

KlayyTech

Professional Services



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Cloud &
Infrastructure
Migration.

Database
Migration &
Consolidation.

Disaster
Recovery &
Backup.

M365
Deployment &
Migration.

Security &
Compliance.

App
Modernization.

Azure Virtual
Desktop &
Labs.

Consultancy
Service.

Managed
Services.



Professional Services Lifecycle



ASSESS



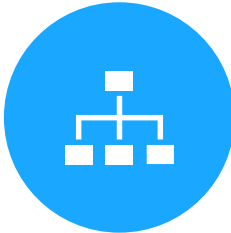
DEPLOYMENT
/ MIGRATION



OPTIMIZATION



SECURITY



MANAGE



Azure Virtual Desktop, DaaS & Labs

- Virtual Desktop Infrastructure hosts desktop environments on a remote central server and users can access these virtual desktops from anywhere using any device. Each virtual desktop looks and acts as a standalone computer, but the computing/processing is done on the central server and all of them are managed centrally by a dedicated IT team.
- KlayyTech's virtual Desktop implementation approach helps enterprises to get started with their VDI journey and deploy virtual desktops in just some weeks. Our experts recommend the perfect plan, simplify implementation and reduce the deployment time.

Managed Services

KlayyTech portfolio is delivered by a dedicated team of AWS cloud & MWP experts who can render support with defined and agreed SLAs removing the day-to-day management burden from your IT staff

Our Managed Services Key Features:

- **8x5/16x5/24x7** complete monitoring of AWS Cloud
- Integration with existing tools or providing a tool with Service Desk such as Zoho24/7 or Datadog
- Unlimited customized dashboards with partner and customer view
- Cloud OS Administration (user and process management)

Managed Services (Contd.)

- Server Management (updates, upgrades & patch management)
- Deployment and controlled redeployment in a crash event
- Analysis of events and logs to determine RCA with corrective actions
- Troubleshoot problems with web services, mail services & applications

Managed Services (Contd.)

- Problems logged and resolved as per the defined SLAs
- Manage and monitor server configuration and performance activity
- Document all server configurations
- Hardening servers, in-line with security policies

OUR PARTNERS IN SUCCESS



مصرف أبوظبي
الإسلامي



Egyptian Banks Co.
for Technological Advancement



وزارة التعليم العالي والبحث العلمي - مصر
Ministry of Higher Education & Scientific Research - Egypt



Ministry of Communications
and Information Technology



dar al-handasah
shair and partners

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