kriyam

Making TECH work for you

Field Service Management App

GEOGO TECHSOLUTIONS | BANGALORE | INDIA

What is KRIYAM ?

kriyam

Kriyam is an all-in-one **field service management software** that helps businesses optimize their field operations, increase efficiency and improve communication with customers.
It is built by GEOGO Techsolutions Pvt Ltd, Bangalore.

The software can be used for following processes:

✅ Paperless Customer Care management

✅ Real time monitoring of Field Agent management with Alerts & Reminders

✅ Automated Report compilation

✅ AI based cross verifications

✅ Planning & Scheduling

Top Features

Case Management

- Bulk creation & Automatic rule based assignment
- Evidence based case reporting - Geo-tagging, time-stamping, images from location.
- Dynamic Case form composer based on Process
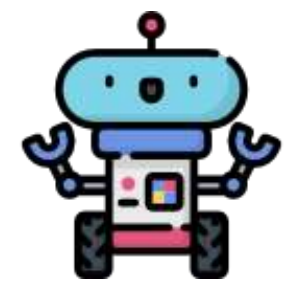- Check for duplicate or pre-existing case records

◎ **Benefits:** Reduced TAT, Better planning, Always informed

Agent Management

- Track realtime status, attendance with evidence
- Keep track of their location and time spent on cases, displaying their case history
- Automated Reminders - Case assignment, Visit plans, Attendance
- Offline sync - Do field job even if out of network coverage

◎ **Benefits:** Improved Operation visibility, Enhanced productivity

Reporting

- Create customer-provided PDF case reports, send them via email, store them for future access.
- Google like search across all stored reports
- Include all reports & evidence in Report
- Report composer for building report templates.

◎ **Benefits:** Reduce manual effort & errors

Customer Portal

- Self-service portal allows users to easily login/register
- Post new cases, track case status, receive updates via email
- Download job reports, and view their case history
- Get auto updates when reports are ready

◎ **Benefits:** Deliver better Customer Experience

Automation tools

- AI based Face & ID cross verification
- User access and role management features
- Automated Pan India Pincode database mapping & address verification

◎ **Benefits:** Use the power of AI in your business

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Words from our valuable Clients ...

> "
>
> We've been using Kriyam App for physical verification, and it's been a game-changer for us. Our field executives are able to **provide faster turnaround with fewer mistakes**, and the level of accuracy and detail that we're able to achieve has been impressive. This product has truly revolutionized the way we approach physical verification.
>
> **Rohit Raj - MD**
> Background Verification Services company, New Delhi

> "
>
> We manage more than 10000 ground assets across 15 cities. Since we started using Kriyam to manage our ground assets and work force, we've seen a **significant improvement in our turnaround time and service quality**. It's also helped us achieve greater visibility of the status of work, which has been invaluable in managing our operations. I highly recommend this product to anyone looking to improve their operations and streamline their processes.
>
> **Syed Arafath - CTO**
> Signpost India Ltd, Mumbai

> "
>
> After using 4 softwares for managing field verification work for our business we found Kriyam. After Kriyam we did not have to look for any other options. It has been a year using this product and we find the software not only helps to set up a good process but also make intelligent use of modern technologies of **GPS, Maps and AI to provide accurate and verified information**. Also the GEOGO team has always been responsive enough to understand our business needs and built them in the product as per need. This helped a lot in adapting the tool in our business process quickly
>
> **Nitin K - CEO**
> New Delhi Financial Pvt Ltd, New Delhi

> "
>
> We wanted a field tracking tool for 3rd party service agents that can easily integrate into our Connecte marketplace. Kriyam fieldtrack fitted well to our need. Kriyam team also customised it well to provide a seamless experience to our end users. We were planning to develop our own solution. **Kriyam has accelerated our business by 12 months**. Thanks to Suvajit and his team for their continuous support.
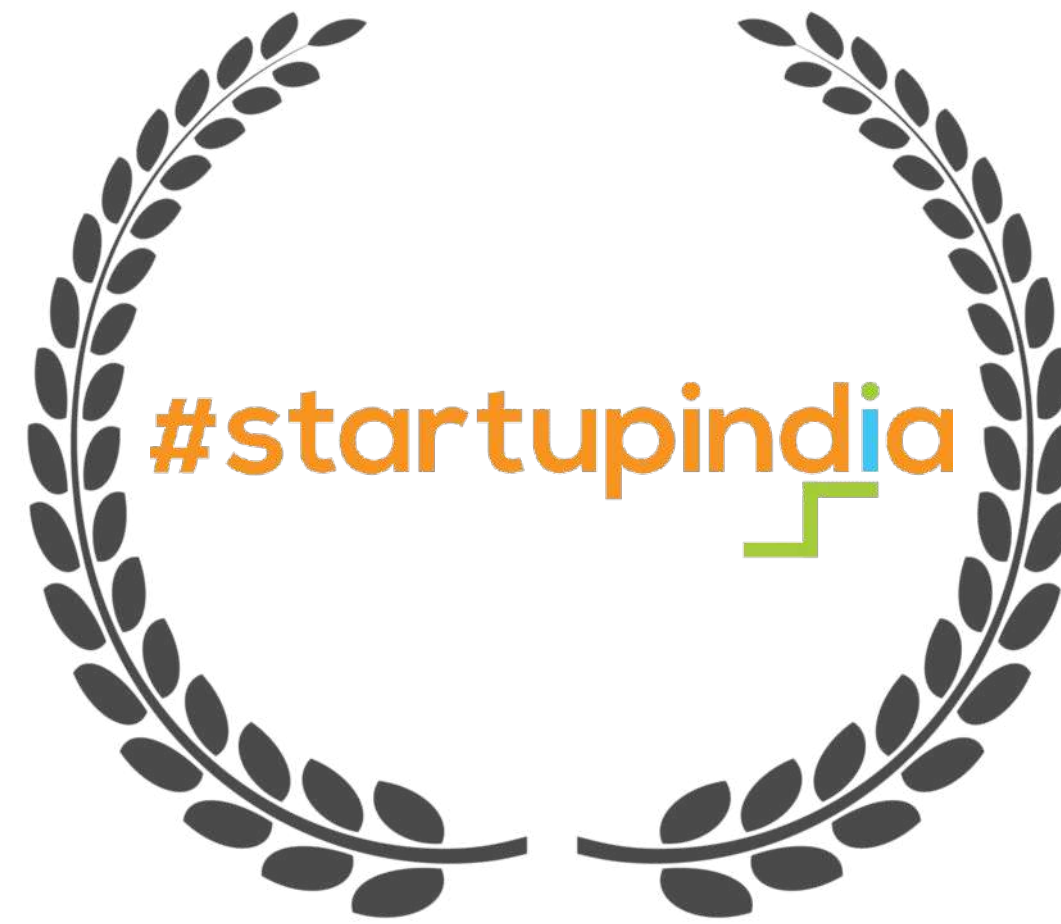>
> **Suresh Iyer - CEO**
> Connecte Technology LLC, USA

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Recognition received

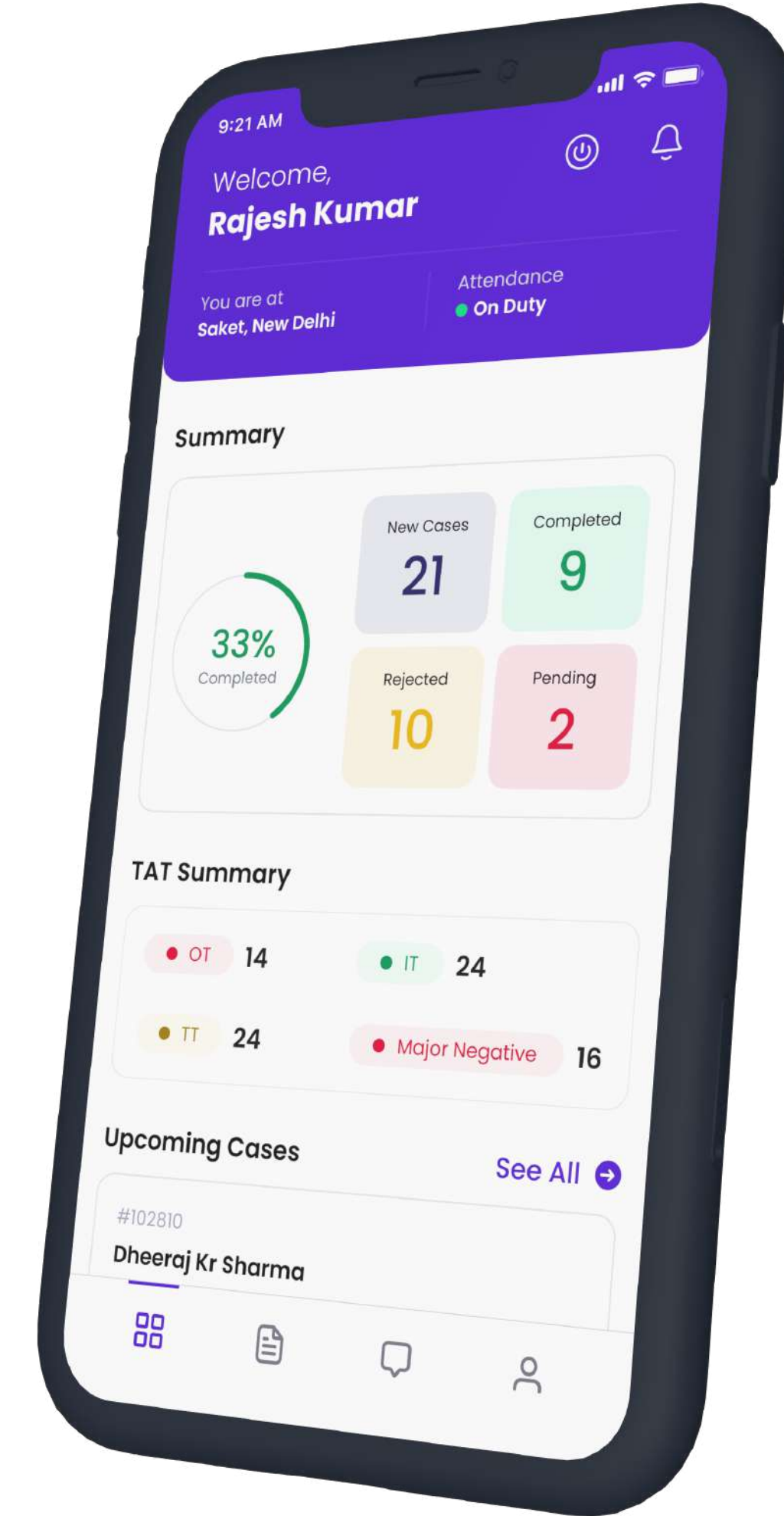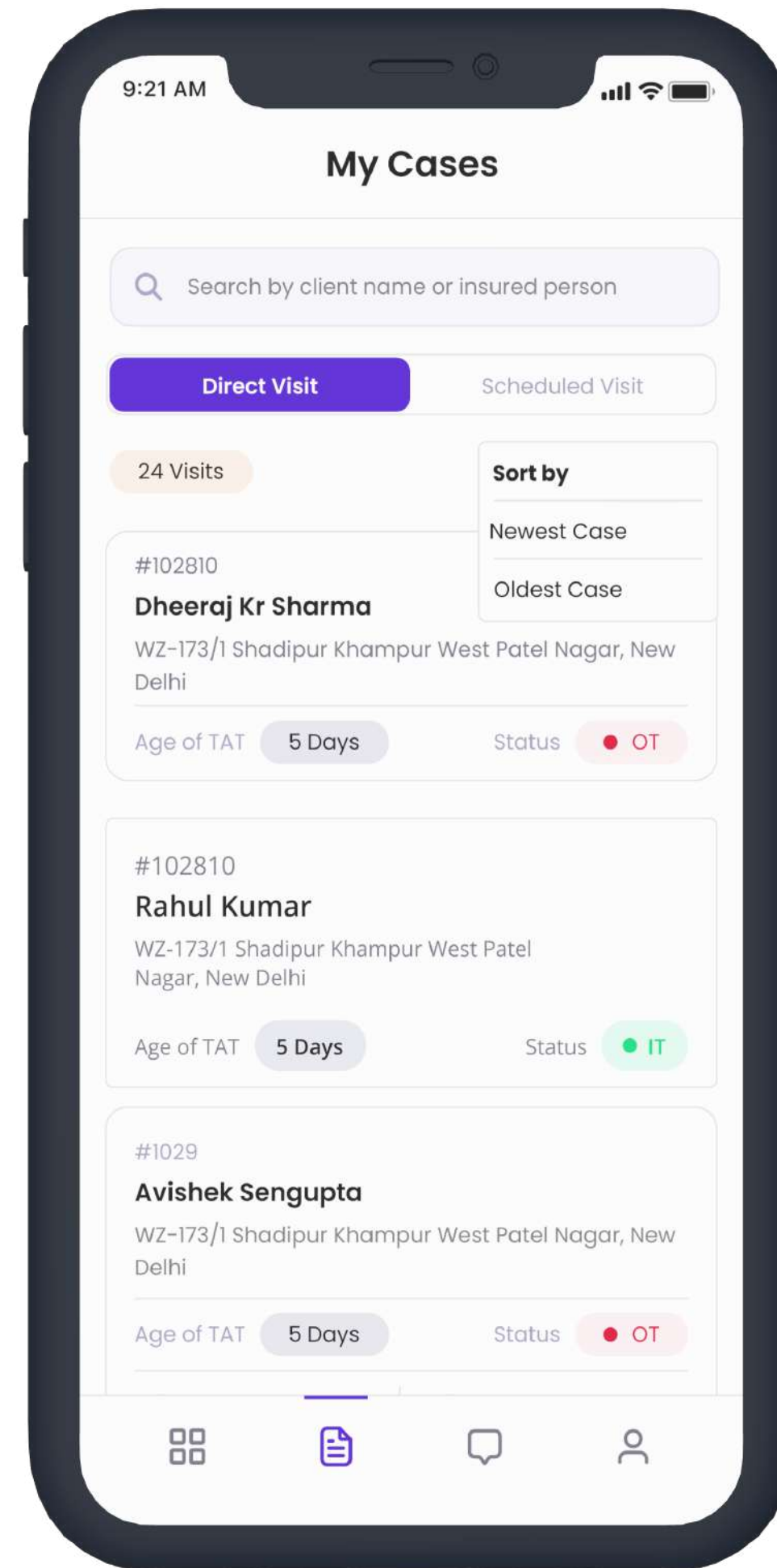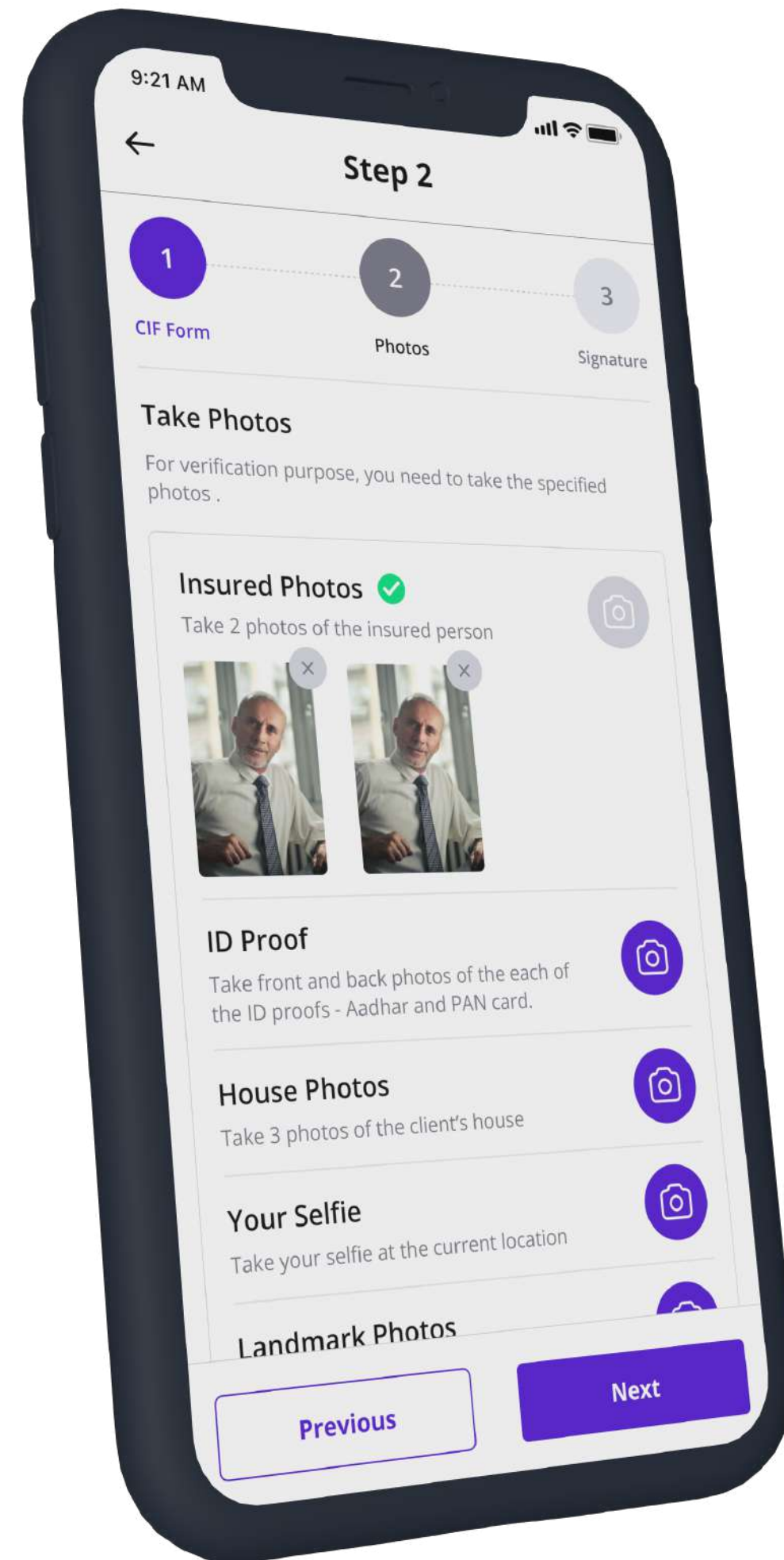KRIYAM is tried, tested and certified by RedHat Inc, USA and can be readily deployed from Redhat Openshift marketplace

GEOGO Techsolutions is recognised under Govt of India's STARTUPINDIA programme

Partners in delivering safe software solutions

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Empowering agents from the field

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Live tracking of case

Case Details

#329867 Scheduled Visit ● OT

Global Chartered Bank

Policy #	Appointment Date	Pincode	City	Modified
1529863	25 Nov 1:05 PM(IST)	110008	Sonipat, Haryana	14 mins ago

Customer
Dheerja Kumar
9876543210
Patel Nagar, Delhi

Field Executive
Avishek Verma
avishek.1982@gmail.com
9876543210

Tracking

3.4km to destination

CIF Form   Media

Customer Information Form
Click the fields to edit the entries

Save

Stage Closed   Move to stage

✓ **Appointment In Progress**
24 Nov 6:35 AM(IST)

✓ **Case Initiation**
24 Nov 6:36 AM(IST)

✓ **In Progress**
25 Nov 1:05 PM(IST)

✓ **Field Verified**
25 Nov 2:05 PM(IST)

✓ **Coordinator Review**
25 Nov 4:35 PM(IST)
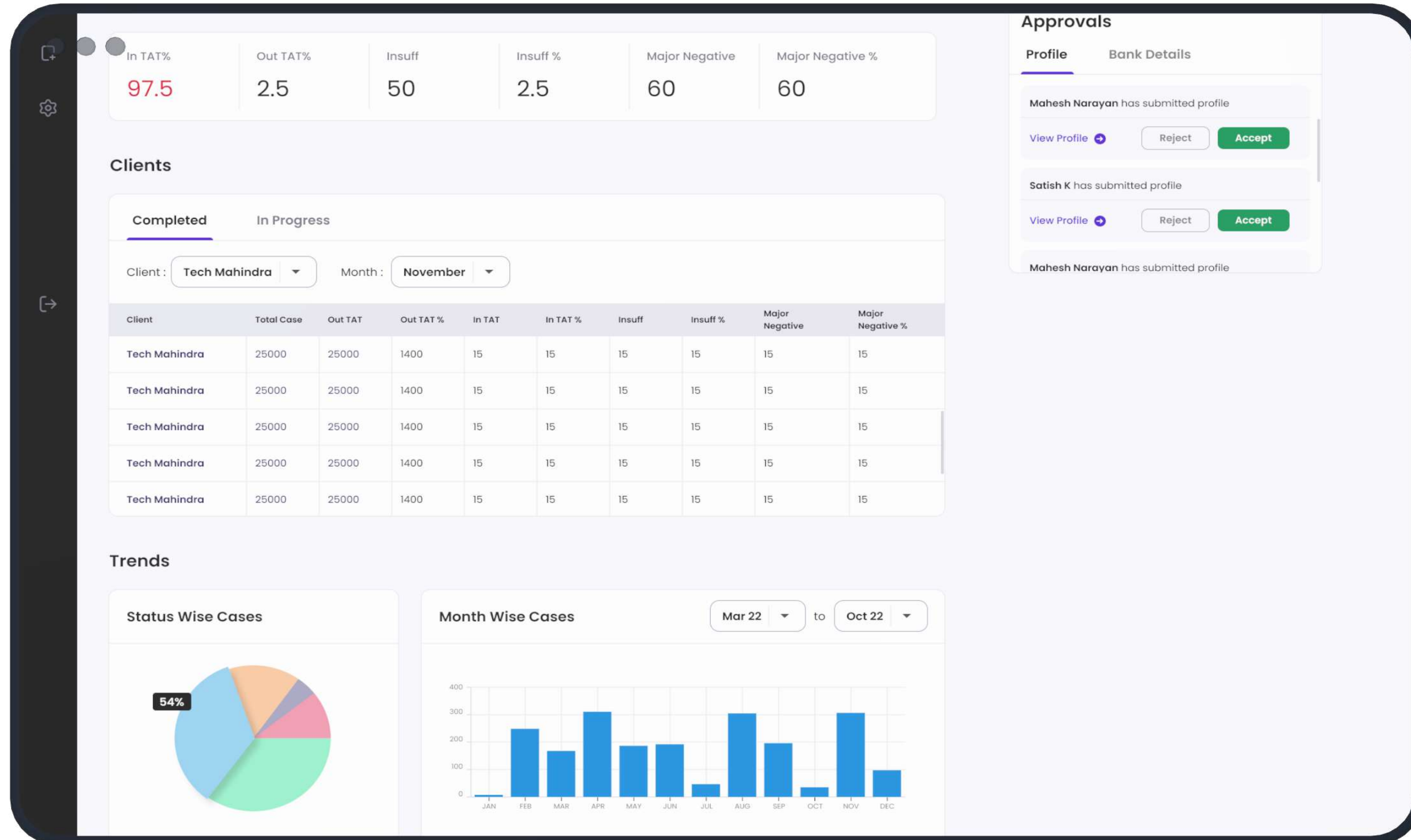
✓ **RMT In Progress**
26 Nov 9:10 AM(IST)

Activities

Type your comment here   Post

Admin reassigned this case to Avishek   10 hours ago

Admin reassigned this case to Avishek   10 hours ago

Admin reassigned this case to Avishek   10 hours ago

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Dashboard for the Administrators

In TAT%	Out TAT%	Insuff	Insuff %	Major Negative	Major Negative %
97.5	2.5	50	2.5	60	60

Clients

Completed   In Progress

Client : Tech Mahindra ▼   Month : November ▼

Client	Total Case	Out TAT	Out TAT %	In TAT	In TAT %	Insuff	Insuff %	Major Negative	Major Negative %
Tech Mahindra	25000	25000	1400	15	15	15	15	15	15
Tech Mahindra	25000	25000	1400	15	15	15	15	15	15
Tech Mahindra	25000	25000	1400	15	15	15	15	15	15
Tech Mahindra	25000	25000	1400	15	15	15	15	15	15
Tech Mahindra	25000	25000	1400	15	15	15	15	15	15

Trends

Status Wise Cases

54%

Month Wise Cases

Mar 22 ▼   to   Oct 22 ▼

Approvals

Profile   Bank Details

Mahesh Narayan has submitted profile

View Profile ➡   Reject   Accept

Satish K has submitted profile

View Profile ➡   Reject   Accept

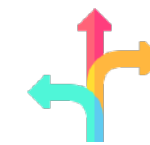**Mahesh Narayan** has submitted profile

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Why KRIYAM for field service management ?

High on Security
The built-in functionalities, such as encryption logic and role-based access control, empower users to manage secure access and prevent any known avenues for data leakage.

Extensible for your needs
Kriyam provides a diverse array of solutions to meet the varying needs of businesses across multiple industries.
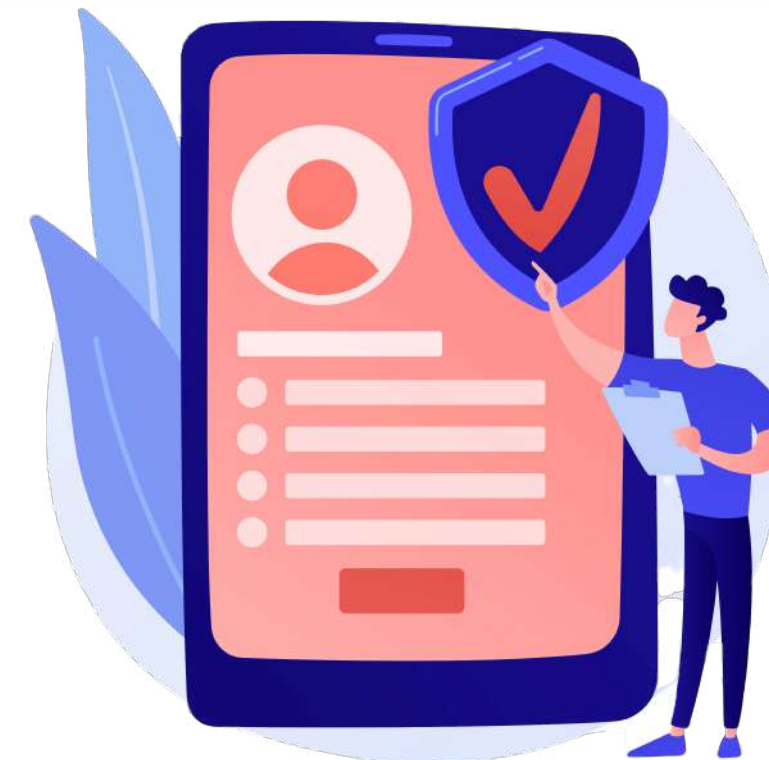
Easy to use
Kriyam is capable of running on both Public Cloud and Private Cloud environments, including popular platforms such as AWS, Azure, and Google Cloud.

Tried & Tested
Our system has been employed to manage over 20,000 assets and has been used by 4,000+users, who have collectively logged over 1 million hours of work.
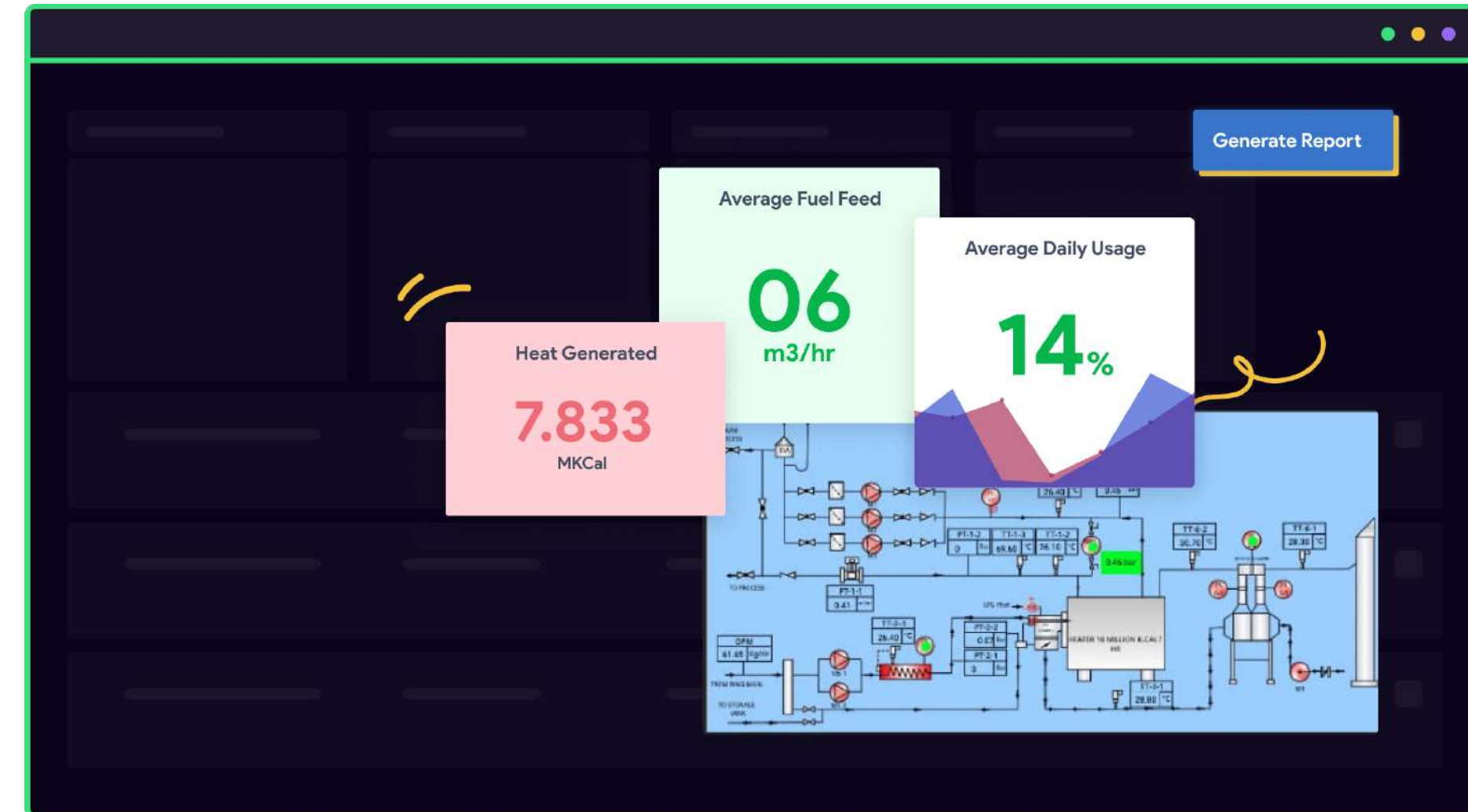
Ready to Scale
The App utilizes a Cloud Native platform and is deployed as a containerized application, which enables it to effectively cater to the increasing demands of present and future usage.

Other products under Geogo

Kriyam Analytics (For asset monitoring and analytics)

It is a smart comprehensive platform to visualise key business metrics from multiple sources on a single interactive dashboard – real time.

Generate Report

Average Fuel Feed
06
m3/hr

Average Daily Usage
14%

Heat Generated
7.833
MKCal

Kriyam CMMS (For asset maintenance)

Simple to use solution for the maintenance/service management of all your Assets with integrated Field Service Operations Management & Tracking

ID	Name	Location	Type	Parent Asset	Barcode	Status	Category	Description
2165	Sit Down Fork Lift	Richmond	In Progress	Fork Lifter	RC 780 321 999	Active	In Progress	In Progress
2167	Pull Next Fork Lift	Boston	Completed	Fork Lifter	RC 182 180 289	Active	In Progress	In Progress

Search... Barcode Status + New Assets

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Get in touch

Contact

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GEOGO

Handcrafting software

www.geogo.in

Bangalore | Kolkata | Austin

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