



USER MANUAL



INSTRUCTION MANUAL V2



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Please refer to the terms and conditions and privacy policy on our website (www.micare.co.uk).





Welcome

Welcome to the MiiCare family, and congratulations on your new MiiCube! Our technology has been designed by working closely with older people to make sure that it fully meets their needs. It is easy to set up and easy to use.

The Quick Start Guide included in your kit will help you get up and running straight away. This manual covers more detailed information that will help you get the most out of your new equipment and help you resolve any problems that you encounter with its setup and operation.

Your MiiCare products work by learning about your health and how you are living in your home. We take privacy very carefully and this data is not shared with anyone else. Our technology is designed to provide additional information to help you better manage your health. It is not a replacement for your current healthcare provision and is not intended to diagnose or treat medical conditions.

Health and Safety Disclaimer

MiiCare provides insights and notifications, based on the data we are able to measure, such as movements and health biometrics. It is intended to provide information that can help you manage your well-being. The MiiCare system has not been designed for diagnostic use or to treat any medical condition. Therefore, the system should not be used for any medical purposes, nor replace your current healthcare provision. If you are concerned about any symptom or condition, you must consult your GP or the most appropriate medical professional. If you believe you are experiencing a medical emergency, you must call the emergency services, and not rely solely on the MiiCare system.

Set Up Your New MiiCube

Our equipment has been designed to be easy to set up and operate for all users. However, some users who are unfamiliar with this kind of technology sometimes prefer to get the help of a friend or family member to support them.

But for most users, setup is simple and straightforward.

There are five easy steps:

1. Download the MiiCare app
2. Power up
3. Connect to Wi-Fi or cellular network
4. Set up your smart home
5. Set up your personal profile

1. Download the MiiCare App

The MiiCare app not only guides you through the setup of your new device, it also is the place that stores and displays all of the data that Monica collects. Think of it as the dashboard for your MiiCube.

Download

To download the app, you will need a smartphone or tablet – that is one that accesses the internet. If you do not have a smartphone or tablet, and you told us this when you placed your order, we will have preconfigured your device. You will still need to ask a friend or relative to download the app onto their phone to help enter any additional personal details.

You can find the app wherever you normally download your apps. This will usually be the Google Play Store or Apple's App Store depending on the sort of device you have. Just go to the store you normally use and search for "MiiCube." You can also follow a link direct from the MiiCare website. The app is free. Just click on it and your phone will install the app.



Set Up Your New MiiCube

Log in

Once the MiiCube app is installed and open on your device, you need to sign in.

To do this you will need a copy of the login details that were sent to you in the welcome email when you purchased your equipment. If you cannot find this email, check your email spam folder. That email will have both your login details and a temporary password that you should use the first time you sign in to the MiiCube app.

Don't worry if you are unable to find your login details. Just click on the "Forgot your Password?" link on the app, enter your email, and we will send you a new temporary password allowing you to log in straight away.

When you first login, you will need to accept the End User License Agreement to continue using the app. You will then be asked to replace your temporary password with a permanent one. You can also access your account and set up your profile from your computer by visiting www.miicube.info and following the onscreen instructions.

Don't worry about setting up your personal profile just yet - that comes later. First, we need to get your MiiCube set-up and online.

2. Power Up

The first decision you need to make is deciding where you want to locate your MiiCube. Choose the place where you spend most of your time during the day. For most people, this will be the living room or lounge.



Put the MiiCube in a central place and ensure that there is a power socket nearby. Take the power adaptor supplied with your MiiCare Package, plug the wall adapter into the power outlet, and make sure the outlet is turned on. Then, simply plug the USB-C cable at the end of the adapter into the USB-C port at the lower back side of MiiCube.

Set Up Your New MiiCube

The MiiCube will not come on straight away. It usually takes around 2 minutes for it to go through its startup process, but you can tell it is on from the green light next to the USB-C port on the lower back side. You will know when this is complete because the lights on the top of the MiiCube will come on. It will show one of two colours:

	
<p>Multi-Colour (Rainbow)</p> <p>If your MiiCube displays multi-coloured lights (as above), it means it is fully connected and ready to use. This probably means that when you first purchased your device, you provided us with additional information such as your Wi-Fi network that has allowed us to complete some of the setup before shipping the product.</p> <p>If your device is displaying rainbow colours, then you can move straight on to setting up your smart home (Page 9).</p>	<p>Yellow</p> <p>If your MiiCube displays a yellow light (as above), this indicates that the MiiCube is not connected to the internet.</p> <p>This means that you will need to connect to your Wi-Fi network (Step 3, below).</p>

3. Connect to Wi-Fi

Most users will need to connect their MiiCube to their home Wi-Fi network.

If your device is displaying a yellow light, then press and hold the top button of the MiiCube for 7-10 seconds. Keep holding until the device enters Wi-Fi setup mode. You will know when it has successfully done this because the light will turn blue. At this point, you can release the button.

Once the device is in setup mode, it will be visible on the app that you signed into earlier. You should see the following screen on your app.

Set Up Your New MiiCube



This means that the app has detected the nearby MiiCube and is ready to begin connecting to it.

If this screen does not immediately appear, don't worry. Simply click on the 'gear' icon in the bottom right corner of the screen (it looks like a little cog). Then select the option "MiiCube WiFi Setup". This will then list any MiiCubes nearby.

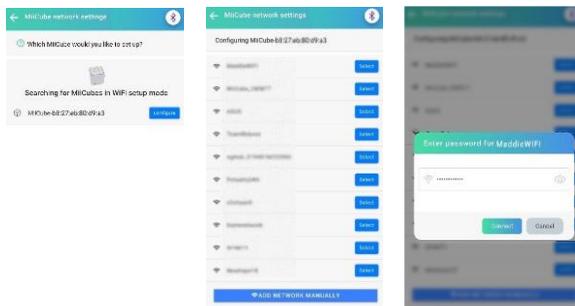
Select the MiiCube listed with an identification number that matches the one printed on the label on the base of your MiiCube and you are ready to move to the next stage.

Select Your Wi-Fi Network

Next, you need to use the app to let MiiCube know which Wi-Fi network to connect to. A list will appear on the app showing nearby Wi-Fi networks that have been detected. Click on the blue select button next to where your home network is listed. A box will then appear asking for you to enter your Wi-Fi password. Remember, this is the password that you will regularly use to set up any device in your home, not the MiiCube password that you used to sign into the app.

Note for iPhone users: The Wi-Fi network name will only show on the list of scanned networks if your iPhone is currently connected to this network. If your iPhone isn't connected to this Wi-Fi network, you can still add network manually by selecting the "Add Network Manually" option, and typing in the Wi-Fi network name and password.

Note that both Wi-Fi network name and password are case sensitive.



Once you have entered your Wi-Fi password, MiiCube will attempt to connect to your network.

Set Up Your New MiiCube

A rotating blue light will appear on the top of your MiiCube. After a short time, Monica should confirm that the network connection has been successful and display a green light. If the connection has failed, then the MiiCube will display a red light. If that happens, repeat the above steps and double-check that you have selected the correct Wi-Fi network and Wi-Fi password successfully.

After the green light shows, MiiCube should now display the multi-coloured rainbow lights. This means that it has been set up and is now working.

Users Without Wi-Fi

We know that not everyone has home Wi-Fi, so have also designed options that can connect to the internet using the same kind of technology that is used in mobile phones. If, when you purchased your equipment, you told us that you did not have Wi-Fi, you would have also been sent a Mobile Connectivity 3G/4G Dongle and a power adaptor. Connect the dongle to the power brick and then plug the brick into a power outlet near the MiiCube. For the best connection, place the dongle where the mobile signal is best (near a window or an external door). When the device is connected to the power and has started up, your MiiCube will connect to it automatically.

4. Set Up Your Smart Home

Once your MiiCube is successfully connected to your Wi-Fi and is displaying the rainbow lights, it is time to begin to set up your home environment. This is important because the more information that your MiiCube collects, the more that Monica will be able to help you.

The MiiCube collects this information from the range of sensors and devices that came with your equipment. This will vary between users, depending on the package that you have purchased. In this section we will describe how to set up the standard sensors that are used by most users. If you have purchased additional equipment, such as our smart mug or scales, then you will find more details on how to use these later in this manual.

Every standard package will include:

- Smart bracelet and charger – check that the smart bracelet is charged and attached to your wrist, as you would attach a wristwatch.
- Room sensors – you will have enough to cover the main areas in your home.
- Door sensor – this will let Monica know when you or others are entering or leaving your home.

Set Up Your Smart Home

Smart Bracelet



We have worked with older adults to design a smartwatch that works for them. It is light, comfortable, stylish, and clear – with a large display. It automatically measures heart rate and activity during the day and sleep quality during the night. The bracelet can be worn on either wrist. Please ensure it is securely attached and firm but not too tight on your wrist.

To switch the smart bracelet on, connect the bracelet to the charger.

Don't worry about remembering when the smart bracelet needs charging. Monica will tell you when the battery is getting low. An icon will also appear on the MiiCube app. On average, the smart bracelet will need to be charged about every 10 days.

To charge the device, attach the watch to the magnetic charging station. Plug the USB cable into the included wall adapter. A battery sign should appear on the screen to show charging and full. Usually, the bracelet will be fully charged in 1 hour. Once the bracelet is charged, it is ready to be worn again.

The smart bracelet is splashproof but not fully waterproof. This means it should be removed if you are swimming, showering or taking a bath.

Room Multi-Sensors



Your equipment will include a few room sensors for the rooms that you regularly spend time in. These will be labelled to indicate the room where they should be placed.

These sensors collect information on movement, temperature and humidity. This information will then be shared with the MiiCube and presented in the app or on the web-platform.

Set Up Your Smart Home

The room sensors can be placed on a shelf or table or attached to a wall. Remember, the most important things are that it has a clear view of the whole room and is not pointing at an open doorway or hallway where it might detect movement outside of the room. Please ensure that, for the ones placed in the bedroom, it will be pointing towards the bed, as it will help Monica to monitor and improve your sleep quality. If you are placing it on a shelf, use the built-in stand. If you are attaching it to a wall, make sure the wall is clean and flat. Simply remove the adhesive cover on the back of the sensor and stick it firmly to the wall. It should also be placed away from pets, air conditioners, heaters, sunny spots and other areas where the temperature may often vary.

Door Sensors



The door sensor should be used on the main external doors in your home - the ones that you would usually use to enter or leave the house. It comes in two parts – one part that attaches to the doorframe and a second part that goes onto the door itself.

- First, make sure that the door and doorframe are clean and dust free. If they are not, then it might prevent the sensors from sticking properly.
- Then plan where you are going to attach the sensors. The two parts of the unit will need to be at the same height and within half an inch of one another when the door is closed. It does not matter which part of the sensor is on the door and which part is on the doorframe, although most users place the larger part on the doorframe.
- Once you are clear where everything will go, peel back the adhesive on one part of the unit and attach to the doorframe. Close the door and then repeat with the second part of the unit, attaching this to the door itself. Make sure that when the door is closed the two parts of the unit are close together (within half an inch).
- To test the unit simply open the door. You should see a quick red blink, indicating that the sensor is working properly. When you close the door, this light will flash again.

Additional Equipment

You may have ordered additional equipment from the range of products that links with your new MiiCube.

Set Up Your Smart Home

Smart Plug



The smart plug lets Monica know when you are using certain equipment in your home. This works for any electrical device but for most users we recommend that it is used with your kettle to monitor hydration.

It should be connected between the wall socket and the appliance, in exactly the same way that you might use a timer switch.

The smart plug should be inserted into the socket where your appliance is plugged in. Remember that the plug will only work if the button on the side is switched on and is showing a green light. If the smart plug is turned off, you will see that the on/off switch is red.

Smart Mug



Our smart mug has a built-in sensor that lets Monica know how often you are drinking. This can help make sure that you are staying properly hydrated. Every time the smart mug is moved for more than 10 seconds continuously, the system judges that the user has had a drink. The smart mugs can be used for cold or hot drinks. They are dishwasher safe but NOT microwave safe.

Medicine Sensor



The medicine sensor is designed to be attached to or inserted into a medicine/dossett box. Once the box has been moved for more than 10 seconds continuously, Monica will indicate by voice that the box has been used correctly or incorrectly and record this in the app or web platform.

To install, peel the sticker and attach the sensor to the dossett box or insert into a medicine box. If you replace medicine boxes, transfer the sensor to the new box. MiiCube will automatically begin to collect data when the box is moved.

Set Up Your Smart Home

Infrared Thermometer



There are 2 models of thermometer that you may receive:

1. If you see a “Head” and “Ear” buttons on the thermometer

You can measure temperature either on your forehead or in your ear. You can place the thermometer on your forehead, or remove the probe cover and insert the sensor into your ear canal. When you are ready for the measurement, press the “Head” or “Ear” button on the thermometer. Monica will announce she is ready to start a measurement.

2. If you see a power button in the front and a measure button on the back of the thermometer

Turn on the thermometer by pressing the power button. You can measure temperature on your forehead or in your ear. Choose where you want to measure temperature by pressing the “Mode” button.

When you are ready for the measurement, press the measure button on the back of the thermometer. Monica will announce she is ready to start a measurement.

A beep indicates that measurement has completed and Monica will confirm this.

Smart Scale



Step on the scale briefly to turn it on. After a few seconds, it will display a zero (“0”).

Monica will announce she is ready for a new measurement and MiiCube will turn red.

Step on the scale and remain still.

After a few seconds, your measurement should appear on the scale screen and Monica will announce she has received your measurement. MiiCube will turn green to confirm.

Step off the scale and it will turn off automatically until the next time you want to use it.

Set Up Your Smart Home

Blood Pressure Monitor (BPM)



Before using the BPM, rest for at least 30 minutes after exercise, eating, smoking, drinking alcohol or bathing.

- Please keep still and sit with both feet flat on the floor. Do not cross your feet or legs.
- Remove tight-fitting clothing from your upper arm. BPM can be applied to either of your arms.
- Pull the cuff onto your arm until it wraps securely over your upper arm.
- Place your arm on a table at the same height as your heart.

Press the power button to begin reading. The reading should take about a minute. Monica will announce once started and MiiCube will turn red indicating a measurement is taking place. Please keep still and breathe steadily during this measurement time. Once completed, Monica will announce she received the measurement, and MiiCube will turn green.

Fingertip Pulse Oximeter



Open the clamp, insert an index finger or thumb into the oximeter, and gently release the clamp.

Press the button to begin the measurement. The reading will take a few seconds.

Monica will announce once started and MiiCube will turn red during the reading.

Upon completion, Monica will announce she received the measurements and your MiiCube will turn green.

So far, you have

- Downloaded the app
- Connected your MiiCube to the internet and
- Set up your smart home.

All of your equipment should now be working. If it isn't then the most common problems are covered in our "Frequently Asked Questions" on page 19.

Set Up Your Profile

When you first log into your profile, you will need to accept the End User License Agreement to continue using this app. You will then be asked to replace your temporary password with a permanent one. You can also access your account and set up your profile from your computer by visiting www.miicube.info and following the onscreen instructions.

To get the most out of your equipment, it is important that it knows a little more about you. That way you can get a truly personalised experience that is based on your life and needs.

Telling Monica more about you is something that you need to do in the app. Let's set up your personal profile now.

Setting Up a User Profile

Setting up your profile provides Monica with the details that she needs to get to know you properly. Some users find it helpful to get a friend or relative to help them with this stage. MiiCube needs to be online when the user profile is set up.

Your info



First, select the MiiCube user profile image to enter your profile page.



Next, select this Edit button to update details of user including:

- Image (a picture of yourself)
- Name, and pronounced name (this is the way you want Monica to pronounce your name)
- Gender
- Date of birth

Enter other details where prompted, such as the address for where the MiiCube is installed.

Set Up Your Profile



Your health

Click on the red Edit buttons to enter information personalised to you. This will include things like your home address, health conditions, and how much you like to sleep at night.

DON'T FORGET - your MiiCube must be switched on and online to allow you to change or update these settings.



Medication And Alerts

You can set up multiple medication reminders to tell you exactly which medicines to take when. Monica will then remind you when it is time to take your medication.

You are also able to set the “MiiCube Interaction Level”. Most people have this on medium, but if you would like Monica to talk to you a little more choose “High” or if a little less choose “Low”. If you select “Disabled”, Monica will not talk to you unless you have called for help.



Enter up to three emergency contacts with their names and phone numbers (with area code). For example, if your number is 07123 456789 and you're based in the UK (area code +44), format your number as +447123456789 without any space in the number. These are the people that Monica will automatically contact if you ask her for help or press and hold the SOS alert button on the top of MiiCube.

DON'T FORGET: You need to press the “Save” button on the top right corner for every page you edit to make sure all details are saved.

Set Up Your Profile

Notifications

You may want to set up customisable notifications. There are 4 categories:

1. Activities of Daily Living

If you have purchased any smart plugs, you can set notifications under “Appliance Usage”. Select the appliance you want to monitor and how many times it should be activated during a set period of time. At the end, you can also select who will receive this notification.

To monitor steps, duration of sleep and calories burnt, you can set notifications by selecting “Health Factors”. These health factors are measured by the smart bracelet, so make sure the user is wearing the smartwatch consistently, even when they go to sleep.

2. Locations and Presence

You might want to monitor when a certain external door is opened, when a user is out of their residency during a specific time period, or when they spend a significant amount of time in a room of your choice. You can use the “Locations and Presence” notifications to keep an eye on the user.

3. Smart Insight

Smart Insight refers to notifications about anomalies detected by Monica automatically. Monica, as an AI, learns the user’s daily activities and routine and is able to detect when behaviours don’t fit into this pattern and raise this as a smart insight notification.

4. Vitals Measurements

You can keep an eye on various vitals by setting up notifications under Vitals Measurements. They are measured by the smart bracelet as well as the medical devices (if used), so make sure the user is wearing the smartwatch consistently, and the medical devices are used regularly.

How to Use Monica

Monica is designed to act as a digital health coach to help you stay healthy for longer.

Monica will interact with you regularly, sharing some jokes and encouragement, or weather updates. If you want Monica to interact more or less, you can change the interaction level in the profile as outlined on page 15.

DON'T FORGET: Monica will not make any sound after 8pm. However, Monica will still be there for you if you ask her something or in case of an emergency.

How to Engage with Monica

Once MiiCube is set up, there are no fiddly buttons. Monica is a voice assistant, meaning that you simply talk to her. To see what Monica can do:

- Say “Monica” or press the top of the MiiCube once. After she replies “Yes, <Your name>”, ask her a question such as “what can you do?”
- During the night, from 8pm to 9am, Monica will not say anything in reply. The light will just turn red to show that she is listening for your question.
- You have a few seconds to talk to Monica after she is activated. She will then begin working on your request and show a rotating turquoise light as she thinks before responding. If you often need more time to answer, please contact MiiCare at support@miicare.co.uk.

You can access the complete list of what can Monica do at www.miicare.co.uk/support.

Asking Monica for Help

One of the key benefits of having a MiiCube in your home is that help is always on hand.

In case of an emergency, press down on the top SOS button for five seconds or simply say “Monica” and then ask her for help after she says “Yes, <your name>”. Monica will then check with you that help is needed. If you confirm that it is, she will alert the emergency contacts you've registered on the app. Monica will contact up to three individuals. If the first does not answer or confirm that they accepted this call, Monica will automatically call the second, before moving on to the third. Please remember that Monica does not contact the emergency services (police, ambulance etc.) directly. She contacts the people that you have named as emergency contacts. If you are suffering a medical emergency, you should still contact the emergency services directly if you are able to do so.

Colour Display Guide

Depending on what your MiiCube is doing, it will display a different coloured light at the top. Below is a quick guide to what each of these lights means:

Colour	Status
Yellow	No internet connection. If this persists, please press and hold the top button to enter the Wi-Fi Setup mode and reconfigure MiiCube to connect to your Wi-Fi in app.
Rainbow	MiiCube is operating normally.
Red	SOS triggering / Wi-Fi Setup has failed / Monica is listening
Green	Measurement complete / SOS sent / Wi-Fi Setup successful
Cyan/Turquoise	Monica is interacting and talking
(breathing)	Monica is speaking
(rotating)	Monica is thinking
Blue	Hydration / Wi-Fi Setup mode
(flashing)	Hydration reminder / MiiCube selected for Wi-Fi Setup
(rotating)	MiiCube is trying to connect to a new Wi-Fi network
Purple	Rebooting (update, reset) DO NOT UNPLUG/PRESS



Frequently Asked Questions

1. What if I can't find my temporary one-time password?

A one-time password will be sent to you from MiiCare Administrator admin@miicare.co.uk when you log into your MiiCare account for the first time or when you request one. If you cannot find this email, check your email spam folder. Don't worry if you are unable to find your login details. Just click on the "Forgot Password?" link on the MiiCare login page, enter your email, and we will send you a new temporary password, allowing you to log in straight away.

2. I have a 3G/4G dongle. Why is MiiCube not connected to the internet?

Connect the dongle to the power brick and then plug the brick into a power outlet near the MiiCube. For the best connection, place the dongle where the mobile signal is best (near a window or an external door). Ideally, the dongle should be in the same room as MiiCube, but this is not necessary if there's a better signal elsewhere.

3. I am having problems with setting up and using my equipment. Can I call somebody to help me?

For support, please submit a support ticket on www.miicare.co.uk/support and we will get in touch within 1 business day to help you with any issues.

4. How do I know I have placed my sensors in the correct position?

If installed correctly, the sensors and devices will reflect the data properly on the mobile app or web platform. If you are not sure, please follow our recorded tutorials on <http://www.miicare.co.uk/support> to guide you on the correct way to fit the sensors.

5. What do I do if there is damage to any of the accessories?

If the kit has arrived with fault/damage, please take a picture and report to us immediately to support@miicare.co.uk. We will respond to your report ASAP.

6. When I connect MiiCube to power, nothing happens. What shall I do?

Check there are no lights on and in the MiiCube unit, including underneath. If you see light inside the cube or underneath but not on top of the MiiCube device, please wait a couple of minutes for MiiCube to start. If still nothing, try unplugging and plugging back into power. If still nothing happens, check that its power socket is working as expected (for instance by plugging a different device into the same socket).

If the power socket is working but MiiCube still doesn't switch on, please submit a support ticket on www.miicare.co.uk/support and we will respond promptly.

Frequently Asked Questions

7. I press the top button for 3 seconds, Monica tells me she is getting help, but it doesn't dial anyone.

Monica will say she is getting help, but you will not hear ringing. The call will go automatically to the emergency contacts. Make sure you have correctly entered your emergency contact numbers in the user profile (see page 15).

8. Monica hasn't talked to me in a while. What do I do?

Monica talks and interacts when she senses that you are next to her. She knows this through the sensors, the smart bracelet (which should be charged and worn) and when you are close to the MiiCube. Check that the bracelet goes on when you tap the screen and that you are wearing it regularly. You can also change the MiiCube interaction level in the profile settings to increase the level of interaction with Monica. Please also ensure to set "MiiCube Location" correctly in the profile.

9. The rainbow light on the top of the MiiCube has stopped going round. What do I do?

MiiCube has most likely frozen. Unplug and plug back in to allow MiiCube to restart. This will fix most issues. If the problem continues, please contact support@miiCare.co.uk

There are more Frequently Asked Questions available on our website. Just visit www.miiCare.co.uk/support.

Further Help and Support

We hope that this manual provides all of the information that you need to get your new MiiCare equipment up and running. But we know that things do not always go smoothly.

If you need additional help, there are handy video guides on our website – just go to www.miiCare.co.uk/support.

You can also contact us by email on support@miiCare.co.uk and one of our team will get in touch to help.

About My Device: Technical, Safety and Environmental Information



MiiCube collects data from the sensors in the house. Our devices make use of:

- Bluetooth, Zigbee, Wi-Fi and mobile connectivity (3G/4G).
- MiiCube uses a power supply and cable rated to function at 5 Volts DC, 3.0 Amps. Only use the supplied power cable with MiiCube.

The devices use the following batteries:

Hardware	Battery type	Number
Room multi-sensors	AA/AAA alkaline	2
Door sensors	CR2450 lithium	1
Thermometer	AAA alkaline	2
Oximeter	AAA alkaline	2
Blood pressure monitor	AA alkaline	4
Smart mug / medicine sensor	CR2032 lithium	1
Visitor token	CR2025 lithium	1



Safety Information

MiiCare provides insights and alerts based on information we are able to collect and measure. The MiiCare system is not intended to diagnose or treat any medical condition and should not be relied on for any medical purposes, nor designed to replace your current health care provision. It is intended to provide information that can help you manage your well-being. If you are concerned about any symptom or condition, please consult with the most appropriate medical professional. If you believe you are experiencing a medical emergency, call emergency services.

Please refer to our Privacy Policy and Terms of Service here:

www.miicare.co.uk/privacy-policy

www.miicare.co.uk/terms-and-conditions

Failure to comply with safety instructions could result in fire, electric shock, personal injury, or damage.

- Do not place your MiiCube or sensors in wet or humid conditions. Do not spill anything on the hardware.
- Do not expose your MiiCube to sunlight or ultraviolet rays for extended periods.
- Your MiiCube may get warm while it is on. Do not place it on surfaces that may get damaged by heat.
- Do not expose MiiCare accessories or MiiCube to flammable liquids, gases or other explosive materials.
- Your MiiCube uses and generates radio frequency (RF) and energy. If not used according to instructions, these may interfere with other devices. Most modern equipment is designed to be shielded from RF. If in doubt, check with the manufacturer. Also, consult with your physician or manufacturer if you are using personal medical devices such as pacemakers or hearing aids.

For more information on safety please visit www.miicare.co.uk/support.

Approval

Compliance Statement

MiiCare declares that all devices comply with the essential requirements of the EU legislation.



MiiCare declares that all devices comply with the European Union's Restriction of Use of Hazardous Substances in Electrical and Electronic Equipment (ROHS).



EU Disposal Information

The WEEE symbol on the right indicates that the product and its hardware/batteries cannot be disposed of with normal household waste. These items must be taken to a designated point of collection for the recycling of waste electrical and electronic equipment.



To find out more please visit: <https://www.hse.gov.uk/waste/waste-electrical.htm>.



Contact us:

For more information on MiiCube and how it works please visit www.miiCare.co.uk

For troubleshooting and to see frequently asked questions please visit www.miiCare.co.uk/support

To contact MiiCare directly, email support@miiCare.co.uk