluctuations in field. Tracking continues when data network is unavailable and captured locations are sent to server as data network becomes available
- Search and filter by multiple fields (name, dept, mobile no etc.)
- Managers can only track their respective teams.

Benefits

- Improve visibility: Single view of entire team location on map
- Location visibility leads to ability to react to situations where field team is not reaching as planned

Field Team Attendance

TeamPilot Team 👤

Total - **40 Members** Today 16 Jan 2019 **34** Punched-In **33** On Time **01** Late **04** Absent **02** On Leave

Search All Status All Type Send Message

Name	Type	Fence Status	Status	Tasks	Device Battery	Availability
<input checked="" type="checkbox"/> Saurabh Kulkarni EMP ID - D8970	On Rolls	Ramnagar fence Inside, from 10:30 AM	Punched-In 📍	4/5 complete		Available
<input type="checkbox"/> Pavan Karchal EMP ID - D8739	On Rolls	Dharmath fence Inside, from 10:30 AM	Punched-In	3/8 complete		Available
<input type="checkbox"/> Mayur Mate EMP ID - D9090	On Rolls	Trimurti Nagar fence Inside, from 10:30 AM	Punched-In 📍	2/5 complete		Available
<input checked="" type="checkbox"/> Nishant Rangari EMP ID - D2651	On Rolls	Sita Buldi fence Outside, from 12:15 PM	Punched-In	4/5 complete		Not Available 🗨️
<input type="checkbox"/> Pankaj Tiwari EMP ID - D7262	On Rolls	Cotton Market fence Inside, from 10:30 AM	Punched-In	3/6 complete		Available
<input type="checkbox"/> Amol Asia EMP ID - D1287	On Rolls	All fences Outside, from 11:20 AM	Punched-In 📍	2/5 complete		Available
<input type="checkbox"/> Avitosh Rakshe EMP ID - D7638	Contract	Pratap Nagar fence Inside, from 10:30 AM	Punched-In	1/5 complete		Available
<input type="checkbox"/> Durvash Mirashe EMP ID - D8723	Outsourced	Ramnagar fence Inside, from 10:30 AM	Punched-In	4/5 complete		Available

50 1 2

Mark Punch-out

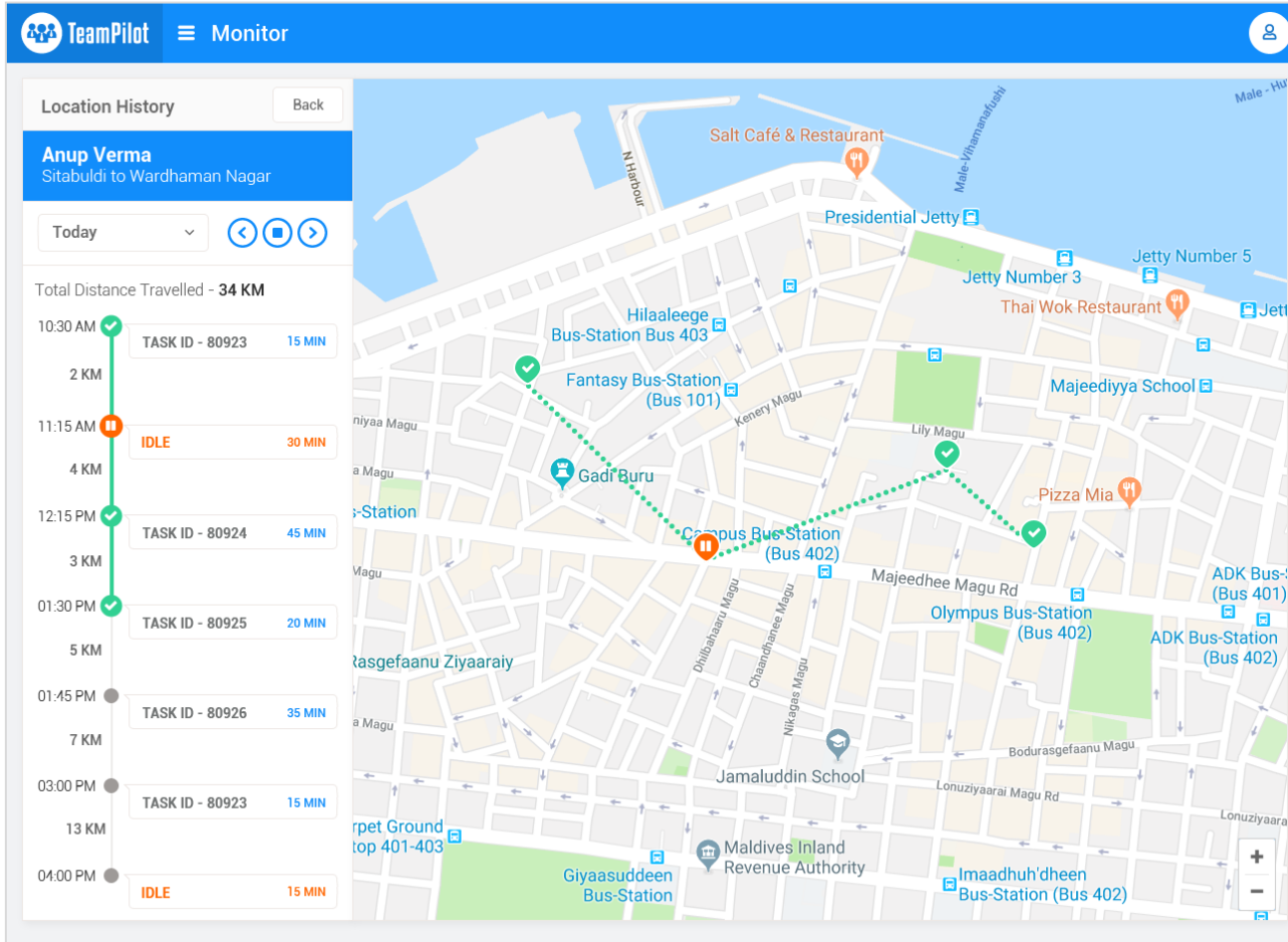
Features

- Field Team marks attendance (Punch in) from the field
- Punch In captures time and location of punch-in
- Measure punch in discipline for time and intended location

Benefits

- Single view of who is in who is not, who is late to manage the day.
- Improve punctuality.
- Improve hours utilization.

Location History and Playback



Features

- Location history and movement as a playback with respect to time
- Movement shows travel, stops with durations, tasks and distances.
- Pause and Continue to play at any time.
- View exact path taken by team in the field when moving between multiple tasks

Benefits

- Improve traceability: View how the team member went through the required travel path of the day across tasks
- Transparency in Travel Claims Verification: Verify travel distance claim with actual location movement and distances.

Manual job / Task creation

Create Task

Organization Unit* Select Organization Unit	Task Title* Link down take action	Description Link down take action	Task Type* LINK FLUCTUATIONS
Priority P2	SLA Reference Time* 03 Aug 2019, 10:00 AM	Schedule* 03 Aug 2019	Time Slot* 12 PM to 03 PM
Assign to Mayur Mate × Pankaj Gupta ×	Owner Rahul Sharma	Task ID ADSL98087	Reference No 89758584
Customer Name* Satish Sharma	Contact* 9970949412	Email abc@xyz.com	State* Select State
City* Select City	Post Code 440022	Latitude	Longitude
Address* Balaji Appartment, Manish Nagar, Nagpur			
Custom Fields			
Basic Details Route Details +			
CBS Order Reference OD879	Revision Number 02	Technology Voice Over Fiber	Action New Install
Priority P1	Source OSM	Package Name VoF 201	CPE Type
Upload Speed 2 MBPS	Download Speed 2 MBPS	Telephone Number	Nice Category
Broadband Username pkarchal	Broadband Password pk@780389!	Bandwidth 2 MBPS	+
Done		Cancel	

Features

- Tasks are created Manually or from Ticketing / ERP and sent to TeamPilot
- Tasks can also be assigned in Intelligent Auto mode, or can be manually assigned in managers user interface interface.
- Tasks are automatically filtered for logged in Managers with respect to their with their responsibility geographic areas
- Search and filter by multiple fields (status, dept, mobile no etc.)

Benefits

- Improve visibility: Single view of entire team location
- Ability to react to situations where field team is not reaching

Projects, Tasks

TeamPilot Tasks 👤

Filters 2 Search ☰ ☰ Auto Refresh Add Import Export

Nagpur FCD × Total - 124 Tasks

30 WIRED 15 WIRELESS 40 LM 10 BSO/OSP 29 FIBER

All Unassigned - 3 Assigned - 4 Acknowledge - 2 Complete - 5 Incomplete - 1

Task Information	Priority	Address	Owner	Assign to	Status
Task id - 9878023 Nagpur FCD TIS - SUPPORT RELATED 20-Apr-2019, 12-3 PM	P1	Krishna building, Medical Sq...	Rahul Sharma	Assign	Unassigned
Task id - 9878023 Nagpur FCD TIS - SUPPORT RELATED 20-Apr-2019, 12-3 PM	P1	Lambert IT Park Manish Nagar...	Rahul Sharma	Assign	Unassigned
Task id - 9878023 Nagpur FCD TIS - SUPPORT RELATED 20-Apr-2019, 12-3 PM	P1	Balaji Appartment, Manish Nagar...	Anil Jha	Assign	Unassigned
Task id - 9878023 Nagpur FCD TIS - SUPPORT RELATED 20-Apr-2019, 12-3 PM	P1	Chandralok Building, Trimurti Nagar...	Rahul Sharma	Assign	Incomplete
Task id - 9878023 Nagpur FCD TIS - SUPPORT RELATED 20-Apr-2019, 12-3 PM	P1	Rajiv Enclave, Ram Nagar...	Rahul Sharma	Assign	Punched In
Task id - 9878023 Nagpur FCD TIS - SUPPORT RELATED 20-Apr-2019, 12-3 PM	P1	Balaji Appartment, Manish Nagar...	Rahul Sharma	Assign	Travel Start

50 1 2

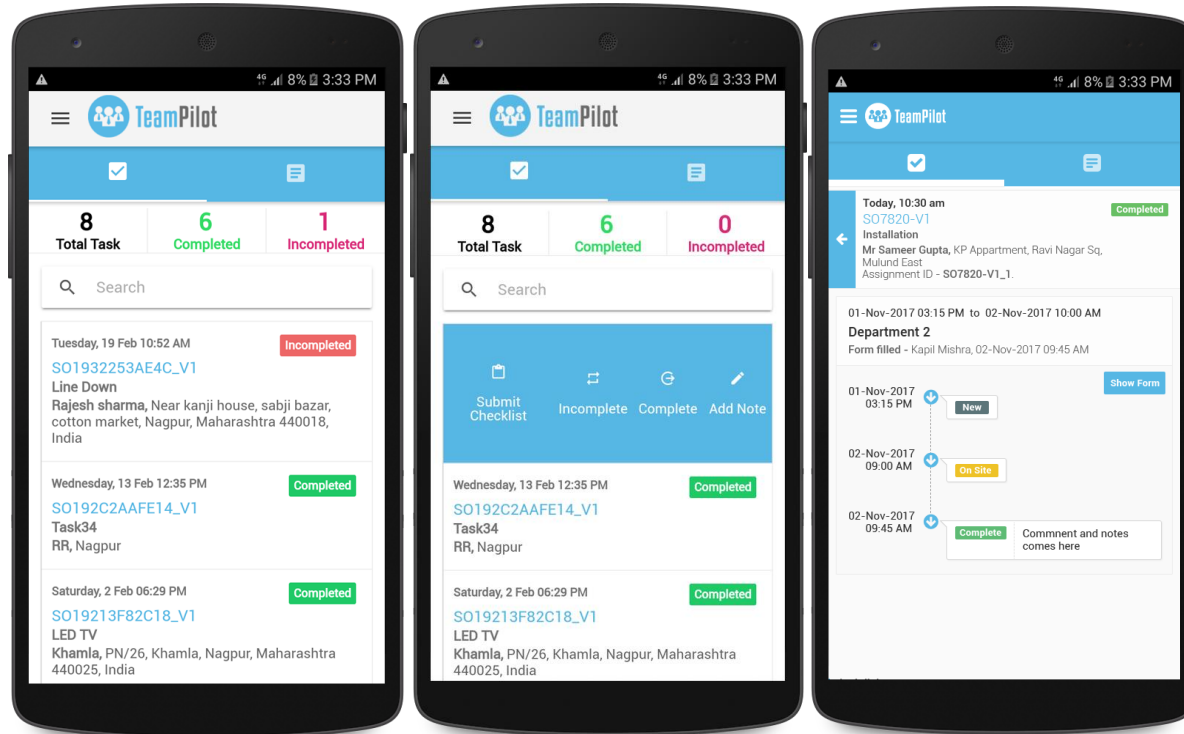
Features

- At a glance view of Tasks with assignments, status update, with easy to use filter by task groups, status.
- Alerts for not assigned, not updated, and delayed tasks.
- Advance filter for dates, departments, person assigned amongst others

Benefits

- Improve visibility: Single view of entire field activity.
- Ability to react to situations and escalation

Tasks on Mobile for Field Team Members



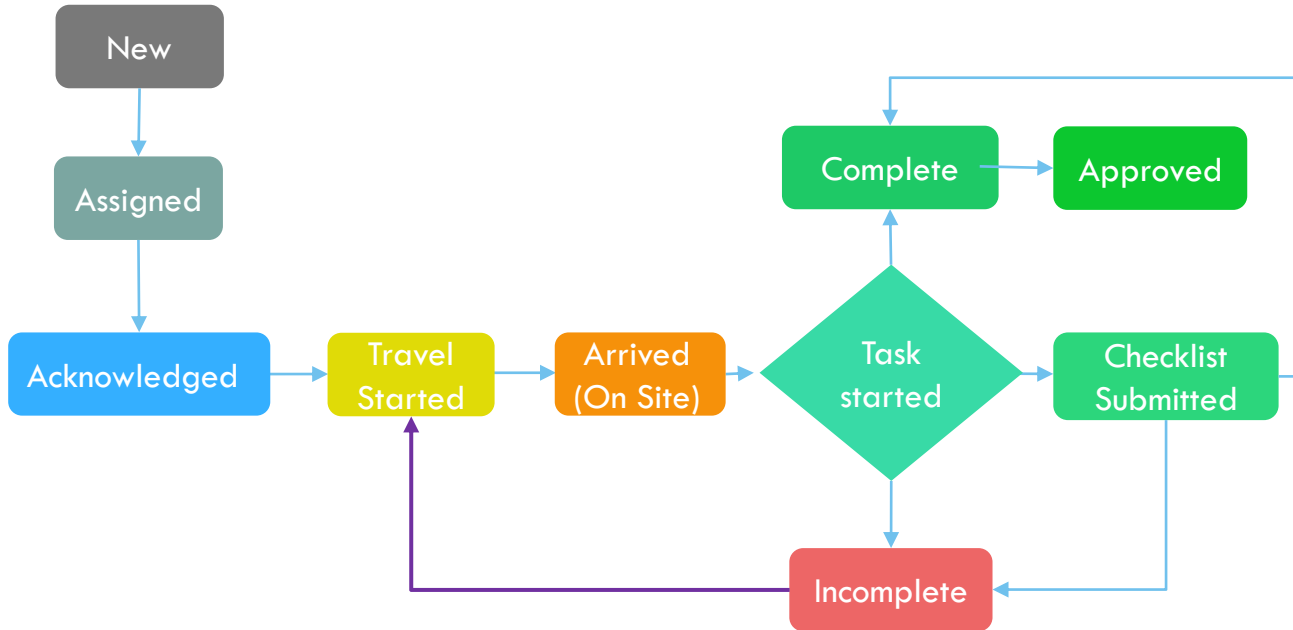
Features

- Field Team can create their own tasks with or without customer locations.
- Manager can assign tasks to field team which are sent to mobile application in real time.
- Flexible task status operations flow as per requirements of customer
- Fault tolerant task operation to withstand network fluctuations in the field.

Benefits

- Receive information from the field as it happens as field team is in travel, reaches site, starts work etc.
- Improve communication with customer with respect to expected visits.
- Improve SLA performance and customer satisfaction

Customizable Task status life cycle flow



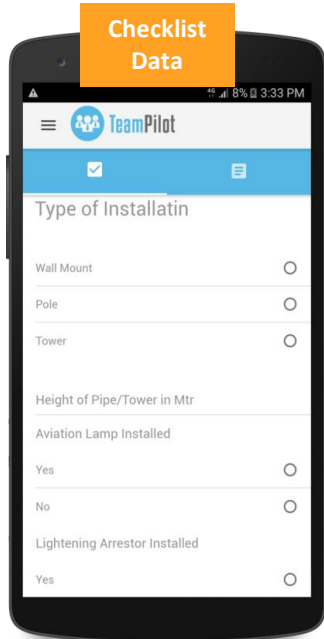
Features

- Flexible Task status flow from simple Assigned -> Complete OR task going through multiple statuses before completion
- Role wise permissions who can change status to a certain value (e.g. Complete and Approved can be only done by manager).
- Near real time update to managers.
- All updates are synced with Third party ERP / Ticketing system
- Complete history of flow

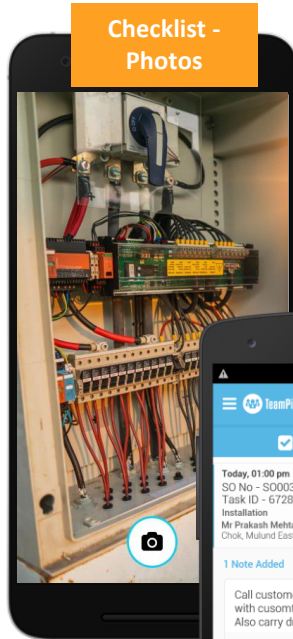
Benefits

- Digitization of process to match how you work in the field.
- Complete traceability activity who did what when and where.
- Improve SLA performance and first time fix rate.

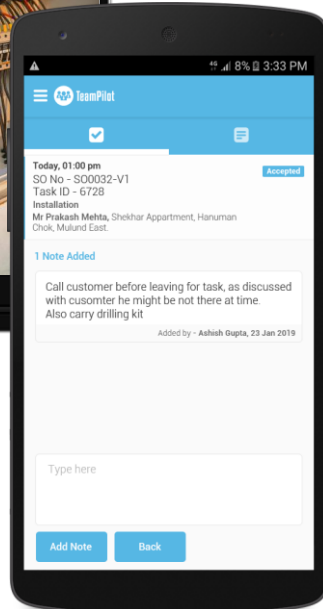
Task Checklists, Notes and Attachment



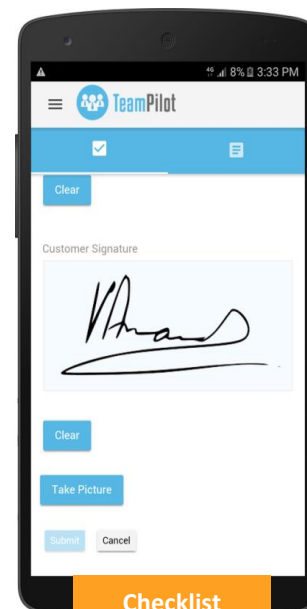
Checklist Data



Checklist - Photos



Add Note to Task



Checklist Signature

Features

- Define your own job cards / checklists as per need. Record field activity with text, dates, dropdown, reading, photos, signatures.
- Field Team records checklist for tasks assigned or self created tasks.
- Checklist covers all the relevant information about actual activity including meter readings, damage photos, spares replaced etc.
- Add notes and attachment for information outside checklist
- Opportunity for Backoffice manager to review and approve the work done before field team leaves the work site.

Benefits

- Digitization of process to match how you work in the field.
- Improve root cause analysis and first time fix rate with digitization.

Ticket Details – Status Flow, Checklists, Notes and Attachment.

TeamPilot Tasks

Task Details

Task id: 762890

Version Number: 1.0	Task Type: CE DEVICE NOT REACHABLE	Customer Name: Pavan Sharma	Contact Name: Pavan Sharma	Contact Number: 9970949423	Service Address: Chandralok Building, Trimurti Nagar, Nagpur
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Schedule: 25-Sep-2019 2-4 PM

Assign to: Ashish Jain (762890_A) Complete, Anil Kumar (762890_B) Complete

Notes: 3 Notes

Documents: Route detail pdf, Routers list for customer.xls

Basic Details

Technology: Voice over Fiber	Action: New Install	Priority: P1	Source: OSM	Package Name: VoF 201	Upload Speed: 2 MBPS	Download Speed: 2 MBPS
Telephone Number: -	Nice Category: -	Broadband Username: psharma	Broadband Password: ps@780389!	Bandwidth: 2 MBPS	CPE Type: -	

Job Transaction

25-Sep-2019, 10:30 AM
Assign to - Nagpur FCD
Owner - Pankaj Tiwari

Total 5 hrs
Benchmark 6 hrs

- 25-Sep-2019, 10:45 AM: Assign to - Ashish Jain, Anil Kumar. Assigned by - Pankaj Tiwari
- 25-Sep-2019, 10:50 AM: Acknowledge By Ashish Jain
- 25-Sep-2019, 10:55 AM: Acknowledge By Anil Kumar
- 25-Sep-2019, 01:35 PM: New document added by Pankaj Tiwari. Routers list for customer.xls
- 25-Sep-2019, 02:05 PM: Travel Start By Ashish Jain
- 25-Sep-2019, 02:30 PM: Travel Stop By Ashish Jain
- 25-Sep-2019, 02:32 PM: Check-in By Ashish Jain
- 25-Sep-2019, 02:35 PM: Travel Start By Anil Kumar
- 25-Sep-2019, 03:10 PM: Travel Stop By Anil Kumar
- 25-Sep-2019, 03:10 PM: Check-in By Anil Kumar
- 26-Sep-2019, 03:30 PM: [Event]

Submitted Forms

- Survey Form: Ashish Jain, 25-Dec-2018, 10:45 AM
- Provision Form: Shubham Sharma, 25-Dec-2018, 01:30 PM

Sync Rate -

Notes - Done with installation, but need to change wiring because the current one is old and damage

Internal wiring length - 50 meters


Pulling - 20 meters

Total wiring - 80 meters

Action code - New Install

Wiring charge - 500 rs

Approved by - Manager



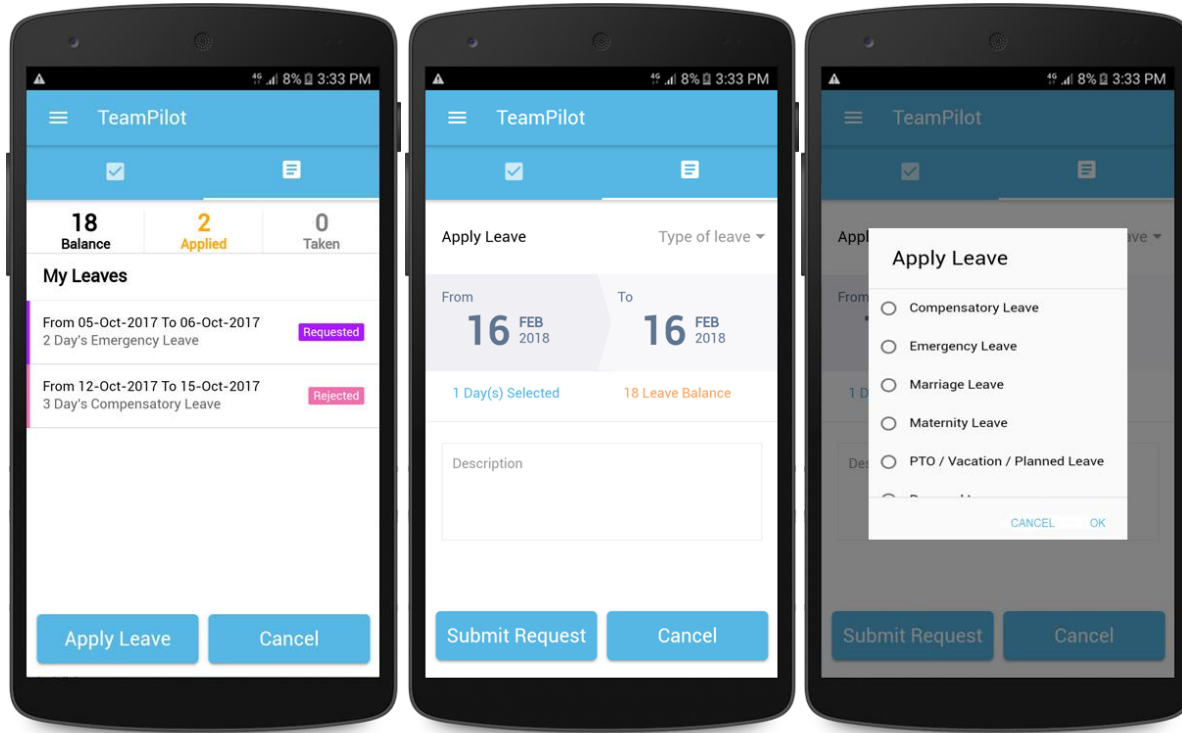
Features

- Detail of checklists, notes, attachments and lifecycle flow of task status.
- Review checklist recorded by Field Team pre-assigned or self created tasks.
- Manager can add notes and attachment for the tasks
- Backoffice manager to review and approve the work done before field team leaves the work site.

Benefits

- Single point visibility of all the tasks lifecycle, checklists, pictures, notes and attachment
- Improve root cause analysis and first time fix rate with digitization.

Field Team Leaves and Approval



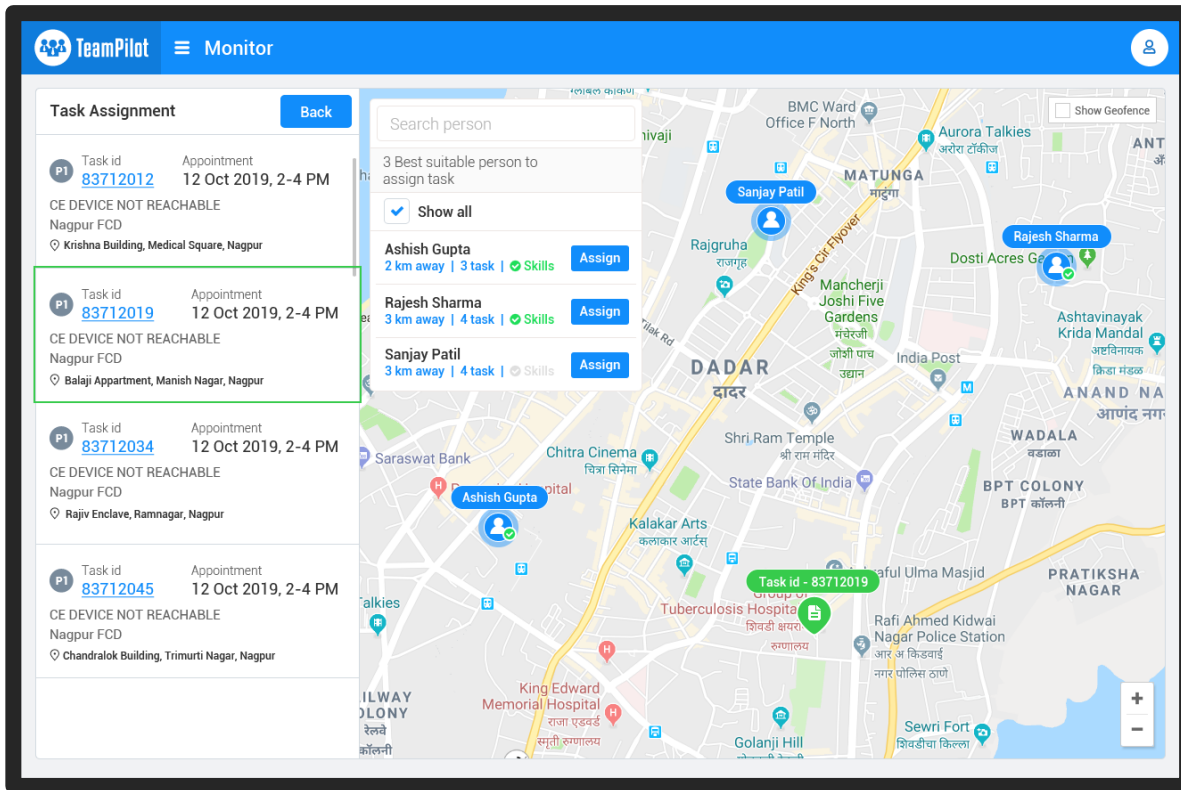
Features

- Field Team can apply leaves from the field without having to come to office
- Manager can approve the reject applied leaves.
- Track Leaves used, balance approval and rejection
- Visibility control of Field Team on leave. Location Tracking is enabled for field team member on leave.

Benefits

- Know your available workforce
- Location privacy for field team on leave.
- Managers can plan alternatives for task assignment for Team members on leave.

Task/Ticket Assignment - Intelligent Auto Mode, Manual



The screenshot displays the TeamPilot 'Monitor' interface. On the left, a 'Task Assignment' panel lists four tasks with details such as task ID, appointment time, and location. The second task, ID 83712019, is highlighted with a green border. A search box above the list shows '3 Best suitable person to assign task' and lists three candidates: Ashish Gupta (2 km away, 3 tasks), Rajesh Sharma (3 km away, 4 tasks), and Sanjay Patil (3 km away, 4 tasks). Each candidate has an 'Assign' button. The main area is a map of the Dadar region in Nagpur, showing the locations of the field team members (Sanjay Patil, Ashish Gupta, Rajesh Sharma) and the task location (Task id - 83712019) marked with a green icon.

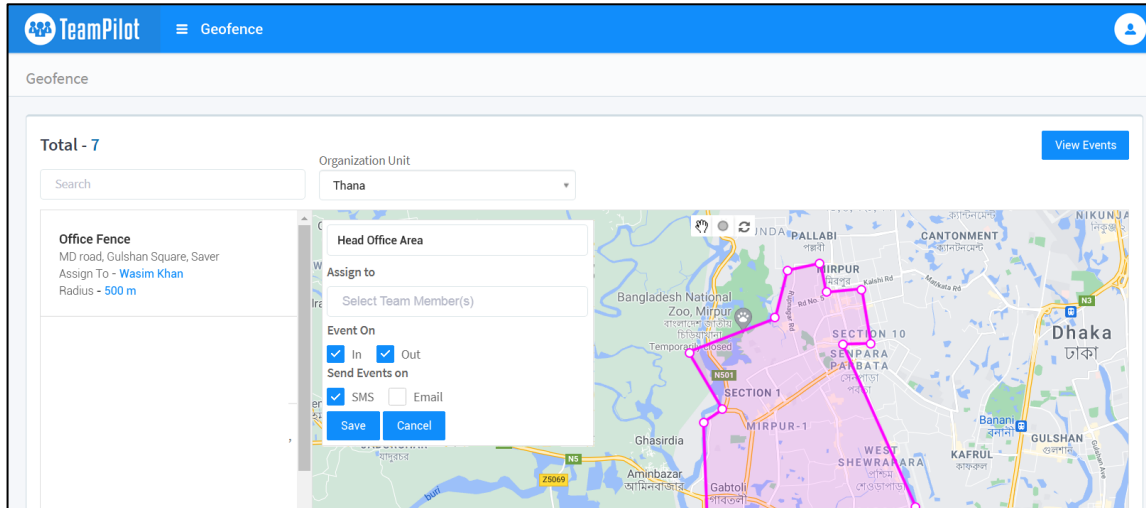
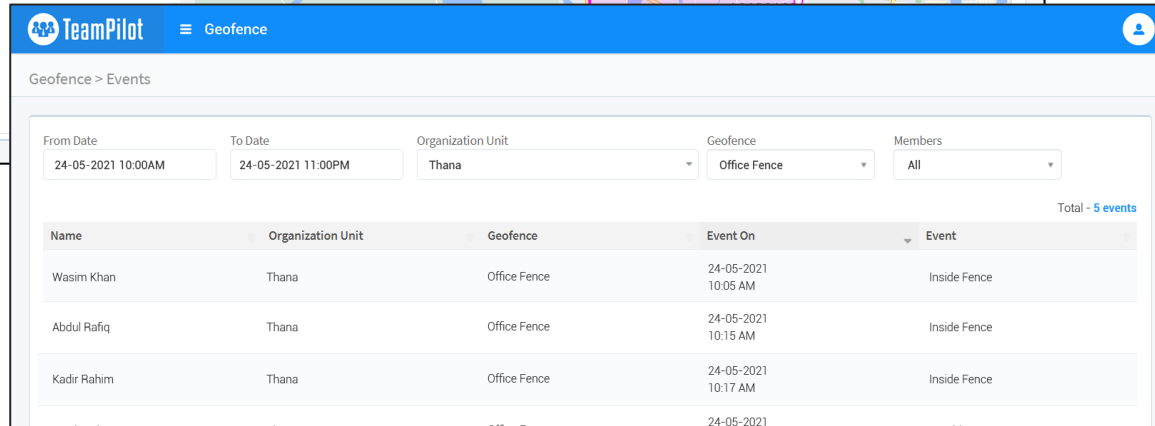
Features

- TeamPilot can be set to Intelligent Auto Task assignment mode where Aptech Tasks are assigned to Field Team with a Intelligent Optimization Algorithm
- Tasks are assigned basis availability (attendance), location proximity to work location, matching skillset, workload of field team member
- Intelligent priority reordering for higher priority tasks.
- Backoffice manager can do manual assignment or override auto assignment

Benefits

- Automation of assignment decreases TAT as Tasks are not stuck for waiting for assignment .
- Improves utilization for back office Managers as most of assignment workload is handled by system

Work area Monitoring with Geofence

From Date	To Date	Organization Unit	Geofence	Members
24-05-2021 10:00AM	24-05-2021 11:00PM	Thana	Office Fence	All

Name	Organization Unit	Geofence	Event On	Event
Wasim Khan	Thana	Office Fence	24-05-2021 10:05 AM	Inside Fence
Abdul Rafiq	Thana	Office Fence	24-05-2021 10:15 AM	Inside Fence
Kadir Rahim	Thana	Office Fence	24-05-2021 10:17 AM	Inside Fence

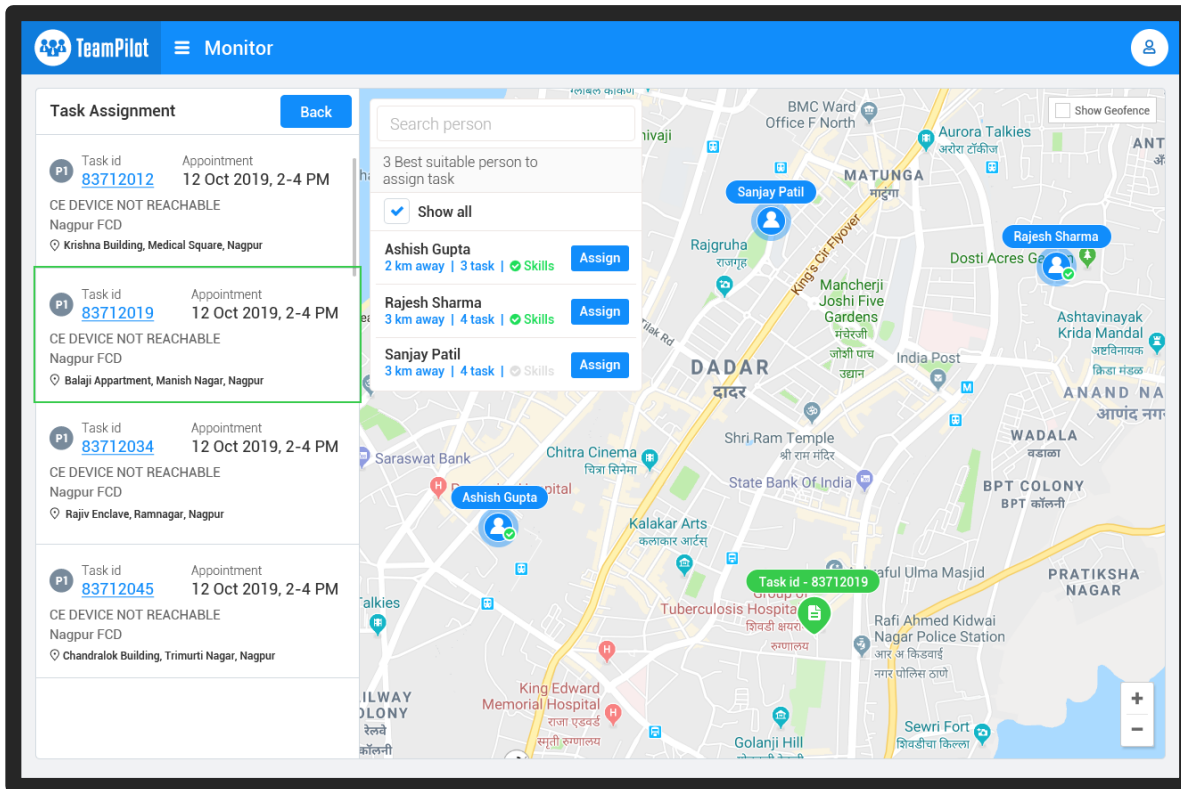
Features

- Define Work areas as geographical boundary (circle or polygon) for Field Team and monitor their presence in the work area.
- Get alert for area violations on SMS / email as field team members move out of assigned work area in work hours
- Approve authorized area violations.
- Get detailed presence reports for field team members for their presence in assigned area.

Benefits

- Visibility of area violations and travel time for tasks as they are assigned.
- Improves TAT of tasks as field team members discipline of working in assigned area increases

Intelligent Auto, Manual Task/Ticket Assignment



The screenshot displays the TeamPilot Monitor interface. On the left, a 'Task Assignment' panel lists four tasks, each with a task ID, appointment time, and location. The second task, ID 83712019, is highlighted with a green border. A search box above the list shows '3 Best suitable person to assign task' and lists three candidates: Ashish Gupta (2 km away, 3 tasks), Rajesh Sharma (3 km away, 4 tasks), and Sanjay Patil (3 km away, 4 tasks). Each candidate has an 'Assign' button. The main area is a map of the Dadar region in Mumbai, showing various landmarks and the locations of the assigned personnel. A green callout on the map indicates 'Task id - 83712019' near the Tuberculosis Hospital.

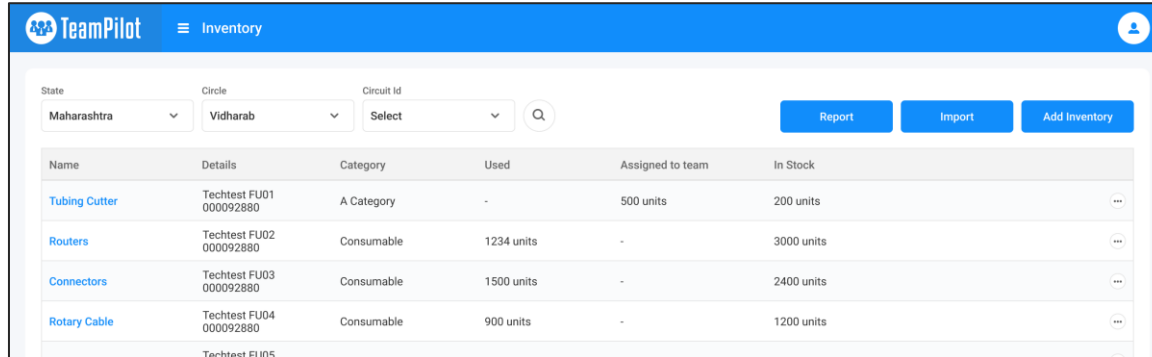
Features

- TeamPilot can be set to Intelligent Auto Task assignment mode where Tasks are assigned to Field Team with a Intelligent Assignment Optimization Algorithm
- Intelligent Assignments are done basis availability (attendance), location proximity to task location, matching skillset, workload of field team member
- Intelligent priority reordering for higher priority tasks.
- Backoffice manager can override auto assignment and do manual map view assisted assignment.

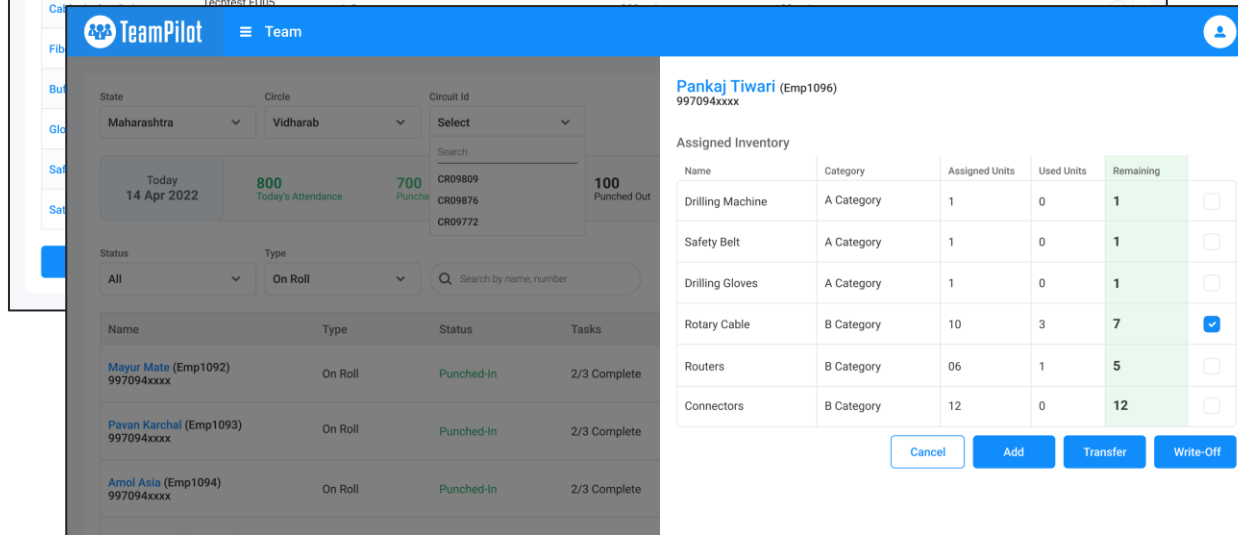
Benefits

- Automation of assignment decreases TAT as Tasks are not stuck for waiting for assignment .
- Improves utilization for back office Managers as most of assignment workload is handled by system

Inventory System : Spares and Tools



Name	Details	Category	Used	Assigned to team	In Stock
Tubing Cutter	Techtest FU01 000092880	A Category	-	500 units	200 units
Routers	Techtest FU02 000092880	Consumable	1234 units	-	3000 units
Connectors	Techtest FU03 000092880	Consumable	1500 units	-	2400 units
Rotary Cable	Techtest FU04 000092880	Consumable	900 units	-	1200 units



Attendance Summary

Today 14 Apr 2022

800 Today's Attendance

700 Punched

100 Punched Out

Status: All | Type: On Roll

Name	Type	Status	Tasks
Mayur Mate (Emp1092) 997094xxxx	On Roll	Punched-In	2/3 Complete
Pavan Karchal (Emp1093) 997094xxxx	On Roll	Punched-In	2/3 Complete
Amol Asla (Emp1094) 997094xxxx	On Roll	Punched-In	2/3 Complete

Assigned Inventory

Pankaj Tiwari (Emp1096)
997094xxxx

Name	Category	Assigned Units	Used Units	Remaining	
Drilling Machine	A Category	1	0	1	<input type="checkbox"/>
Safety Belt	A Category	1	0	1	<input type="checkbox"/>
Drilling Gloves	A Category	1	0	1	<input type="checkbox"/>
Rotary Cable	B Category	10	3	7	<input checked="" type="checkbox"/>
Routers	B Category	06	1	5	<input type="checkbox"/>
Connectors	B Category	12	0	12	<input type="checkbox"/>

Buttons: Cancel, Add, Transfer, Write-Off

Features

- Assign and track inventory of spares, consumables and tools
- Consumables and Spares assigned to Field Team are recorded in tasks / tickets as the spares / consumables used.
- Track spares used by ticket / customers / geography.
- Track tools and assets assigned to Field Team member.
- Integration with third party inventory system if available (e.g. Inventory module in an ERP)

Benefits

- Complete traceability of spares and consumables used in tasks / tickets.
- Complete traceability of tools and assets to Field Team.
- Reduction in voluntary / involuntary loss of spares and tools.

Uploaded photos through task forms



Tasks



Select FCD

Nagpur FCD

Select Location

Chetan Sharma, WHC Rd Dharampeth Nagpur

Task ID-0982
Rajat Sharma, 10 Aug, 12:30 PM



Task ID-0982
Rajat Sharma, 10 Aug, 12:30 PM



Task ID-0982
Rajat Sharma, 10 Aug, 12:30 PM



Task ID-0982
Rajat Sharma, 10 Aug, 12:30 PM



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Rajat Sharma, 10 Aug, 12:30 PM

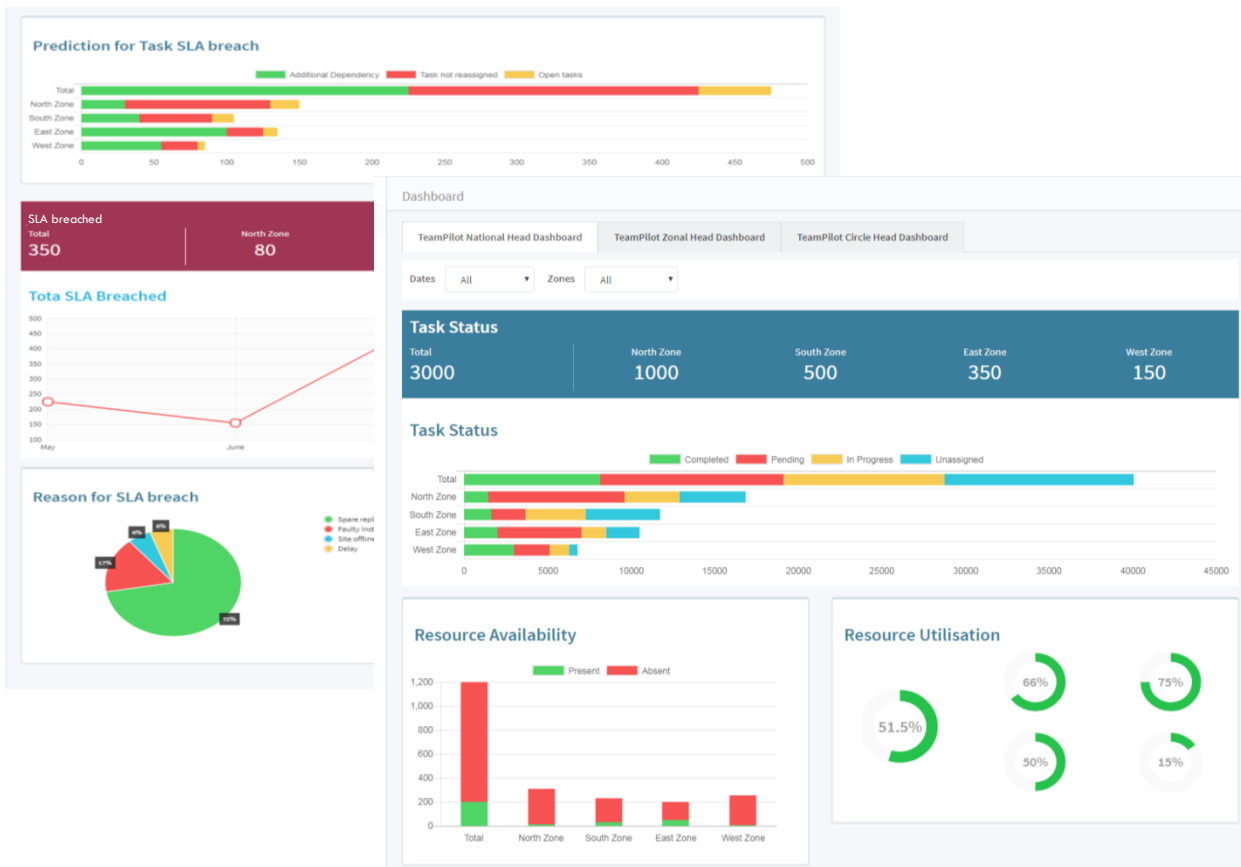


Task ID-0982
Rajat Sharma, 10 Aug, 12:30 PM



Reports

Team Productivity, Utilization and Ticket KPI Measurement




Features

- Measure productivity and utilization Metrics for Field Team basis attendance, tasks attended, time in travel, task service time etc.
- Measure Task KPI such as Turn around Time, First time fix rate along with reason metrics for failures
- Metrics presented as Intuitive Graphical dashboard.

Benefits

- Measurement is key to improvement. Improve Team Performance, Utilization, Task KPI for the organization
- Improvement in task KPI improves customer satisfaction scores.

Team Member Report


TeamPilot								
Team Member Report								
From - 01 Jan 2019				To - 31 Jan 2019				
Member Pavan Sharma, Technician								
	Total	Avg Per Day					Total	
Work Hours	220	8.4					Dat at Work	24
Hours at Job	160	6.6					Days Absent	0
Travel Hours	40	1.5					Leaves	2
Idle Hours	20	0.76						
90% Productivity		62% Utilization		★★★★★ Avg. Customer Feedback		80% Job SLA Compliance		
						30% SLA Breach		
Daily Hours Summary								
Date	Hours at Job			Travel Hours				
1-Jan-19	6			3				
2-Jan-19	6			3				
3-Jan-19	6			3				
4-Jan-19	6			3				
5-Jan-19	6			3				
6-Jan-19	6			3				
7-Jan-19	6			3				
Tasks Done - 3								
Task Info	Customer	Schedule Time	Last Status	Status Time	SLA Compliance	Travel Hours	Feedback	
ID8798 Installation	Pavan Sharma	02-Jan-2019, 11:30 PM	Complete	02-Jan-2019, 01:00 PM	Within SLA	1.5 hrs	Excellent Experience	
ID8798 Installation	Pavan Sharma	02-Jan-2019, 11:30 PM	Complete	02-Jan-2019, 01:00 PM	Within SLA	2 hrs	Excellent Experience	
ID8798 Installation	Pavan Sharma	02-Jan-2019, 11:30 PM	Complete	02-Jan-2019, 01:00 PM	Within SLA	30 min	Excellent Experience	
Generated On 31-Jan-2019 10:06 AM								

Task Status Report

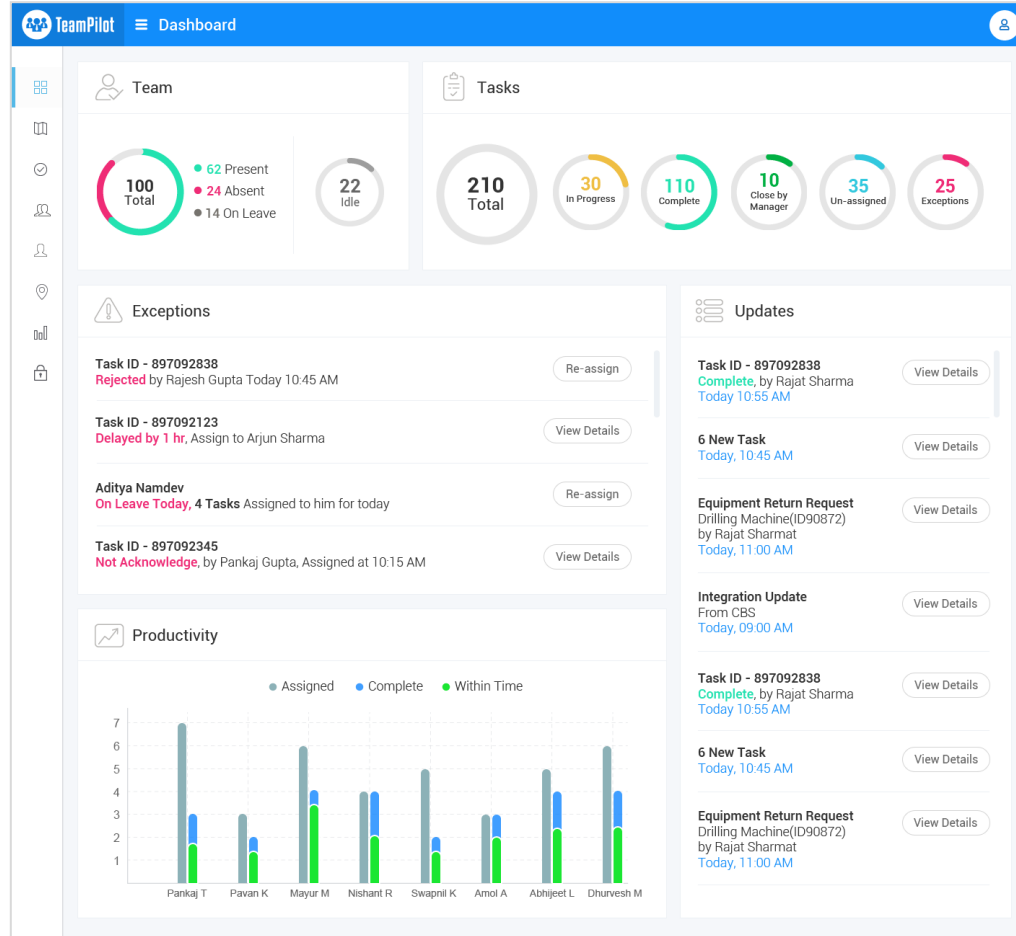
This report should be downloaded with all TASK status , not only completed TASK but incomplete task also

TeamPilot								
Task Status Report - All Tasks								
From - 01 Jan 2019				To - 31 Jan 2019				
90%	6 hrs	20%	★★★★	80%	20%			
Tasks Complete	Avg. TAT	Resolved in 30 minuts	Avg. Customer Feedback	SLA Complainece	Avg. SLA Time			
Task Info	Customer	Schedule Time	Assign to	TAT	Arrival	SLA Breach	Feedback	Status
ID9087 LEAD	Pavan Sharma	01-Jan-2019, 10:30 AM	Mayur Mate	3 hrs	On time	0%	Excellent Experience	Complete 01-Jan-2019, 01:30 AM
ID8793 PREMIUM COLLECTION	Mahesh Verma	01-Jan-2019, 10:30 AM	Nishant Rangari	2 hrs	20 min delay	0%	Excellent Experience	Complete 01-Jan-2019, 12:30 PM
ID8983 LEAD	Gopal Joshi	01-Jan-2019, 10:30 AM	Pankaj Tiwari	30 min	On time	20%	Excellent Experience	Complete 01-Jan-2019, 11:00 AM
ID8792 LEAD	Tapan Jha	01-Jan-2019, 10:30 AM	Ravi Patil	3 hrs	On time	0%	Excellent Experience	Complete 01-Jan-2019, 01:30 PM
ID9082 LEAD	Sapan Verma	01-Jan-2019, 10:30 AM	Sameer Gupta	4 hrs	On time	0%	Excellent Experience	Complete 01-Jan-2019, 02:30 PM
Generated On 31-Jan-2019 10:06 AM								

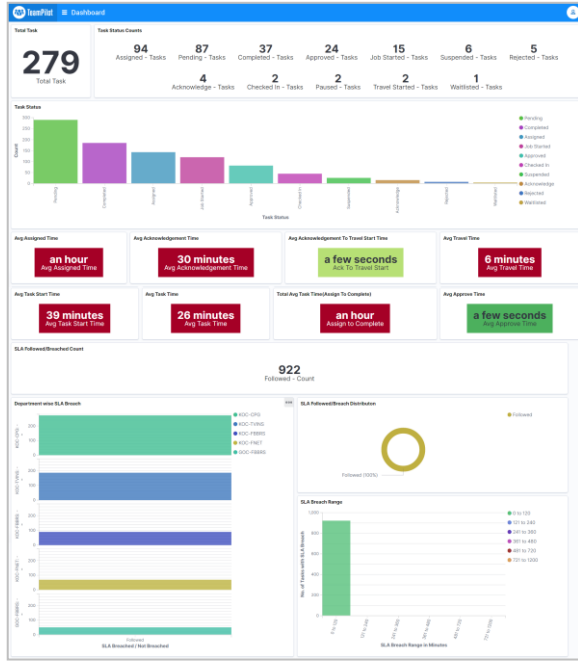
FCD Performance Summary Report

TeamPilot																		
Cluster Performance Report																		
From - 01 Jan 2019				To - 31 Jan 2019														
Department Name FCD 1				Total Team 30														
	Total	Avg hour per person per Day		 <p>Jobs Per Week</p> <table border="1"> <caption>Jobs Per Week Data</caption> <thead> <tr> <th>Week</th> <th>Jobs Completed</th> </tr> </thead> <tbody> <tr> <td>1-7 Jan</td> <td>22</td> </tr> <tr> <td>8-14 Jan</td> <td>17</td> </tr> <tr> <td>15-21 Jan</td> <td>16</td> </tr> <tr> <td>22-28 Jan</td> <td>20</td> </tr> <tr> <td>29-31 Jan</td> <td>13</td> </tr> </tbody> </table>			Week	Jobs Completed	1-7 Jan	22	8-14 Jan	17	15-21 Jan	16	22-28 Jan	20	29-31 Jan	13
Week	Jobs Completed																	
1-7 Jan	22																	
8-14 Jan	17																	
15-21 Jan	16																	
22-28 Jan	20																	
29-31 Jan	13																	
Team Work Hours	6600	8																
Team Hours at Job	4800	6																
Team Travel Hours	1200	2																
Team Idle Hours	600	1																
210 Task Done	90% Team Productivity	62% Team Utilization	★★★★ Avg. Customer Feedback	80% Job SLA Compliance	30% SLA Breach													
Team Summary Count																		
Member Name	Job Done	Work Hours	Hours at Job	Travel Hours	Idle Hours													
Pavan Karchal	45	200	150	40	10													
Mayur Mate	30	200	150	40	10													
Nishant Rangari	22	200	150	40	10													
Amol Asia	40	200	150	40	10													
Pankaj Tiwari	32	200	150	40	10													
Gaurav Muley	19	200	150	40	10													
Generated On 31-Jan-2019 10:06 AM																		

Managers Dashboard



Task Dashboard



Thank You

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