

Experience Everywhere On-Demand: Learn how Global 2000 firms are approaching Digital Employee Experience in 2021. [Get Access](#)



nextthink



Why Nextthink

See why over 1,000 organizations choose Nextthink

Only Nextthink provides the real-time analytics, employee feedback and automated remediation IT needs to continuously improve the digital employee experience for the flexible workplace.

Many companies try to use APM, ITSM, network monitoring and employee survey products for a use case they were never designed for. These technologies simply can't provide an employee-centric view of how IT services are consumed. Nextthink gives IT unprecedented insight into employees' daily experience with technology – freeing them to progress from reactive problem solving to continuous, proactive optimization. Nextthink provides a central experience hub that delivers real-time, actionable insights into **every employee** and **activity**, at **every moment** – across devices, operating systems, and any flexible workplace location.



Real-time, event level visibility and analytics

Only Nextthink's rich data and visualizations let you quickly move from analysis to action. By applying powerful correlations and analytics to detailed event data, Nextthink helps you pinpoint the issue, the root cause, who it's affecting and how to solve it.

Experience quantified, for every employee and your entire organization

Nextthink uniquely quantifies your employees' complete digital experience. With a comprehensive 360-degree Score, you are in the driver's seat to proactively see, manage, and improve your workforce's digital experience.



Targeted employee engagement

With hyper-targeted employee engagement, you can efficiently gather and correlate sentiment with technical data to discover unreported issues and measure overall experience. Nextthink also makes it easy to broadcast messages quickly to large groups and guide employees to solve issues themselves.

AI-driven insights and automated remediation guidance

Nextthink Experience uses AI-driven insights to guide you on proactively managing and improving experience. You see what issues to focus on, understand the likely causes and remediate problems quickly and effectively.



A digital employee experience management solution you can count on

More than 1,000 customers with over 10 million employees rely on Nextthink. Deployed around the globe, Nextthink is the proven leader for digital employee experience management.

Stop guessing. Start nextthinking.

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