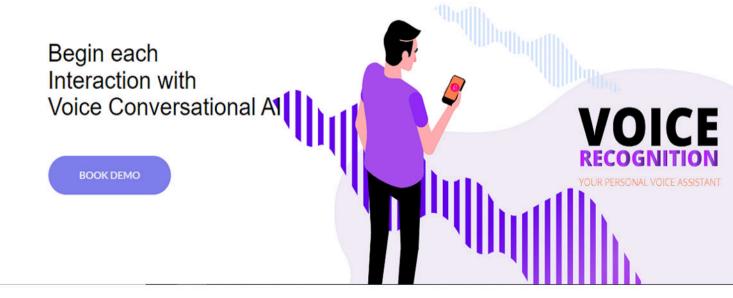


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## Say,

# হ্যালো

# to BOT Shreyasi

BOT Shreyasi is Next-Generation virtual Voice Conversational AI agent, which speaks to all your customers over the phone just like a real agent in 15 regional languages and automates telephonic and chats conversation, and takes your CX to next level. Shreyasi's cognitive NLU helps resolve 80% of repetitive queries over the phone with ease.



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## No waiting loops

We provide customer solutions featuring 0% waiting time or missed calls, with accurate data, upgraded analytics, satisfied customers, and positive returns.

## **Customer happiness**

By reducing the average handle time for customers, BOT Shreyasi helps customers to be pre-qualified, authenticated, and sent to the best-fitting agent to increase customer satisfaction and loyalty.

# Multilingual voice conversational AI (regional)

With multiple language options BOT Shreyasi supports users' during a live chat which is programmed with a sophisticated NLP engine that helps them identify language to interact in that specific language with effective solutions.





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### Boost accuracy with automation

BOT Shreyasi automates business workflows, improves employee productivity, reduces operational costs, and enhances decision-making.

### Auto verification and identification

With intent recognition and optimized routing, 80T Shreyasi automates the identification and verification process for query management by backend integration, resulting in improved customer service levels and cost savings.

#### AI business opportunities in a BOT

Al Voice Bot Shreyasi enables businesses to tap into the power of digital channels and reach new customer sections without scaling up contact center costs.



10🕉

Better customer experience



Available for customer round to clock around the globe



Efficient then traditional process

### What can we do for you?



ntelligent Voice Conversational



Omnichannel and multilingua



Customers love freedom!



Round the clock around th



